

UNCLAS

SUBJECT: ALFOODACT 2017-051 –Philadelphia Cream Cheese suspected tampering is isolated to specific products

Date Issued: 09 October 2017

1. REFERENCES:

a. DLAR 4155.26/AR 40-660/NAVSUPINST 10110.8c/AFI 48-116/MCO 10110.38c, DOD Hazardous Food & Nonprescription Drug Recall System.

2. Background: After conducting an internal investigation, the Kraft Heinz Company is confident that the suspected tampering (holes poked in packaging) is limited to the Philadelphia Soft Cream Cheese **tubs** from a specific production facility (details below). All other Philadelphia Cream Cheese products are **not affected**. Please see product listing and photos below.

3. Product Affected: The only affected product is the Kraft Philadelphia Soft Cream Cheese Tubs from a production facility designated with the code “**B8**” at the bottom of each tub.

The product code markings on the bottom of each tub are deciphered as follows:

03 FEB 2018 (DD MMM YYYY = day month and year for expiration date)  
B 23:36**B8** (L HH:MM FL = lane ID, time stamp, and factory/line ID)

Product with a “**B8**” on the bottom of the tub should be evaluated for any evidence of holes on the foil liner. If small holes are observed, the product should not be used, should be isolated and placed on medical hold.

<u>UPC</u>	<u>Product</u>
210000001400	Plain 8oz
210006168800	Plain 12oz
210000496800	Plain 16oz
210000002800	Plain Reduced Fat 8oz
210006121800	Plain Reduced Fat 12oz
210000496900	Plain Reduced Fat 16oz
210000073000	Garden Vegetable 7.5oz
210000085800	Garden Vegetable 15.5oz
210000075400	Garden Vegetable Reduced Fat 7.5oz
210000073300	Pineapple 7.5oz
210000072800	Chive & Onion 7.5oz
210000491900	Chive & Onion 15.5oz

4. Product Photos:



5. Contact Information: Please direct questions to Mr. Josh Kurcoba, National Account and Military Manager for Kraft Heinz Company at [Josh.kurcoba@kraftheinzcompany.com](mailto:Josh.kurcoba@kraftheinzcompany.com).

6. POSITIVE AND NEGATIVE FINDINGS:

a. Air Force Public Health personnel involved in the installation pilot program, and Army Public Health personnel, report your negative and positive findings [HERE](#). If you are **not** in one of these two groups, please use the instructions below (paragraphs b-d).

NOTE: The Air Force is currently in a pilot program to utilize the VSIMS Subsistence Recalls application for ALFOODACT responses. Additional installations will be phased in over time. If you have been informed of this responsibility by your MAJCOM PHO or AFMSA, please use the link above. If not, please report your findings in accordance with your current policy.

b. Defense Logistics Agency (DLA) Contractors, report positive and negative findings to your Accountable Officer.

c. Ships at sea are authorized to destroy or dispose of recalled products at their discretion. Documentation for the number of pounds and cases, and any additional pertinent information must be signed by the Accountable Officer and is required for the purpose of recouping to the government the cost of the product involved. In order to get credit please use a SF 364 (For instructions on how to "Properly Prepare a Standard Form" (SF) 364 please use this link: <http://www.dla.mil/LandandMaritime/Offers/Services/TechnicalSupport/Logistics/Packaging/PrepareSF364.aspx> and forward to your supporting NAVSUP Fleet Logistics Center (NAVSUP FLC) and copy furnished to NAVSUP 51. Your supporting NAVSUP FLC should forward to the account manager at DLA Troop Support. The form should include the number of the recall authorizing the survey action. Home-ported ships/galleys will utilize DD form 1149 to transfer with reimbursement to the PV. The PV will submit credit invoice to the account manager at DLA Troop Support.

d. **AAFES, MWR, NEX, MCCS, DeCA, DLA, dining facilities, and all other agencies**, report your findings in accordance with the procedures outlined by your agency.

7. The Point of Contact for this ALFOODACT message is CW4 Jemme Neal, Consumer Safety Officer at DLA-FTW. VOICE, DSN: 444-2922, Commercial (215) 737-2922 or email: [dscpconssafofc@dlamail.mil](mailto:dscpconssafofc@dlamail.mil).

8. Individuals or groups that would like to BEGIN receiving recall messages electronically can submit request [HERE](#).

9. To STOP receiving recall messages, submit your request [HERE](#).

10. Previous recalls are available at the following web site:  
<http://www.dla.mil/TroopSupport/Subsistence/FoodSafety/fso/ALFOODACT.aspx>.

//Signed//

CW4 Jemme T Neal, BSc, MPH

Consumer Safety Officer

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