SUBJECT: ALFOODACT 2018-006 – Hiland Dairy Orange Juice and Tampico Citrus Punch - Milk

Date Issued: 14 January 2018

1. REFERENCES:

- a. DLAR 4155.26/AR 40-660/NAVSUPINST 10110.8c/AFI 48-116/MCO 10110.38c, DOD Hazardous Food & Nonprescription Drug Recall System.
- 2. Background: Hiland Dairy is announcing a voluntary recall of two products produced at the Omaha, Nebraska facility, over concerns the products may contain milk protein that could affect those individuals that have sensitivity to milk allergens. People who have an allergy or severe sensitivity to milk run the risk of serious or life-threatening allergic reaction if they consume these products. No illnesses or allergic reactions have been reported at this time.

Hiland Dairy initially learned of a potential issue during internal quality control testing at the Omaha facility. The company promptly contacted the U.S. Food and Drug Administration (FDA) to initiate the voluntary product recall.

3. Affected Product: The affected products are sold and distributed at retailers in the following states: NE, IA, CO, KS The affected product information is below:

One Gallon Hiland Dairy Orange Juice UPC: 0-7206000586-8

Sell by Date: 02/05/18 Plant Code: 3108

One Gallon Tampico Citrus Punch UPC: 0-9518801128-3

Sell by Date: 03/09/18 Plant Code: 3108

Please place product on medical hold, and contact product distributor for further disposition instructions. Customers who have purchased this product are encouraged to discard it or return it to their local retailer to exchange the product for a like item.

- 4. Product Photos: https://www.fda.gov/Safety/Recalls/ucm592512.htm#recall-photos
- 5. Contact Information: Consumers with questions may contact Hiland Dairy seven days a week from 8 a.m. to 5 p.m. CST at 402 740-2254 or at https://www.hilanddairy.com/contact-us
- 6. POSITIVE AND NEGATIVE FINDINGS:
- a. Air Force Public Health personnel involved in the installation pilot program, and Army Public Health personnel, report your negative and positive findings <u>HERE</u>. If you are <u>not</u> in one of these two groups, please use the instructions below (paragraphs b-d).

NOTE: The Air Force is currently in a pilot program to utilize the VSIMS Subsistence Recalls application for ALFOODACT responses. Additional installations will be phased in over time.

If you have been informed of this responsibility by your MAJCOM PHO or AFMSA, please use the link above. If not, please report your findings in accordance with your current policy.

- b. Defense Logistics Agency (DLA) Contractors, report positive and negative findings to your Accountable Officer.
- c. Ships at sea are authorized to destroy or dispose of recalled products at their discretion. Documentation for the number of pounds and cases, and any additional pertinent information must be signed by the Accountable Officer and is required for the purpose of recouping to the government the cost of the product involved. In order to get credit please use a SF 364 (For instructions on how to "Properly Prepare a Standard Form" (SF) 364 please use this link: http://www.dla.mil/LandandMaritime/Offers/Services/TechnicalSupport/Logistics/Packaging/PrepareSF364.aspx and forward to your supporting NAVSUP Fleet Logistics Center (NAVSUP FLC) and copy furnished to NAVSUP 51. Your supporting NAVSUP FLC should forward to the account manager at DLA Troop Support. The form should include the number of the recall authorizing the survey action. Home-ported ships/galleys will utilize DD form 1149 to transfer with reimbursement to the PV. The PV will submit credit invoice to the account manager at DLA Troop Support.
- d. AAFES, MWR, NEX, MCCS, DeCA, DLA, dining facilities, and <u>all other agencies</u>, report your findings in accordance with the procedures outlined by your agency.
- 7. The Point of Contact for this ALFOODACT message is CW4 Jemme Neal, Consumer Safety Officer at DLA-FTW. VOICE, DSN: 444-2922, Commercial (215) 737-2922 or email: dscpconssafofc@dla.mil.
- 8. Individuals or groups that would like to BEGIN receiving recall messages electronically can submit request <u>HERE</u>.
- 9. To STOP receiving recall messages, submit your request **HERE**.
- 10. Previous recalls are available at the following web site: http://www.dla.mil/TroopSupport/Subsistence/FoodSafety/fso/ALFOODACT.aspx.

//Signed//
CW4 Jemme Neal, B.Sc., M.P.H.
Consumer Safety Officer
DLA Troop Support - Subsistence
Defense Logistics Agency-Troop Support
700 Robbins Street
Philadelphia, PA. 19111
Jemme.Neal@dla.mil
Jemme.T.Neal.mil@mail.mil

Cell: 215-298-2776 Office: 215-737-2922

DSN: 444-2922; Country Prefix (312)

Station: 6C044