SUBJECT: ALFOODACT 2017-032 – Campbell Homestyle Soups – Mislabeling and undeclared milk

Date Issued: 24 April 2017

1. REFERENCES:

a. DLAR 4155.26/AR 40-660/NAVSUPINST 10110.8c/AFI 48-116/MCO 10110.38c, DOD Hazardous Food & Nonprescription Drug Recall System.

b. Allied Communications Publication 121, US SUPP-1 (f).

2. Background: Campbell Soup Company, a Maxton, N.C. establishment, is recalling approximately 4,185 pounds of chicken soup products due to misbranding and undeclared allergens, the U.S. Department of Agriculture's Food Safety and Inspection Service (FSIS) announced today. The products contain milk, a known allergen, which is not declared on the product label.

3. Product Affected: The chicken with whole grain pasta soup items were produced on Feb. 13, 2017. The following products are subject to recall:

• 18.6-oz. cans of "Campbell's Homestyle Healthy Request Chicken with Whole Grain Pasta" with Best By date of Feb. 13, 2019 located on the bottom of the cans.

The products subject to recall bear establishment number "EST. 4R" on the bottom of the cans. These items were shipped to retail locations in Florida.

The problem was discovered on April 20, 2017 when the firm received notification from their corporate office of multiple consumer complaints of the wrong product noticed inside the cans. The products were labeled as "Campbell's Homestyle Healthy Request Chicken with Whole Grain Pasta" but actually contain "Campbell's Homestyle Healthy Request Italian-Style Wedding Spinach & Meatballs in Chicken Broth" soup.

There have been no confirmed reports of adverse reactions due to consumption of these products. Anyone concerned about an injury or illness should contact a healthcare provider.

Consumers who have purchased these products are urged not to consume them. These products should be thrown away or returned to the place of purchase.

FSIS routinely conducts recall effectiveness checks to verify recalling firms notify their customers of the recall and that steps are taken to make certain that the product is no longer available to consumers. When available, the retail distribution list(s) will be posted on the FSIS website at www.fsis.usda.gov/recalls.

Consumers with questions about the recall can contact Consumer Affairs at (866) 400-0965. Media with questions about the recall can contact Michelle Reardon, Director of Communications - Americas, at (856) 571-9911.

Product Label | Larger Image (PDF)



4. INSTRUCTIONS AND ADDITIONAL INFORMATION FOR MESSAGE RECIPIENTS:

a. Immediately inventory stocks to identify the above items and secure in a "Medical Hold" status to provide assurance of no further issue/sale/use. Disposal procedures should follow manufacturer's instructions.

5. POSITIVE AND NEGATIVE FINDINGS:

a. Army and Air Force Public Health personnel, report your negative and positive findings <u>HERE</u>.

b. Defense Logistics Agency (DLA) Contractors, report positive and negative findings to your Accountable Officer.

c. AAFES, MWR, NEX, MCCS, and DeCA agencies, report your findings in accordance with the procedures outlined by your agency.

d. Ships at sea are authorized to destroy or dispose of recalled products at their discretion. Documentation for the number of pounds and cases, and any additional pertinent information must be signed by the Accountable Officer and is required for the purpose of recouping to the government the cost of the product involved. In order to get credit please use a SF 364 (For instructions on how to "Properly Prepare a Standard Form" (SF) 364 please use this link: [http://www.dla.mil/LandandMaritime/Offers/Services/TechnicalSupport/Logistics/Packaging/Pr epareSF364.aspx]) and forward to your supporting NAVSUP Fleet Logistics Center (NAVSUP FLC) and copy furnished to NAVSUP 51. Your supporting NAVSUP FLC should forward to the account manager at DLA Troop Support. The form should include the number of the recall authorizing the survey action. Home-ported ships/galleys will utilize DD form 1149 to transfer with reimbursement to the PV. The PV will submit credit invoice to the account manager at DLA Troop Support.

6. The Point of Contact for this ALFOODACT message is CW4 Jemme Neal, Consumer Safety Officer at DLA-FTW. VOICE, DSN: 444-2922, Commercial (215) 737-2922 or email: <u>dscpconssafofc@dla.mil</u>.

7. Individuals or groups that would like to BEGIN receiving recall messages electronically can submit request <u>HERE</u>.

8. To STOP receiving recall messages, submit your request <u>HERE</u>.

9. Previous recalls and frequently asked questions are available at the following web site: <a href="http://www.dla.mil/TroopSupport/Subsistence/FoodSafety/fso/ALFOODACT.aspx">http://www.dla.mil/TroopSupport/Subsistence/FoodSafety/fso/ALFOODACT.aspx</a>.

//Signed// CW4 Jemme Neal Consumer Safety Officer DLA Troop Support - Subsistence Defense Logistics Agency-Troop Support 700 Robbins Street Philadelphia, PA. 19111 Jemme.Neal@dla.mil Jemme.T.Neal.mil@mail.mil Cell: (215) 298-2776 Office: (215) 737-2922 DSN: 444-2922 Station: 6C072