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SUBJECT: ALFOODACT 2019-018 – Mondelēz Global LLC Conducts Voluntary Recall of Certain Chewy Chips Ahoy 13oz Due to Unexpected Solidified Ingredient

Date Issued: 15 April 2019

1. REFERENCES:

a. DHA-MSR 6025.01/AR 40-660/ DLAR 6025.01/NAVSUPINST 10110.8D/AFI 48-161\_IP/MCO 10110.38D, DOD Hazardous Food & Nonprescription Drug Recall System, 6 September 2018.

2. Background: Mondelēz Global LLC announced a limited voluntary recall in the United States of certain *Chewy Chips Ahoy* 13oz cookies. This voluntary recall is being conducted because of the potential for certain product to contain an unexpected solidified ingredient. Some reports of potential adverse health effects have been received.

This recall is limited exclusively to the products listed in the table below, available at retail stores nationwide. No other *Chips Ahoy* or Mondelēz Global LLC product is included in this recall.

3. Product affected:

Description	Retail UPC	Best When Used By Dates
CHIPS AHOY CHEWY COOKIE (13 OZ)	0 44000 03223 4	07SEP2019; 08SEP2019 14SEP2019; 15SEP2019 (Located on left top side of package by lift tab)

**PLEASE PLACE THE PRODUCT ON MEDICAL HOLD AND CONTACT YOUR SUPPLIER FOR DISPOSITION INSTRUCTIONS**

4. Product Labels/Pictures:



5. Contact Information: Consumers who have this product should not eat it. Consumers can contact the company at 1-844-366-1171, 24 hours a day to get more information about the recall. Consumer Relations specialists are available Monday-Friday, 9am to 6pm EDT.

6. POSITIVE AND NEGATIVE FINDINGS:

a. Army and Air Force Public Health personnel, report your negative and positive findings in the Veterinary Service Information Management System (VSIMS) Subsistence Recalls application. If you are not in one of these two groups, please use the instructions below (paragraphs b-d).

b. Navy:

**SHIPS AT SEA:** Must report positive and negative findings to supporting Veterinary Service unit. Are authorized to destroy or dispose of recalled products utilizing the procedures and reporting requirements outlined in NAVSUP P-486 Paragraph 5302 and 6000(4), to include completion of a DD Form 200 and Standard Form 364. Procedures for completing the DD Form 200 are found in NAVSUP P-486 Paragraph 6001. Procedures for completing Standard Form 364 are found in NAVSUP P-486 Paragraph 5300(2)(c).

**SHIPS IN PORT/HOMEPORTED/ASHORE GALLEYS:** Supporting Veterinary Service unit will conduct inspection and report positive and negative findings in VSIMS Subsistence Recalls application. Contact the appropriate DLA Account Manager via Regional NAVSUP Fleet Logistics Center (NAVSUP FLC) to arrange pickup of recall items. Contact your supporting (NAVSUP FLC) for any issues regarding PV Pickup. Proceed with the same guidance as above.

c. Defense Logistics Agency (DLA) Contractors, report positive and negative findings to your Contracting Officer, Contracting Specialist, TVLS and [dscpconssafofc@dla.mill](mailto:dscpconssafofc@dla.mill) within 72 hours:

Positive Response Information required: (Vendor must provide all of the following information):

- 1) ALFOODACT 201X-XXX
- 2) DLA Contract Number:
- 3) Unit of Measure:
- 4) Quantity Currently in Stock:
- 5) List of customers that received product AND (a-h) for each customer
  - a. Customer name and location:
  - b. DLA Purchase Order Number:
  - c. Vendor Invoice Number:
  - d. Item Stock number (LSN, NSN):
  - e. Quantity Shipped:
  - f. Date Shipped:
  - g. Value of Affected Product:
  - h. Amount of credit due:

d. AAFES, MWR, NEX, MCCS, DeCA, DLA, dining facilities, and all other agencies, report your findings in accordance with the procedures outlined by your agency.

7. The Point of Contact for this ALFOODACT message is CW3 Garcia, Eugene, Consumer Safety Officer at DLA-FTW. VOICE, DSN: 444-4847, Commercial (215) 737-4847 or email: [dscpconssafofc@dla.mil](mailto:dscpconssafofc@dla.mil).

8. Individuals or groups that would like to BEGIN receiving recall messages electronically can submit request [usarmy.jbsa.medcom.mbx.medcom-vsims@mail.mil](mailto:usarmy.jbsa.medcom.mbx.medcom-vsims@mail.mil). Copy and paste email address in to your email platform and ensure you title the subject accordingly.

9. To STOP receiving recall messages, submit your request [usarmy.jbsa.medcom.mbx.medcom-vsims@mail.mil](mailto:usarmy.jbsa.medcom.mbx.medcom-vsims@mail.mil). Copy and paste email address in to your email platform and ensure you title the subject accordingly.

10. Previous recalls are available at the following web site:  
<https://www.dla.mil/TroopSupport/Subsistence/FoodSafety/fso/ALFOODACT/>.

//Signed//  
CW3 Eugene Garcia  
Consumer Safety Officer  
DLA Troop Support - Subsistence  
Defense Logistics Agency-Troop Support  
700 Robbins Street  
Philadelphia, PA. 19111  
[eugene.garcia@dla.mil](mailto:eugene.garcia@dla.mil)  
Office: 215-737-4847  
DSN: 444-4847; Country Prefix (312)