Subject: ALFOODACT 015-2013 New York Firm Recalls Frozen Mini Quesadilla, Pizza, Cheese Steak and Other Snack Products Due To Possible E. Coli 0121 Contamination

Date Issued: March 29, 2013

#### 1. Reference:

a. DLAR 4155.26/AR 40-660/NAVSUPINST 10110.8c/AFI 48-116/MCO 10110.38c, DOD Hazardous Food & Nonprescription Drug Recall System.

b. Allied Communications Publication 121, US SUPP-1 (f).

## 2. BACKGROUND:

Rich Products Corporation, a Buffalo, NY firm, is recalling approximately 196,222 pounds of frozen chicken quesadilla and various other heat treated, not fully cooked frozen mini meals and snack items because they may be contaminated with E. coli O121, the U.S. Department of Agriculture's Food Safety and Inspection Service (FSIS) announced today.

FSIS was notified of a multistate investigation of E. coli O121 illnesses on March 19, 2013. Food samples were collected from an ill individual in New York as part of this investigation, and tested by the New York State Department of Health Wadsworth Laboratory. At present, the cluster includes 24 cases in 15 states. A sample of a Farm Rich frozen chicken mini quesadilla product from a New York case tested positive for the outbreak strain of E. coli O121. Eight cases in Michigan, Mississippi, New York, Ohio, Pennsylvania, Texas, and Virginia report consuming Farm Rich products. FSIS is continuing to work with federal and state public health partners on this investigation, including the New York State Department of Health, New York State Department of Agriculture & Markets, Food and Drug Administration, and Centers for Disease Control and Prevention.

FSIS routinely conducts recall effectiveness checks to ensure that steps are taken to make certain that the product is no longer available to consumers. When available, the retail distribution list(s) will be posted on the FSIS website at:

www.fsis.usda.gov/FSIS Recalls/Open Federal Cases/index.asp.

Many clinical laboratories do not test for non-O157 Shiga toxin-producing E. coli (STEC), such as STEC O26, O103, O45, O111, O121 or O145 because it is harder to identify. Infection with E. coli O121 can result in dehydration, bloody diarrhea and abdominal cramps 2-8 days (3-4 days, on average) after exposure to the organism. While most people recover within a week, some develop a type of kidney failure called HUS, Hemolytic Uremic Syndrome. This condition can occur among persons of any age but is most common in children under 5-years old and older adults. Symptoms

of HUS may include fever, abdominal pain, pale skin tone, fatigue, small, unexplained bruises or bleeding from the nose and mouth, decreased urination, and swelling. Persons who experience these symptoms should seek emergency medical care immediately.

Consumers with questions regarding the recall should contact the company's consumer line at (888) 220-5955 from 8 a.m. to 8 p.m. EST Monday through Friday or visit the company website at www.farmrich.com. Media with questions regarding the recall should contact the company's vice president of communications, Dwight Gram, at (716) 878-8749.

Consumers with food safety questions can "Ask Karen," the FSIS virtual representative available 24 hours a day at AskKaren.gov or via smartphone at m.askkaren.gov. "Ask Karen" live chat services are available Monday through Friday from 10 a.m. to 4 p.m. ET. The toll-free USDA Meat and Poultry Hotline 1-888-MPHotline (1-888-674-6854) is available in English and Spanish and can be reached from I0 a.m. to 4 p.m. (Eastern Time) Monday through Friday. Recorded food safety messages are available 24 hours a day. The online Electronic Consumer Complaint Monitoring System can be accessed 24 hours a day at:

www.fsis.usda.gov/FSIS Recalls/Problems With Food Products/index.asp

## 3. PRODUCTION DATES/IDENTIFYING CODES:

The following products are subject to FSIS recall: [ View Labels (PDF Only) <a href="http://www.fsis.usda.gov/images\_recalls/025\_2013\_labels.pdf">http://www.fsis.usda.gov/images\_recalls/025\_2013\_labels.pdf</a> ]

7.2-oz. cartons of Farm Rich mini pizza slices with cheese pepperoni and sauce in pizza dough, UPC code 041322376909 with a best by date of May 15 or May 16, 2014.

22-oz. cartons of Farm Rich mini pizza slices with cheese pepperoni and sauce in pizza dough, UPC code 041322356437 with a best by date of May 15 or May 16, 2014.

18-oz. bags of Farm Rich mini quesadillas with cheese, grilled white meat chicken in a crispy crust, UPC code 041322356352 with a best by date of May 14, 2014.

21-oz. bags of Farm Rich philly cheese steaks with cheese, beef & onions in a crispy crust, UPC code 041322356345 with a best by date of May 13, 2014.

Each product package above contains the establishment number "EST. 27232" or "P-27233" inside the USDA mark of inspection.

In addition, the following products, which fall under FDA jurisdiction, are also being recalled. FSIS is issuing this news release to make the public aware that these products are also considered potentially adulterated and should be properly discarded or destroyed.

22-oz. cartons of Farm Rich mozzarella bites in a pizzeria style crust, UPC code 041322374431 with a best by date of May 19, 2014.

7-oz. cartons of Farm Rich mozzarella bites in a pizzeria style crust, UPC code 041322376916 with a best by date of May 19, 2014.

22-oz. bags of Market Day Mozzarella Bites, UPC code 041322804358 with a best by date of May 12, 2014.

The products subject to recall were produced between Nov. 12, 2012 and Nov. 19, 2012 then distributed for retail sale nationwide. FSIS and the establishment are concerned that some product may be present in household freezers.

## 4. MANUFACTURER/DISTRIBUTOR:

Rich Products Corporation

Consumer Line at (888) 220-5955

5. DISTRIBUTION: All

6. REASON FOR ACTION: Due to the potential to be contaminated with E. coli O121

# 7. INSTRUCTIONS AND ADDITIONAL INFORMATION FOR MESSAGE RECIPIENTS:

a. Immediately inventory stocks to identify the above items and secure in a "Medical Hold" status to provide assurance of no further issue/sale/use.

POSITIVE FINDINGS should be reported to Accountable Officers/Vendor Representatives of that facility. Accountable Officer/Agency representatives/Buyers/Contracting Officers should seek/refund/credit/replacement through the normal distribution channel with which the product was received (i.e. Distribution Centers, Prime Vendors, or Manufacturers).

- b. Ships at sea are authorized to destroy or dispose of recalled products at their discretion. Documentation for the number of pounds and cases, and any additional pertinent information must be signed by the Accountable Officer and is required for the purpose of recouping to the government the cost of the product involved. In order to get credit please use a SF 364 and forward to your supporting NAVSUP Fleet Logistics Center (NAVSUP FLC) and copy furnished to NAVSUP 51. Your supporting NAVSUP FLC should forward to the account manager at DLA Troop Support. The form should include the number of the recall authorizing the survey action. Home-ported ships/galleys will utilize DD form 1149 to transfer w/ reimbursement to the PV. The PV will submit credit invoice to the account manager at DLA Troop Support.
- c. DLA Troop Support Subsistence Prime Vendors must report POSITIVE and NEGATIVE RESPONSES directly to the their DLA Troop Support Contracting Officer with a courtesy copy to the Consumer Safety Officer ( <a href="mailto:dscpconssafofc@dla.mil">dscpconssafofc@dla.mil</a>)..
- d. DeCA, AAFES, MWR, VA, MCCS, or other non-DLA Troop Support agencies SHOULD NOT respond to the DLA Troop Support Consumer Safety Officer. These agencies should report POSITIVE and NEGATIVE responses in accordance with their agency recall policies.
- e. When corresponding with DLA Troop Support concerning this message please include this message's subject in your subject line.
- **8.** The Point of Contact for this ALFOODACT message is CW4 Tony Hemphill, Consumer Safety Officer at DLA-FTW. VOICE, DSN: 444-2922, Commercial (215) 737-2922, or by FAX, DSN: 444-7526, or Commercial, (215) 737-7526, email dscpconssafofc@dla.mil.
- **9.** Individuals or groups that would like to receive recall messages electronically can forward their email address to <a href="mailto:dscpconssafofc@dla.mil">dscpconssafofc@dla.mil</a>, with "add to list" in the subject line. To be removed from the list place "remove from list" in the subject line.
- **10.** Previous recalls and frequently asked questions are available at the following web site: <a href="http://www.troopsupport.dla.mil/subs/fso/alfood/alfood.asp">http://www.troopsupport.dla.mil/subs/fso/alfood/alfood.asp</a>. The navigation tool to the left allows you to also view DLA Troop Support Alerts and Archived Vendor Recalls.

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