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SUBJECT: ALFOODACT 2016-040: Bolthouse Farms Recalls Protein Beverages (possible spoilage)

The issue was identified after the company received consumer complaints, including reports of illness. The cause of this issue is currently under investigation. This recall affects 3.8 million bottles that have been distributed nationally in the United States.

Date Issued: June 23, 2016

1. REFERENCES:

a. DLAR 4155.26/AR 40-660/NAVSUPINST 10110.8c/AFI 48-116/MCO 10110.38c, DOD Hazardous Food & Nonprescription Drug Recall System.

b. Allied Communications Publication 121, US SUPP-1 (f).

2. BACKGROUND:

Bolthouse Farms is voluntarily recalling a selection of protein drinks due to possible spoilage that may cause the beverages to appear lumpy, taste unpleasant and have an off odor.

3. PRODUCTION DATES/IDENTIFYING CODES: The recall includes Protein PLUS shakes with 'best by' dates between 6/20/16 to 9/18/16:

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PRODUCT DESCRIPTION	UPC CODE
Protein PLUS Chocolate 325ml/11 oz	0-71464-01868-9
Protein PLUS Chocolate 450ml/15.2 oz	0-71464-30650-2
Protein PLUS Chocolate 946ml/32oz	0-71464-30651-9
Protein PLUS Vanilla Bean 325ml / 11 oz	0-71464-01867-2
Protein PLUS Vanilla Bean 15.2 oz	0-71464-01639-5

Protein PLUS Vanilla Bean 32 oz	0-71464-01640-1
Protein PLUS Coffee 325ml / 11 oz	0-71464-01869-6
Protein PLUS Coffee 450ml/15.2 oz	0-71464-01627-2
Protein PLUS Coffee 946ml/32oz	0-71464-01628-9
Protein PLUS Coconut 450ml/15.2 oz	0-71464-01892-4
Protein PLUS Strawberry 450ml/15.2 oz	0-71464-01890-0
Protein PLUS Strawberry 946ml/32oz	0-71464-01891-7
Protein PLUS Banana Honey Almond Butter 325ml/11 oz	0-71464-01918-1
Protein PLUS Banana Honey Almond Butter 450ml/15.2 oz	0-71464-01893-1

The recall also affects the following Mocha Cappuccino products.

PRODUCT DESCRIPTION	DATE CODE	UPC CODE
Mocha Cappuccino Perfectly Protein 450ml/15.2oz	Best by: 9/2/16	0-71464-30051-7
Mocha Cappuccino Perfectly Protein 946ml/32oz	Best by: 8/2/16 and 8/3/16	0-71464-30050-0

4. MANUFACTURER/DISTRIBUTOR:

Bolthouse Farms

Consumer hotline: Lauren Castillon, 310-857-3410 OR LCastillon@Bolthouse.com

For more information call 1-866-535-3774 between 6 a.m. to 7 p.m. PDT, Monday to Friday or visit [Facebook/BolthouseFarms](https://www.facebook.com/BolthouseFarms).

5. DISTRIBUTION: All

6. REASON FOR ACTION:

Possible Spoilage

7. INSTRUCTIONS AND ADDITIONAL INFORMATION FOR MESSAGE RECIPIENTS:

a. Immediately inventory stocks to identify the above items and secure in a "Medical Hold" status to provide assurance of no further issue/sale/use.

POSITIVE FINDINGS should be reported to Accountable Officers/Vendor Representatives of that facility. Accountable Officer/Agency representatives/Buyers/Contracting Officers should seek/refund/credit/replacement through the normal distribution channel with which the product was received (i.e. Distribution Centers, Prime Vendors, or Manufacturers).

b. Ships at sea are authorized to destroy or dispose of recalled products at their discretion. Documentation for the number of pounds and cases, and any additional pertinent information must be signed by the Accountable Officer and is required for the purpose of recouping to the government the cost of the product involved. In order to get credit please use a SF 364 (For instructions on how to "Properly Prepare a Standard Form" (SF) 364 please use this link: [\[http://www.dla.mil/LandandMaritime/Offers/Services/TechnicalSupport/Logistics/Packaging/PrepareSF364.aspx\]](http://www.dla.mil/LandandMaritime/Offers/Services/TechnicalSupport/Logistics/Packaging/PrepareSF364.aspx)) and forward to your supporting NAVSUP Fleet Logistics Center (NAVSUP FLC) and copy furnished to NAVSUP 51. Your supporting NAVSUP FLC should forward to the account manager at DLA Troop Support. The form should include the number of the recall authorizing the survey action. Home-ported ships/galleys will utilize DD form 1149 to transfer w/ reimbursement to the PV. The PV will submit credit invoice to the account manager at DLA Troop Support.

c. DLA Troop Support Subsistence Prime Vendors must report POSITIVE and NEGATIVE RESPONSES directly to their DLA Troop Support Contracting Officer with a courtesy copy to the Consumer Safety Officer (dscpconssafofc@dlamail).

d. DeCA, AAFES, MWR, VA, MCCS, or other non-DLA Troop Support agencies SHOULD NOT respond to the DLA Troop Support Consumer Safety Officer. These agencies should report POSITIVE and NEGATIVE responses in accordance with their agency recall policies.

e. When corresponding with DLA Troop Support concerning this message please include this message's subject in your subject line.

8. The Point of Contact for this ALFOODACT message is CW3 Jacqueline Telesford, Consumer Safety Officer at DLA-FTW. VOICE, DSN: 444-2922, Commercial (215) 737-2922, or by FAX, DSN: 444-7526, or Commercial, (215) 737-7526, email dscpconssafofc@dla.mil

9. Individuals or groups that would like to receive recall messages electronically can forward their email address to dscpconssafofc@dla.mil, with "add to list" in the subject line. To be removed from the list place "remove from list" in the subject line.

10. Previous recalls and frequently asked questions are available at the following web site:

<http://www.dla.mil/TroopSupport/Subsistence/FoodSafety/fso/ALFOODACT.aspx>

The navigation tool to the left allows you to also view DLA Troop Support Alerts and Archived Vendor Recalls.

Regards,

Jacqueline Telesford
Chief Warrant Officer Three
Consumer Safety Officer
Defense Logistics Agency-Troop Support
700 Robbins Ave.
Philadelphia, PA. 19111
Ph. (215) 737-2922 (W)
Ph. (215) 847-3584 (C)
DSN 444-2922
Fax 215-737-7526
Jacqueline.Telesford@dla.mil
Jacqueline.Telesford.mil@mail.mil