**SUBJECT:** ALFOODACT 004-2014 Arkansas Firm Recalls Frozen Chicken Products Due To Misbranding and Undeclared Allergen

Date Issued: January 28, 2014

## 1. REFERENCES:

- a. DLAR 4155.26/AR 40-660/NAVSUPINST 10110.8c/AFI 48-116/MCO 10110.38c, DOD Hazardous Food & Nonprescription Drug Recall System.
- b. Allied Communications Publication 121, US SUPP-1 (f).

## 2. BACKGROUND:

George's Inc., a Springdale, Ark. establishment, is recalling approximately 1.25 million pounds of frozen par-fried chicken tender products because of misbranding and an undeclared allergen, the U.S. Department of Agriculture's Food Safety and Inspection Service (FSIS) announced today. The products are formulated with wheat, a known allergen, which was not properly declared on the labels.

The products subject to recall bear the establishment number "P-13584" under the USDA Mark of Inspection and were sold to wholesale locations for distribution to institutional users nationwide.

The problem was discovered during a routine label review conducted by the company, which then contacted FSIS. The problem occurred due to isolated printer issues that caused some labels to print without selected ingredients. The issue has been corrected.

FSIS and the company have received no reports of adverse reactions due to consumption of these products. Anyone concerned about a reaction should contact a healthcare provider.

FSIS routinely conducts recall effectiveness checks to verify recalling firms notify their customers of the recall and that steps are taken to make certain that the product is no longer available to consumers.

Consumers with questions about the recall should contact Ali Perry at (479) 927-7256. Media with questions about the recall should contact Glen Balch at (479) 927-7105.

**USDA** Recall Classifications

Class I This is a health hazard situation where there is a reasonable probability that the use of the product will cause serious, adverse health consequences or death.

Class II This is a health hazard situation where there is a remote probability of adverse health consequences from the use of the product.

Class III This is a situation where the use of the product will not cause adverse health consequences.

# 3. PRODUCTION DATES/IDENTIFYING CODES:

- 10-lb. cases of "George's Uncooked Breaded Chicken Breast Tenderloins" with Case Code 4831 and packaging dates between Feb. 21, 2013 and Dec. 19, 2013.
- 10-lb. cases of "George's Uncooked Chicken Tenderloin Fritters" with Case Code 4861 and packaging dates between Feb. 21, 2013 and Jan. 4, 2014.
- 10-lb. cases of "George's Uncooked Chicken Tenderloin Fritters" with Case Code 4880 and packaging dates between Feb. 21, 2013 and Jul. 19, 2013.

# 4. MANUFACTURER/DISTRIBUTOR:

George's Inc., a Springdale, Ark. Establishment. Establishment number "P-13584" under the USDA Mark of Inspection. Point of contact Ali Perry at (479) 927-7256. Media with questions about the recall should contact Glen Balch at (479) 927-7105.

5. DISTRIBUTION: All

6. REASON FOR ACTION: Due To Misbranding and Undeclared Allergens

# 7. INSTRUCTIONS AND ADDITIONAL INFORMATION FOR MESSAGE RECIPIENTS:

a. Immediately inventory stocks to identify the above items and secure in a "Medical Hold" status to provide assurance of no further issue/sale/use.

POSITIVE FINDINGS should be reported to Accountable Officers/Vendor Representatives of that facility. Accountable Officer/Agency representatives/Buyers/Contracting Officers should seek/refund/credit/replacement through the normal distribution channel with which the product was received (i.e. Distribution Centers, Prime Vendors, or Manufacturers).

- b. Ships at sea are authorized to destroy or dispose of recalled products at their discretion. Documentation for the number of pounds and cases, and any additional pertinent information must be signed by the Accountable Officer and is required for the purpose of recouping to the government the cost of the product involved. In order to get credit please use a SF 364 and forward to your supporting NAVSUP Fleet Logistics Center (NAVSUP FLC) and copy furnished to NAVSUP 51. Your supporting NAVSUP FLC should forward to the account manager at DLA Troop Support. The form should include the number of the recall authorizing the survey action. Homeported ships/galleys will utilize DD form 1149 to transfer w/ reimbursement to the PV. The PV will submit credit invoice to the account manager at DLA Troop Support.
- c. DLA Troop Support Subsistence Prime Vendors must report POSITIVE and NEGATIVE RESPONSES directly to the their DLA Troop Support Contracting Officer with a courtesy copy to the Consumer Safety Officer (dscpconssafofc@dla.mil)..

- d. DeCA, AAFES, MWR, VA, MCCS, or other non-DLA Troop Support agencies SHOULD NOT respond to the DLA Troop Support Consumer Safety Officer. These agencies should report POSITIVE and NEGATIVE responses in accordance with their agency recall policies.
- **8. The Point of Contact** for this ALFOODACT message is CW4 Tony Hemphill, Consumer Safety Officer at DLA-FTW. VOICE, DSN: 444-2922, Commercial (215) 737-2922, or by FAX, DSN: 444-7526, or Commercial, (215) 737-7526, email dscpconssafofc@dla.mil.
- **9.** Individuals or groups that would like to receive recall messages electronically can forward their email address to dscpconssafofc@dla.mil , with "add to list" in the subject line. To be removed from the list place "remove from list" in the subject line.
- 10. Previous recalls and frequently asked questions are available at the following web site:

http://www.troopsupport.dla.mil/subs/fso/alfood/alfood.asp . The navigation tool to the left allows you to also view DLA Troop Support Alerts and Archived Vendor Recalls

Regards,

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