

SUBJECT: ALFOODACT 037-2014 The Original Soupman Issues Allergy Alert and Recall on Certain Lots of “The Original Soupman Lobster Bisque”

Date Issued: September 25, 2014

1. REFERENCES:

- a. DLAR 4155.26/AR 40-660/NAVSUPINST 10110.8c/AFI 48-116/MCO 10110.38c, DOD Hazardous Food & Nonprescription Drug Recall System.
- b. Allied Communications Publication 121, US SUPP-1 (f).

2. BACKGROUND:

The Original Soupman of Staten Island, New York, is recalling some of its Lobster Bisque in Tetra Pak cartons because due to human error some cartons were printed omitting that, in addition to lobster, the product also contains shrimp, as well as perch and tilapia in its lobster base. Only people who have allergies to shrimp (Crustaceans) run the risk of serious or life-threatening allergic reaction if they consume this product.

No allergic reactions have been reported to date in connection with this problem and the product is otherwise safe for consumption by persons who have no allergies to lobster, shrimp, perch or tilapia.

The recall was initiated after it was discovered that when the Company moved its production to the United States, the product was distributed in packaging that inadvertently did not declare the presence of shrimp, perch and tilapia.

Consumers that have purchased the “Lobster Bisque” can call the Company to arrange for return and a refund. Consumers may contact the Company at 646-722-6673, Monday-Friday, 9 a.m. – 4 p.m. ET.

3. PRODUCTION DATES/IDENTIFYING CODES:

The recalled “Original Soupman Lobster Bisque” was distributed nationwide in retail stores. The product comes in a 17 oz., tetra pak carton marked with lot numbers:

Lot Number
0314435801
0411435801
0523435801
0709435803
0822435801
0709435802
0821435801

On the top and with a best buy date stamped on the top as well.

Label Photo: <http://www.fda.gov/Safety/Recalls/ucm416178.htm>

4. MANUFACTURER/DISTRIBUTOR:

The Original Soupman of Staten Island, New York
646-722-6673

5. DISTRIBUTION: All

6. REASON FOR ACTION: Due to Misbranding and Undeclared Allergen

7. INSTRUCTIONS AND ADDITIONAL INFORMATION FOR MESSAGE RECIPIENTS:

a. Immediately inventory stocks to identify the above items and secure in a "Medical Hold" status to provide assurance of no further issue/sale/use.

POSITIVE FINDINGS should be reported to Accountable Officers/Vendor Representatives of that facility. Accountable Officer/Agency representatives/Buyers/Contracting Officers should seek/refund/credit/replacement through the normal distribution channel with which the product was received (i.e. Distribution Centers, Prime Vendors, or Manufacturers).

b. Ships at sea are authorized to destroy or dispose of recalled products at their discretion. Documentation for the number of pounds and cases, and any additional pertinent information must be signed by the Accountable Officer and is required for the purpose of recouping to the government the cost of the product involved. In order to get credit please use a SF 364 (For instructions on how to "Properly Prepare a Standard Form" (SF) 364 please use this link [<http://www.landandmaritime.dla.mil/Offices/Packaging/PrepSF364.asp>]) and forward to your supporting NAVSUP Fleet Logistics Center (NAVSUP FLC) and copy furnished to NAVSUP 51. Your supporting NAVSUP FLC should forward to the account manager at DLA Troop Support. The form should include the number of the recall authorizing the survey action. Home-ported ships/galleys will utilize DD form 1149 to transfer w/ reimbursement to the PV. The PV will submit credit invoice to the account manager at DLA Troop Support.

c. DLA Troop Support Subsistence Prime Vendors must report POSITIVE and NEGATIVE RESPONSES directly to the their DLA Troop Support Contracting Officer with a courtesy copy to the Consumer Safety Officer (dscpconssafofc@dlamail).

d. DeCA, AAFES, MWR, VA, MCCS, or other non-DLA Troop Support agencies SHOULD NOT respond to the DLA Troop Support Consumer Safety Officer. These agencies should report POSITIVE and NEGATIVE responses in accordance with their agency recall policies.

e. When corresponding with DLA Troop Support concerning this message please include this message's subject in your subject line.

8. The Point of Contact for this ALFOODACT message is CW4 Tony Hemphill, Consumer Safety Officer at DLA-FTW. VOICE, DSN: 444-2922, Commercial (215) 737-2922, or by FAX, DSN: 444-7526, or Commercial, (215) 737-7526, email dscpconssafofc@dlamail .

9. Individuals or groups that would like to receive recall messages electronically can forward their email address to dscpconssafofc@dlamail , with "add to list" in the subject line. To be removed from the list place "remove from list" in the subject line.

10. Previous recalls and frequently asked questions are available at the following web site: <http://www.troopsupport.dla.mil/subs/fso/alfood/alfood.asp> . The navigation tool to the left allows you to also view DLA Troop Support Alerts and Archived Vendor Recalls.

Regards,
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