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SUBJECT: ALFOODACT 2018-019 – CLARIFICATION - Bayer Alka-Seltzer Plus – Mislabeling of Active Ingredient

Date Issued: 20 March 2018

1. REFERENCES:

a. DLAR 4155.26/AR 40-660/NAVSUPINST 10110.8c/AFI 48-116/MCO 10110.38c, DOD Hazardous Food & Nonprescription Drug Recall System.

2. Background: Bayer is voluntarily recalling Alka-Seltzer Plus packages because the ingredients on the front coupon sticker may not match the actual ingredient in the product. The active ingredient may say aspirin; but the instant redeemable coupon may say acetaminophen, or vice versa. Clarification of items that are being recalled identified below in red.

The ingredients listed on the front coupon sticker of the carton may potentially be different from the ingredients listed on the back of the carton. This may lead consumers to ingest a product to which they may have an allergy or anaphylactic reaction, an ingredient which may be contraindicated for their medical condition or they intend to otherwise avoid. There may be potential for serious health consequences. To date, no complaint has been received that resulted in an adverse health consequence.

3. Product affected: All sizes of all lots of orange and green Bayer Alka-Seltzer Plus packages that have a $1.00 coupon attached to the front of the package. If there is no coupon attached to the front of the carton, and if the product isn't orange or green showed in the photo, the product is unaffected.

CLARIFICATION: If the Bayer logo has an orange or green background, the product is included in the recall, regardless if a coupon is affixed to packaging.

PLEASE PLACE THE PRODUCT ON MEDICAL HOLD AND CONTACT YOUR SUPPLIER FOR DISPOSITION INSTRUCTIONS

4. Product Photos:

Statement removed

5. Contact Information: Jennifer Brendel Bayer U.S.; Email: jennifer.brendel@bayer.com; Office: 862-404-7025; Mobile: 862-246-5028.

Consumers with questions about this recall can contact Bayer Consumer Relations at: 1-800-986-0369 (available Monday - Friday 9:00 AM - 5:00 PM ET). Consumers should contact their physician or healthcare provider if they have experienced any problems that may be related to taking or using this drug product.

6. POSITIVE AND NEGATIVE FINDINGS:
a. Army and Air Force Public Health personnel, report your negative and positive findings in the Veterinary Service Information Management System (VSIMS) Subsistence Recalls application. If you are not in one of these two groups, please use the instructions below (paragraphs b-d).

b. Defense Logistics Agency (DLA) Contractors, report positive and negative findings to your Contracting Officer.

Positive Response Information required: (Vendor must provide all of the following information):
1) ALFOODACT 2018-XXX
2) DLA Contract Number
3) Current number of cases in stock
4) List of customers that received product AND (a-d)
    a. DLA Purchase Order Number and Vendor Invoice Number

b. Case Count
c. Value of affected product
d. Amount of credit issued and date

c. Ships at sea are authorized to destroy or dispose of recalled products at their discretion. Documentation for the number of pounds and cases, and any additional pertinent information must be signed by the Accountable Officer and is required for the purpose of recouping to the government the cost of the product involved. In order to get credit please use a SF 364 (For instructions on how to "Properly Prepare a Standard Form" (SF) 364 please use this link: http://www.dla.mil/LandandMaritime/Offers/Services/TechnicalSupport/Logistics/Packaging/PrepareSF364.aspx and forward to your supporting NAVSUP Fleet Logistics Center (NAVSUP FLC) and copy furnished to NAVSUP 51. Your supporting NAVSUP FLC should forward to the account manager at DLA Troop Support. The form should include the number of the recall authorizing the survey action. Home-ported ships/galleys will utilize DD form 1149 to transfer with reimbursement to the PV. The PV will submit credit invoice to the account manager at DLA Troop Support.

d. AAFES, MWR, NEX, MCCS, DeCA, DLA, dining facilities, and all other agencies, report your findings in accordance with the procedures outlined by your agency.

7. The Point of Contact for this ALFOODACT message is CW4 Jemme Neal, Consumer Safety Officer at DLA-FTW. VOICE, DSN: 444-2922, Commercial (215) 737-2922 or email: dscpconssafofc@dla.mil.

8. Individuals or groups that would like to BEGIN receiving recall messages electronically can submit request HERE.

9. To STOP receiving recall messages, submit your request HERE.

10. Previous recalls are available at the following web site: http://www.dla.mil/TroopSupport/Subsistence/FoodSafety/fso/ALFOODACT.aspx.

//Signed//
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