

UNCLAS

SUBJECT: ALFOODACT 2018-009 – Sun Noodle Issues Recall for Undeclared Fish in Tonkotsu Ramen

Date Issued: 23 January 2018

1. REFERENCES:

a. DLAR 4155.26/AR 40-660/NAVSUPINST 10110.8c/AFI 48-116/MCO 10110.38c, DOD Hazardous Food & Nonprescription Drug Recall System.

2. Background: Sun Noodle of Carlstadt, NJ is voluntarily recalling one lot of their retail Tonkotsu Ramen because it is mislabeled. While it is labeled Tonkotsu, the actual flavor packet inside is Assari Shoyu, which contains an additional undeclared allergen of fish (sardines). Our concern is for those individuals who have an allergy or severe sensitivity to fish (sardines). They run the risk of a serious or life-threatening allergic reaction if they consume this product. No illnesses have been reported to date, and all affected product has already been removed from store shelves. We are sending out this release to alert any retail customers who may not have heard about it.

The decision to recall this product was initiated after it was discovered that the product had the wrong label applied to the product, and did not accurately represent what was packaged. Subsequent investigation indicated that the problem was caused by mislabeling of the product at the New Jersey facility. Only one lot of Tonkotsu Ramen was mislabeled, and was primarily sent to Asian food distributors in the New Jersey, Georgia, Illinois, Texas, and New York areas, and then on to retail stores.

3. Affected Product: The product is packaged in a clear plastic clamshell, banded with a Sun Noodle label that reads "Tonkotsu Ramen." The affected product contains 2 purple and white soup base packets, which correctly show the name "Assari Shoyu" flavor. The products affected by the recall are labeled with lot code 3117332; Product UPC: 0-85315 40003-5

Note that only one particular lot of *Tonkotsu Ramen* was mislabeled. All other lots of *Tonkotsu Ramen* and all other products manufactured at other Sun Noodle locations are properly packed and labeled.

Please immediately place product on medical hold, and contact your supplier for disposition instructions.

4. Product Photos:



5. Contact Information: Sun Noodle of Carlstadt, NJ 1-866-366-6353, Monday through Friday, 8:30 am - 5:30 pm Hawaii Standard Time; or by email at Info@SunNoodle.com.

6. POSITIVE AND NEGATIVE FINDINGS:

a. Air Force Public Health personnel involved in the installation pilot program, and Army Public Health personnel, report your negative and positive findings [HERE](#). If you are **not** in one of these two groups, please use the instructions below (paragraphs b-d).

NOTE: The Air Force is currently in a pilot program to utilize the VSIMS Subsistence Recalls application for ALFOODACT responses. Additional installations will be phased in over time. If you have been informed of this responsibility by your MAJCOM PHO or AFMSA, please use the link above. If not, please report your findings in accordance with your current policy.

b. Defense Logistics Agency (DLA) Contractors, report positive and negative findings to your Contracting Officer.

c. Ships at sea are authorized to destroy or dispose of recalled products at their discretion. Documentation for the number of pounds and cases, and any additional pertinent information must be signed by the Accountable Officer and is required for the purpose of recouping to the government the cost of the product involved. In order to get credit please use a SF 364 (For instructions on how to "Properly Prepare a Standard Form" (SF) 364 please use this link: <http://www.dla.mil/LandandMaritime/Offers/Services/TechnicalSupport/Logistics/Packaging/PrepareSF364.aspx> and forward to your supporting NAVSUP Fleet Logistics Center (NAVSUP FLC) and copy furnished to NAVSUP 51. Your supporting NAVSUP FLC should forward to the account manager at DLA Troop Support. The form should include the number of the recall authorizing the survey action. Home-ported ships/galleys will utilize DD form 1149 to transfer with reimbursement to the PV. The PV will submit credit invoice to the account manager at DLA Troop Support.

d. **AAFES, MWR, NEX, MCCS, DeCA, DLA, dining facilities**, and **all other agencies**, report your findings in accordance with the procedures outlined by your agency.

7. The Point of Contact for this ALFOODACT message is CW4 Jemme Neal, Consumer Safety Officer at DLA-FTW. VOICE, DSN: 444-2922, Commercial (215) 737-2922 or email: dscpconssafofc@dla.mil.

8. Individuals or groups that would like to BEGIN receiving recall messages electronically can submit request [HERE](#).

9. To STOP receiving recall messages, submit your request [HERE](#).

10. Previous recalls are available at the following web site:
<http://www.dla.mil/TroopSupport/Subsistence/FoodSafety/fso/ALFOODACT.aspx>.

//Signed//

CW4 Jemme Neal, B.Sc., M.P.H.

Consumer Safety Officer

DLA Troop Support - Subsistence

Defense Logistics Agency-Troop Support

700 Robbins Street

Philadelphia, PA. 19111

Jemme.Neal@dla.mil

Jemme.T.Neal.mil@mail.mil

Cell: 215-298-2776

Office: 215-737-2922

DSN: 444-2922; Country Prefix (312)

Station: 6C044