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SUBJECT: ALFOODACT 2019-019 – Unilever Recalls Limited Quantities of Ben & Jerry's Coconut Seven Layer Bar Bulk and Chunky Monkey Pint

Date Issued: 16 April 2019

1. REFERENCES:

a. DHA-MSR 6025.01/AR 40-660/ DLAR 6025.01/NAVSUPINST 10110.8D/AFI 48-161_IP/MCO 10110.38D, DOD Hazardous Food & Nonprescription Drug Recall System, 6 September 2018.

2. Background: Unilever is voluntarily recalling a limited quantity of Ben & Jerry's Coconut Seven Layer Bar bulk and Ben & Jerry's Chunky Monkey pints, which may inadvertently contain tree nuts including almonds, Brazil nuts, and hazelnuts that are not declared in the ingredient list or allergy information list. Both affected products include a "Contains Walnuts" and a "May contain other tree nuts" label on the back of the pack. Persons who have an allergy or severe sensitivity to these undeclared tree nuts run the risk of a serious or life-threatening allergic reaction if they consume the recalled products.

The recall was initiated after an undeclared nut was found during the production operation. Unilever has not received any reports of illness associated with this product, but the company is voluntarily recalling this product out of an abundance of caution.

The products were manufactured in the United States. The affected Chunky Monkey pints were distributed nationwide and reached consumers through retail stores. The affected Coconut Seven Layer Bar bulk products were distributed nationwide and reached consumers through wholesale and scoop shops. No product was shipped outside of the U.S.

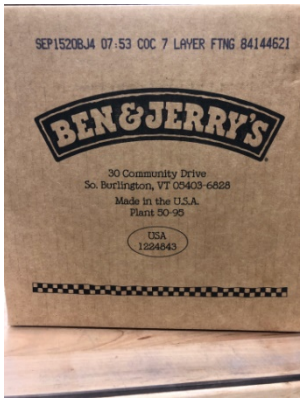
This limited voluntary recall is being conducted with the knowledge of the U.S. Food and Drug Administration (FDA). Unilever's ongoing investigation shows that the issue stemmed from an error from one of its nut suppliers. The situation has been remediated.

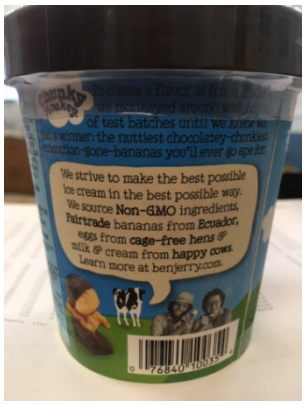
3. Product affected:

Coconut Seven Layer Bar bulk product; 2.4 gallons; UPC of 076840104246, and best by date of SEP1520BJ4.
Chunky Monkey pint is sold in a pint tub (473 mL); UPC of 076840100354, and best by dates of AUG2820BH2, AUG2920BH2, or AUG3020BH2.

PLEASE PLACE THE PRODUCT ON MEDICAL HOLD AND CONTACT YOUR SUPPLIER FOR DISPOSITION INSTRUCTIONS

4. Product Labels/Pictures:





5. Contact Information: Consumers who have purchased containers of the above products with the affected UPC and date codes are asked to immediately discontinue use of the product, retain the outer container, and call 833-236-1237 for further information 24/7.

6. POSITIVE AND NEGATIVE FINDINGS:

a. Army and Air Force Public Health personnel, report your negative and positive findings in the Veterinary Service Information Management System (VSIMS) Subsistence Recalls application. If you are not in one of these two groups, please use the instructions below (paragraphs b-d).

b. Navy:
SHIPS AT SEA: Must report positive and negative findings to supporting Veterinary Service unit. Are authorized to destroy or dispose of recalled products utilizing the procedures and reporting requirements outlined in NAVSUP P-486 Paragraph 5302 and 6000(4), to include completion of a DD Form 200 and Standard Form 364. Procedures for completing the DD Form 200 are found in NAVSUP P-486 Paragraph 6001. Procedures for completing Standard Form 364 are found in NAVSUP P-486 Paragraph 5300(2)(c).

SHIPS IN PORT/HOMEPORTED/ASHORE GALLEYS: Supporting Veterinary Service unit will conduct inspection and report positive and negative findings in VSIMS Subsistence Recalls application. Contact the appropriate DLA Account Manager via Regional NAVSUP Fleet Logistics Center (NAVSUP FLC) to arrange pickup of recall items. Contact your supporting (NAVSUP FLC) for any issues regarding PV Pickup. Proceed with the same guidance as above.

c. Defense Logistics Agency (DLA) Contractors, report positive and negative findings to your Contracting Officer, Contracting Specialist, TVLS and dscpconssafofc@dla.mill within 72 hours:

Positive Response Information required: (Vendor must provide all of the following information):
1) ALFOODACT 201X-XXX
2) DLA Contract Number:

3) Unit of Measure:
4) Quantity Currently in Stock:
5) List of customers that received product AND (a-h) for each customer
    a. Customer name and location:
    b. DLA Purchase Order Number:
    c. Vendor Invoice Number:
    d. Item Stock number (LSN, NSN):
    e. Quantity Shipped:
    f. Date Shipped:
    g. Value of Affected Product:
    h. Amount of credit due:

d. AAFES, MWR, NEX, MCCS, DeCA, DLA, dining facilities, and all other agencies, report your findings in accordance with the procedures outlined by your agency.

7. The Point of Contact for this ALFOODACT message is CW3 Garcia, Eugene, Consumer Safety Officer at DLA-FTW. VOICE, DSN: 444-4847, Commercial (215) 737-4847 or email: dscpconssafofc@dla.mil.

8. Individuals or groups that would like to BEGIN receiving recall messages electronically can submit request usarmy.jbsa.medcom.mbx.medcom-vsims@mail.mil. Copy and paste email address in to your email platform and ensure you title the subject accordingly.

9. To STOP receiving recall messages, submit your request usarmy.jbsa.medcom.mbx.medcom-vsims@mail.mil. Copy and paste email address in to your email platform and ensure you title the subject accordingly.

10. Previous recalls are available at the following web site: https://www.dla.mil/TroopSupport/Subsistence/FoodSafety/fso/ALFOODACT/ .

//Signed//
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