# **Subject:** ALFOODACT 006 - Nestle Prepared Foods Company Announces Voluntary Recall of LEAN CUISINE® Culinary Collection Mushroom Mezzaluna Ravioli

Date Issued: February 12, 2013

#### 1. Reference:

a. DLAR 4155.26/AR 40-660/NAVSUPINST 10110.8c/AFI 48-116/MCO 10110.38c, DOD Hazardous Food & Nonprescription Drug Recall System.

b. Allied Communications Publication 121, US SUPP-1 (f).

# 2. BACKGROUND:

Nestle Prepared Foods Company today announced the voluntary recall of two production codes of LEAN CUISINE® Culinary Collection Mushroom Mezzaluna Ravioli, UPC 13800-58358. The production codes are 2311587812 and 2312587812; the "best before date" appears as DEC 2013.

(Photo: http://photos.prnewswire.com/prnh/20130208/SF57399)

The voluntary recall is limited to these two days of production, which were distributed nationwide. No other production dates, sizes or varieties of LEAN CUISINE products are affected by this recall. The reason for the recall is that the meal may contain fragments of glass. Nestle is taking this action after three consumers reported they had found small fragments of glass in the ravioli portion of the entree. No injuries were reported by any of the consumers.

The entree being recalled was produced during early November, 2012. Due to its popularity, Nestle believes very little remains in retail distribution. For this reason, Nestle is reaching out to consumers to ask that they examine their freezer inventory for specific packages of LEAN CUISINE®, Culinary Collection Mushroom Mezzaluna Ravioli, UPC 13800-58358 with production codes 2311587812 and 2312587812 and a "best before date" which appears as DEC 2013. To locate the production code, consumers should look for the gray "proof of purchase" panel, located on the right end flap of the package, below the ingredient statement.

Consumers who may have purchased the recalled LEAN CUISINE item should not consume the product, but instead should contact Nestle Consumer Services at (866) 586-9424 or <u>leancuisine@casupport.com</u> for further instructions. Hours of operation are Monday through Friday, from 8 a.m. to 8 p.m., ET and this Saturday, February 9, from 10 a.m. to 2 p.m. Nestle will provide a replacement coupon to reporting consumers and also may make arrangements to retrieve the product for further examination.

Nestle is dedicated to food quality, and the health and safety of its consumers. For these reasons, the company initiated this recall. We apologize to our retail customers and consumers and sincerely regret any inconvenience created by this voluntary product recall.

# 3. PRODUCTION DATES/IDENTIFYING CODES:

Two production codes of LEAN CUISINE® Culinary Collection Mushroom Mezzaluna Ravioli, **UPC** 13800-58358. The production codes are 2311587812 and 2312587812; the "best before date" appears as DEC 2013. The voluntary recall is limited to these two days of production.

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LC Culinary
Collection
Mushroom
Mezzaluna
Ravioli
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# **Consumer Code**

0 13800-58358

## Case Code

13800-71508

# **Production Code**

2311587812

## Production Date

Nov-2012

# **Best Before Date**

Dec-2013

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LC Culinary

Collection

Mushroom

Mezzaluna

Ravioli

# **Consumer Code**

0 13800-58358

# Case Code

13800-71508

## **Production Code**

2312587812

## **Production Date**

Nov-2012

## Best Before Date

Dec-2013

### 4. MANUFACTURER/DISTRIBUTOR:

Nestle Prepared Foods Company

Nestle Consumer Services at (866) 586-9424 or leancuisine@casupport.com

## 5. DISTRIBUTION: All

**6. REASON FOR ACTION:** Due to the potential to be contaminated with foreign material (fragments of glass)

## 7. INSTRUCTIONS AND ADDITIONAL INFORMATION FOR MESSAGE RECIPIENTS:

a. Immediately inventory stocks to identify the above items and secure in a "Medical Hold" status to provide assurance of no further issue/sale/use.

POSITIVE FINDINGS should be reported to Accountable Officers/Vendor Representatives of that facility. Accountable Officer/Agency representatives/Buyers/Contracting Officers should seek/refund/credit/replacement through the normal distribution channel with which the product was received (i.e. Distribution Centers, Prime Vendors, or Manufacturers).

b. Ships at sea are authorized to destroy or dispose of recalled products at their discretion. Documentation for the number of pounds and cases, and any additional pertinent information must be signed by the Accountable Officer and is required for the purpose of recouping to the government the cost of the product involved. In order to get credit please use a SF 364 and forward to your supporting NAVSUP Fleet Logistics Center (NAVSUP FLC) and copy furnished to NAVSUP 51. Your supporting NAVSUP FLC should forward to the account manager at DLA Troop Support. The form should include the number of the recall authorizing the survey action. Home-ported ships/galleys will utilize DD form 1149 to transfer w/ reimbursement to the PV. The PV will submit credit invoice to the account manager at DLA Troop Support.

c. DLA Troop Support Subsistence Prime Vendors must report POSITIVE and NEGATIVE RESPONSES directly to the their DLA Troop Support Contracting Officer with a courtesy copy to the Consumer Safety Officer (<u>dscpconssafofc@dla.mil</u>)..

d. DeCA, AAFES, MWR, VA, MCCS, or other non-DLA Troop Support agencies SHOULD NOT respond to the DLA Troop Support Consumer Safety Officer. These agencies should report POSITIVE and NEGATIVE responses in accordance with their agency recall policies.

e. When corresponding with DLA Troop Support concerning this message please include this message's subject in your subject line.

**8. The Point of Contact for this ALFOODACT message is** CW4 Tony Hemphill, Consumer Safety Officer at DLA-FTW. VOICE, DSN: 444-2922, Commercial (215) 737-2922, or by FAX, DSN: 444-7526, or Commercial, (215) 737-7526, email <u>dscpconssafofc@dla.mil</u>.

**9.** Individuals or groups that would like to receive recall messages electronically can forward their email address to <a href="mailto:dscpconssafofc@dla.mil">dscpconssafofc@dla.mil</a>, with "add to list" in the subject line. To be removed from the list place "remove from list" in the subject line.

**10.** Previous recalls and frequently asked questions are available at the following web site: <a href="http://www.troopsupport.dla.mil/subs/fso/alfood/alfood.asp">http://www.troopsupport.dla.mil/subs/fso/alfood/alfood.asp</a> . The navigation tool to the left allows you to also view DLA Troop Support Alerts and Archived Vendor Recalls.

CW4 Tony D. Hemphill

**Consumer Safety Officer** 

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