

UNCLAS

SUBJECT: ALFOODACT 2019-059 - Nestlé USA Voluntarily Recalls Ready-to-Bake Refrigerated Cookie Dough Products Due to Potential Presence of Foreign Material

Date Issued: 31 October 2019

1. REFERENCES:

a. DHA-MSR 6025.01/AR 40-660/ DLAR 6025.01/NAVSUPINST 10110.8D/AFI 48-161\_IP/MCO 10110.38D, DOD Hazardous Food & Nonprescription Drug Recall System, 6 September 2018.

2. BACKGROUND: Nestlé USA is initiating a voluntary recall of ready-to-bake refrigerated Nestlé Toll House Cookie Dough products due to the potential presence of food-grade rubber pieces. This voluntary recall only covers specific batch codes of the following products, which include ready-to-bake refrigerated Nestlé Toll House Cookie Dough bars, tubs and tube-shaped “chubs.” These products were distributed in the continental U.S. and Puerto Rico.

Not impacted by this recall are the following products: Nestlé Toll House Morsels, Nestlé Toll House Ice Cream Sandwiches, Nestlé Toll House Edible Cookie Dough, and Nestlé Professional SKUs.

Nestlé USA is taking this action out of an abundance of caution after receiving reports of food-grade pieces of rubber in some of these products. They have identified the source of the rubber and have already fixed the issue.

No illnesses or injuries have been reported that required medical treatment.

3. PRODUCT AFFECTED: **The recall is limited only to the ready-to-bake refrigerated products below, with batch codes that begin with 9189 through batch codes that begin with 9295.**

Simply Delicious Nestlé Toll House Chocolate Chip Cookie Dough (18oz)  
Simply Delicious Nestlé Toll House Peanut Butter Chocolate Chip Cookie Dough (18oz)  
Simply Delicious Nestlé Toll House Sugar Cookie Dough (18oz)  
Nestlé Toll House Chocolate Chip Chub (16.5oz)  
Nestlé Toll House Chocolate Chip Chub (30oz)  
Nestlé Toll House Chocolate Chip Lovers Club Tub (80oz)  
Nestlé Toll House Chocolate Chip Tub (36oz)  
Nestlé Toll House Chocolate Chip Tub (80oz)  
Nestlé Toll House Fall'n Leaves Cookie Dough (16oz)  
Nestlé Toll House Frozen II Cookie Dough (14oz)  
Nestlé Toll House Holiday Chocolate Chip Tree Sprinkle (16oz)  
Nestlé Toll House Monster Munch (16oz)  
Nestlé Toll House Pinch of Grinch Cookie Dough (14oz)

Nestlé Toll House Triple Chip Cookie Dough Bar (16oz)  
Nestlé Toll House Ultimate Chocolate Chip Lovers (16oz)  
Nestlé Toll House Ultimate Turtles Cookie Bar (16oz)  
Nestlé Toll House White Chip Macadamia Nut (16oz)  
Nestlé Toll House Chocolate Chip Bar (16.5oz)  
Nestlé Toll House Mini Chocolate Chip Bar (16.5oz)  
Nestlé Toll House Peanut Butter Chocolate Chip Bar (16oz)  
Nestlé Toll House Sugar Cookie Bar (16.5oz)  
Nestlé Toll House Oatmeal Raisin Cookie Bar (16.5oz)  
Nestlé Toll House Peanut Butter Cookie Bar (16oz)  
M&M'S® Everyday Cookie Dough (14oz)  
M&M'S® Ghouls Mix Cookie Dough (14oz)  
M&M'S® Holiday Cookie Dough (14oz)

4. PRODUCT LABELS/PICTURES: See additional product information attached within this document. Batch codes can be identified on the product packaging. Please utilize reference images provided by the company in the attachment and look for the four-digit batch code after the “use or freeze-by” date and before the number 5753.

5. CONTACT INFORMATION: For consumer support and product questions please call 1-800-681-1676, which will be available 24/7, or email [nestleproductinquiry@casupport.com](mailto:nestleproductinquiry@casupport.com).

6. POSITIVE AND NEGATIVE FINDINGS:

a. Army and Air Force Public Health personnel, report your negative and positive findings in the Veterinary Service Information Management System (VSIMS) Subsistence Recalls application. If you are not in one of these two groups, please use the instructions below (paragraphs b-d).

b. Navy:

SHIPS AT SEA: Must report positive and negative findings to supporting Veterinary Service unit. Are authorized to destroy or dispose of recalled products utilizing the procedures and reporting requirements outlined in NAVSUP P-486 Paragraph 5302 and 6000(4), to include completion of a DD Form 200 and Standard Form 364. Procedures for completing the DD Form 200 are found in NAVSUP P-486 Paragraph 6001. Procedures for completing Standard Form 364 are found in NAVSUP P-486 Paragraph 5300(2)(c).

SHIPS IN PORT/HOMEPORTED/ASHORE GALLEYS: Supporting Veterinary Service unit will conduct inspection and report positive and negative findings in VSIMS Subsistence Recalls application. Contact the appropriate DLA Account Manager via Regional NAVSUP Fleet Logistics Center (NAVSUP FLC) to arrange pickup of recall items. Contact your supporting (NAVSUP FLC) for any issues regarding PV Pickup.

c. Defense Logistics Agency (DLA) Contractors, report positive and negative findings to your Contracting Officer, Contracting Specialist, TVLS and [dscpconssafofc@dla.mil](mailto:dscpconssafofc@dla.mil) within 72 hours:

Positive Response Information required: (Vendor must provide all the following information):

- 1) ALFOODACT 201X-XXX
- 2) DLA Contract Number:
- 3) Unit of Measure:
- 4) Quantity Currently in Stock:
- 5) List of customers that received product AND (a-h) for each customer
  - a. Customer name and location:
  - b. DLA Purchase Order Number:
  - c. Vendor Invoice Number:
  - d. Item Stock number (LSN, NSN):
  - e. Quantity Shipped:
  - f. Date Shipped:
  - g. Value of Affected Product:
  - h. Amount of credit due:
- d. AAFES, MWR, NEX, MCCS, DeCA, DLA, dining facilities, and all other agencies, report your findings in accordance with the procedures outlined by your agency.
7. The Point of Contact for this ALFOODACT message is the undersigned.
8. Individuals or groups that would like to BEGIN/STOP receiving recall messages electronically can submit requests to [usarmy.jbsa.medcom.mbx.medcom-vsims@mail.mil](mailto:usarmy.jbsa.medcom.mbx.medcom-vsims@mail.mil). Copy and paste email address into your email platform and ensure you title the subject accordingly.
9. Previous recalls are available at the following web site:  
<https://www.dla.mil/TroopSupport/Subsistence/FoodSafety/fso/ALFOODACT/>.



CW4 Marivic J. Brown  
Consumer Safety Officer  
DLA Troop Support – Subsistence  
700 Robbins Street  
Philadelphia, PA. 19111  
Office: 215-737-2678  
DSN: 312-444-2678  
Email: [marivic.brown@dla.mil](mailto:marivic.brown@dla.mil)