

Subject: ALFOODACT 069-2012 Unilever Recalls from Retailers a Limited Number of Packages of “Knorr Pasta Sides Cheesy Bacon Macaroni” Containing Soy

Date Issued: November 26, 2012

1. REFERENCES:

- a. DLAR 4155.26/AR 40-660/NAVSUPINST 10110.8c/AFI 48-116/MCO 10110.38c, DOD Hazardous Food & Nonprescription Drug Recall System.

- b. Allied Communications Publication 121, US SUPP-1 (f).

2. BACKGROUND:

Unilever is voluntarily recalling a limited number of packages of Knorr Pasta Sides Cheesy Bacon Macaroni from retailers because they may contain soy. People who have an allergy or severe sensitivity to soy may run the risk of serious adverse health consequences if they consume these products; however, the probability of a serious adverse health consequence in this instance is remote. No illnesses have been reported to date.

The product was distributed nationwide in the United States through retail stores. The product was shipped between Aug. 1 and Nov. 21, 2012. No product was shipped outside of the U.S. The product is being recalled in the U.S. only. The product was manufactured in Canada.

The recall was initiated after it was discovered that a different Knorr product mix containing soy was inadvertently packaged in Cheesy Bacon Macaroni pouches, which do not list soy as an ingredient (though they do state that the product was made in a facility that processes soy). The issue has been addressed and corrected. This voluntary retail-level recall is being conducted with the knowledge of the U.S. Food and Drug Administration.

Instructions for Retail Stores:

Please examine the stock in your stores and backrooms to determine if you have any of this recalled product on hand. Take immediate steps to isolate the product. Product must be destroyed at store level or through your typical unsaleable process. All invoices for this product need to be submitted to Unilever for reimbursement. If you need further assistance, please contact the Unilever Customer Operation Hotline Number at: 1-888-798-5131.

Instructions for Warehouses and Distribution Centers:

Please take the following steps and note:

- Examine the stock in your distribution center to determine if you have any of this recalled product on hand.
- Take immediate steps to isolate and tag the product, pending destruction.
- You will be contacted by your Unilever Customer Service Representative, who will authorize the destruction of the product at the warehouse.
- A Certificate of Product Destruction will need to be completed upon destruction at the warehouse (see attached).
- You will be reimbursed for the purchase price of the product.

3. PRODUCTION DATES/IDENTIFYING CODES:

Knorr Pasta Sides Cheesy Bacon Macaroni is packaged in 3.8-ounce (107-gram) pouches. The recall is limited to one UPC that contains one of two Best-If-Used-By Dates, as follows, along with case code information:

- The Case SCC – 14 No. code is 10041000082488, with Best-If-Used-By Dates of Sep1113BU0 or Sep1213BU0.
- Unit UPC: 4100008248, located on the back of the package under the nutrition facts panel.
- Best-If-Used-By Dates: Sep1113BU0 or Sep1213BU0, located on the back of the package, alongside the nutrition facts panel.

No other Knorr products are affected by this recall.

4. MANUFACTURER/DISTRIBUTOR:

Unilever
1-888-798-5131.

5. DISTRIBUTION: All

6. REASON FOR ACTION: Due to Undeclared Allergen (Soy)

7. INSTRUCTIONS AND ADDITIONAL INFORMATION FOR MESSAGE RECIPIENTS:

- a. Immediately inventory stocks to identify the above items and secure in a "Medical Hold" status to provide assurance of no further issue/sale/use.
POSITIVE FINDINGS should be reported to Accountable Officers/Vendor Representatives of that facility. Accountable Officer/Agency representatives/Buyers/Contracting Officers should seek/refund/credit/replacement through the normal distribution channel with which the product was received (i.e. Distribution Centers, Prime Vendors, or Manufacturers).
- b. Ships at sea are authorized to destroy or dispose of recalled products at their discretion. Documentation for the number of pounds and cases, and any additional pertinent information must be signed by the Accountable Officer and is required for the purpose of recouping to the government the cost of the product involved. In order to get credit please use a SF 364 and forward to your supporting NAVSUP Fleet Logistics Center (NAVSUP FLC) and copy furnished to NAVSUP 51. Your supporting NAVSUP FLC should forward to the account manager at DLA Troop Support. The form should include the number of the recall authorizing the survey action. Home-ported ships/galleys will utilize DD form 1149 to transfer w/ reimbursement to the PV. The PV will submit credit invoice to the account manager at DLA Troop Support.
- c. DLA Troop Support Subsistence Prime Vendors must report POSITIVE and NEGATIVE RESPONSES directly to the their DLA Troop Support Contracting Officer with a courtesy copy to the Consumer Safety Officer (dscpconssafofc@dla.mil)..
- d. DeCA, AAFES, MWR, VA, MCCS, or other non-DLA Troop Support agencies SHOULD NOT respond to the DLA Troop Support Consumer Safety Officer. These agencies should report POSITIVE and NEGATIVE responses in accordance with their agency recall policies.
- e. When corresponding with DLA Troop Support concerning this message please include this message's subject in your subject line.

8. The Point of Contact for this ALFOODACT message is CW4 Tony Hemphill, Consumer Safety Officer at DLA-FTW. VOICE, DSN: 444-2922, Commercial (215) 737-2922, or by FAX, DSN: 444-7526, or Commercial, (215) 737-7526, email dscpconssafofc@dla.mil .

9. Individuals or groups that would like to receive recall messages electronically can forward their email address to dscpconssafofc@dla.mil , with "add to list" in the subject line. To be removed from the list place "remove from list" in the subject line.

10. Previous recalls and frequently asked questions are available at the following web site: <http://www.troopsupport.dla.mil/subs/fso/alfood/alfood.asp> . The navigation tool to the left allows you to also view DLA Troop Support Alerts and Archived Vendor Recalls.

CW4 Tony D. Hemphill
Consumer Safety Officer
DLA Troop Support
700 Robbins Ave.
Philadelphia, PA. 19111
Ph. (215) 737-2922
DSN 444-2922
Cell. (215) 298-2808
Fax 215-737-7526
Tony.Hemphill@dla.mil
Tony.Hemphill@us.army.mil
TonyHemphill@ln.amedd.army.mil