

UNCLAS

SUBJECT: ALFOODACT 2019-071 – White Castle Frozen Food Division Voluntarily Recalls Frozen Sandwiches Sold in Grocery Outlets Due to Possible Presence of *Listeria monocytogenes*

Date Issued: 11 December 2019

1. REFERENCES:

a. DHA-MSR 6025.01/AR 40-660/ DLAR 6025.01/NAVSUPINST 10110.8D/AFI 48-161\_IP/MCO 10110.38D, DOD Hazardous Food & Nonprescription Drug Recall System, 6 September 2018.

2. BACKGROUND: White Castle has initiated a voluntary recall of a limited production of frozen 6-pack cheeseburgers, frozen 6-pack hamburgers, frozen 6-pack jalapeno cheeseburgers, and 16-pack hamburgers, 16-pack cheeseburgers for the possible presence of *Listeria monocytogenes*.

*Listeria monocytogenes* is an organism which can cause serious and sometimes fatal infections in young children, frail or elderly people, and others with weakened immune systems. Although healthy individuals may suffer only short-term symptoms such as high fever, severe headache, stiffness, nausea, abdominal pain and diarrhea, *Listeria* infection can cause miscarriages and stillbirths among pregnant women.

To date, public health officials have not reported any illness associated with these products.

White Castle conducts frequent and regular quality assurance tests. A recent sample conducted by a third-party laboratory of its frozen sandwiches from one manufacturing facility showed a presence of *Listeria monocytogenes* halting any shipment of product to customers. Since the problem was identified White Castle has not shipped any product from this facility to customers. Following rigorous safety testing protocols, all impacted production runs have been identified for destruction.

Customers who may have purchased any of the products indicated (product codes listed below) are urged to dispose of them or return them to the store where they were purchased for an exchange or full refund and to consult with their physician regarding any medical questions.

3. PRODUCT AFFECTED: The voluntary recall impacts product on shelves at retailers with best-by dates ranging from 04 Aug 2020 to 17 Aug 2020. Any product with these dates on shelves is presently being removed. Any product with a best-by date before or after these best-by dates is not included in the voluntary recall. Original photos of the back of the packaging (provided by the company) included UPC codes not legible; these photos have been omitted from this message as it could not be verified against UPC codes from Retailers known to carry this product.

White Castle frozen sandwiches are sold in rectangular cardboard packages and the code date is located on a side panel. Refer to the lot codes and product labels provided in the next few pages:

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<b>Lot Code</b>	<b>Best By Date</b>	<b>Lot Code</b>	<b>Best By Date</b>	<b>Lot Code</b>	<b>Best By Date</b>
H3120791	04AUG2020	H3120793	04AUG2020	C3120795	04AUG2020
H3120891	04AUG2020	H3120893	04AUG2020	C3120895	04AUG2020
H3120991	04AUG2020	H3120993	04AUG2020	C3120995	04AUG2020
H3121091	04AUG2020	H3121093	04AUG2020	C3121095	04AUG2020
H3121191	04AUG2020	H3121193	04AUG2020	C3121195	04AUG2020
H3121291	04AUG2020	H3121293	04AUG2020	C3121295	04AUG2020
H3121391	04AUG2020	H3121393	04AUG2020	C3121395	04AUG2020
H3121491	04AUG2020	H3121493	04AUG2020	C3121495	04AUG2020
H3121591	04AUG2020	H3121593	04AUG2020	C3121595	04AUG2020
H3121691	04AUG2020	H3121693	04AUG2020	C3121695	04AUG2020
H3121791	04AUG2020	H3121793	04AUG2020	C3121795	04AUG2020
H3121891	04AUG2020	H3121893	04AUG2020	C3121895	04AUG2020
H3121991	04AUG2020	H3121993	04AUG2020	C3121995	04AUG2020
H3122091	04AUG2020	H3122093	04AUG2020	C3122095	04AUG2020
H3122191	04AUG2020	H3122193	04AUG2020	C3122195	04AUG2020
H3122291	04AUG2020	H3122293	04AUG2020	C3122295	04AUG2020
H3122391	04AUG2020	H3122393	04AUG2020	C3122395	04AUG2020

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<b>Lot Code</b>	<b>Best By Date</b>	<b>Lot Code</b>	<b>Best By Date</b>	<b>Lot Code</b>	<b>Best By Date</b>
C3150791	07AUG2020	C3150693	07AUG2020	C3150795	07AUG2020
C3150891	07AUG2020	C3150793	07AUG2020	C3150895	07AUG2020
C3150991	07AUG2020	C3150893	07AUG2020	C3150995	07AUG2020
C3151091	07AUG2020	C3150993	07AUG2020	C3151095	07AUG2020
C3151191	07AUG2020	C3151093	07AUG2020	C3151195	07AUG2020
C3151291	07AUG2020	C3151193	07AUG2020	C3151295	07AUG2020
C3151391	07AUG2020	C3151293	07AUG2020	C3151395	07AUG2020
C3151491	07AUG2020	C3151393	07AUG2020	C3151495	07AUG2020
C3151591	07AUG2020	C3151493	07AUG2020	C3151595	07AUG2020
C3151691	07AUG2020	C3151593	07AUG2020	C3151695	07AUG2020
C3151791	07AUG2020	C3151693	07AUG2020	C3151795	07AUG2020
C3151891	07AUG2020	C3151793	07AUG2020	C3151895	07AUG2020
C3151991	07AUG2020	C3151893	07AUG2020	C3151995	07AUG2020
C3152091	07AUG2020	C3151993	07AUG2020	C3152095	07AUG2020
C3152191	07AUG2020	C3152093	07AUG2020	C3152195	07AUG2020
C3152291	07AUG2020	C3152193	07AUG2020	C3152295	07AUG2020
C3152391	07AUG2020	C3152293	07AUG2020	C3152395	07AUG2020
		C3152393	07AUG2020		

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<b>Lot Code</b>	<b>Best By Date</b>	<b>Lot Code</b>	<b>Best By Date</b>	<b>Lot Code</b>	<b>Best By Date</b>
J3160791	08AUG2020	J3160693	08AUG2020	C3160795	08AUG2020
J3160891	08AUG2020	J3160793	08AUG2020	C3160895	08AUG2020
J3160991	08AUG2020	J3160893	08AUG2020	C3160995	08AUG2020
J3161091	08AUG2020	J3160993	08AUG2020	C3161095	08AUG2020
J3161191	08AUG2020	J3161093	08AUG2020	C3161195	08AUG2020
J3161291	08AUG2020	J3161193	08AUG2020	C3161295	08AUG2020
J3161391	08AUG2020	J3161293	08AUG2020	C3161395	08AUG2020
J3161491	08AUG2020	J3161393	08AUG2020	C3161495	08AUG2020
J3161591	08AUG2020	J3161493	08AUG2020	C3161595	08AUG2020
J3161691	08AUG2020	J3161593	08AUG2020	C3161695	08AUG2020
J3161791	08AUG2020	J3161693	08AUG2020	C3161795	08AUG2020
J3161891	08AUG2020	J3161793	08AUG2020	C3161895	08AUG2020
J3161991	08AUG2020	J3161893	08AUG2020	C3161995	08AUG2020
J3162091	08AUG2020	J3161993	08AUG2020	C3162095	08AUG2020
J3162191	08AUG2020	J3162093	08AUG2020	C3162195	08AUG2020
J3162291	08AUG2020	J3162193	08AUG2020	C3162295	08AUG2020
J3162391	08AUG2020	J3162293	08AUG2020	C3162395	08AUG2020
		J3162393	08AUG2020		

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<b>Lot Code</b>	<b>Best By Date</b>	<b>Lot Code</b>	<b>Best By Date</b>	<b>Lot Code</b>	<b>Best By Date</b>
C3170791	09AUG2020	C3170693	09AUG2020	C3170795	09AUG2020
C3170891	09AUG2020	C3170793	09AUG2020	C3170895	09AUG2020
C3170991	09AUG2020	C3170893	09AUG2020	C3170995	09AUG2020
C3171091	09AUG2020	C3170993	09AUG2020	C3171095	09AUG2020
C3171191	09AUG2020	C3171093	09AUG2020	C3171195	09AUG2020
C3171291	09AUG2020	C3171193	09AUG2020	C3171295	09AUG2020
C3171391	09AUG2020	C3171293	09AUG2020	C3171395	09AUG2020
C3171491	09AUG2020	C3171393	09AUG2020	C3171495	09AUG2020
C3171591	09AUG2020	C3171493	09AUG2020	C3171595	09AUG2020
C3171691	09AUG2020	C3171593	09AUG2020	C3171695	09AUG2020
C3171791	09AUG2020	C3171693	09AUG2020	C3171795	09AUG2020
C3171891	09AUG2020	C3171793	09AUG2020	C3171895	09AUG2020
C3171991	09AUG2020	C3171893	09AUG2020	C3171995	09AUG2020
C3172091	09AUG2020	C3171993	09AUG2020	C3172095	09AUG2020
C3172191	09AUG2020	C3172093	09AUG2020	C3172195	09AUG2020
C3172291	09AUG2020	C3172193	09AUG2020	C3172295	09AUG2020
C3172391	09AUG2020	C3172293	09AUG2020	C3172395	09AUG2020
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C3180791	10AUG2020	C3180693	10AUG2020	C3180795	10AUG2020
C3180891	10AUG2020	C3180793	10AUG2020	C3180895	10AUG2020
C3180991	10AUG2020	C3180893	10AUG2020	C3180995	10AUG2020
C3181091	10AUG2020	C3180993	10AUG2020	C3181095	10AUG2020
C3181191	10AUG2020	C3181093	10AUG2020	C3181195	10AUG2020
C3181291	10AUG2020	C3181193	10AUG2020	C3181295	10AUG2020
C3181391	10AUG2020	C3181293	10AUG2020	C3181395	10AUG2020
C3181491	10AUG2020	C3181393	10AUG2020	C3181495	10AUG2020
C3181591	10AUG2020	C3181493	10AUG2020	C3181595	10AUG2020
C3181691	10AUG2020	C3181593	10AUG2020	C3181695	10AUG2020
C3181791	10AUG2020	C3181693	10AUG2020	C3181795	10AUG2020
C3181891	10AUG2020	C3181793	10AUG2020	C3181895	10AUG2020
C3181991	10AUG2020	C3181893	10AUG2020	C3181995	10AUG2020
C3182091	10AUG2020	C3181993	10AUG2020	C3182095	10AUG2020
C3182191	10AUG2020	C3182093	10AUG2020	C3182195	10AUG2020
C3182291	10AUG2020	C3182193	10AUG2020	C3182295	10AUG2020
C3182391	10AUG2020	C3182293	10AUG2020	C3182395	10AUG2020
		C3182393	10AUG2020		

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<b>Lot Code</b>	<b>Best By Date</b>				
H3190795	11AUG2020				
H3190895	11AUG2020				
H3190995	11AUG2020				
H3191095	11AUG2020				
H3191195	11AUG2020				
H3191295	11AUG2020				
H3191395	11AUG2020				
H3191495	11AUG2020				
H3191595	11AUG2020				
H3191695	11AUG2020				
H3191795	11AUG2020				
H3191895	11AUG2020				
H3191995	11AUG2020				
H3192095	11AUG2020				
H3192195	11AUG2020				
H3192295	11AUG2020				
H3192395	11AUG2020				

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C3220791	14AUG2020	C3220693	14AUG2020	C3220795	14AUG2020
C3220891	14AUG2020	C3220793	14AUG2020	C3220895	14AUG2020
C3220991	14AUG2020	C3220893	14AUG2020	C3220995	14AUG2020
C3221091	14AUG2020	C3220993	14AUG2020	C3221095	14AUG2020
C3221191	14AUG2020	C3221093	14AUG2020	C3221195	14AUG2020
C3221291	14AUG2020	C3221193	14AUG2020	C3221295	14AUG2020
C3221391	14AUG2020	C3221293	14AUG2020	C3221395	14AUG2020
C3221491	14AUG2020	C3221393	14AUG2020	C3221495	14AUG2020
C3221591	14AUG2020	C3221493	14AUG2020	C3221595	14AUG2020
C3221691	14AUG2020	C3221593	14AUG2020	C3221695	14AUG2020
C3221791	14AUG2020	C3221693	14AUG2020	C3221795	14AUG2020
C3221891	14AUG2020	C3221793	14AUG2020	C3221895	14AUG2020
C3221991	14AUG2020	C3221893	14AUG2020	C3221995	14AUG2020
C3222091	14AUG2020	C3221993	14AUG2020	C3222095	14AUG2020
C3222191	14AUG2020	C3222093	14AUG2020	C3222195	14AUG2020
C3222291	14AUG2020	C3222193	14AUG2020	C3222295	14AUG2020
C3222391	14AUG2020	C3222293	14AUG2020	C3222395	14AUG2020
		C3222393	14AUG2020		



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C3230791	15AUG2020	C3230693	15AUG2020	C3230795	15AUG2020
C3230891	15AUG2020	C3230793	15AUG2020	C3230895	15AUG2020
C3230991	15AUG2020	C3230893	15AUG2020	C3230995	15AUG2020
C3231091	15AUG2020	C3230993	15AUG2020	C3231095	15AUG2020
C3231191	15AUG2020	C3231093	15AUG2020	C3231195	15AUG2020
C3231291	15AUG2020	C3231193	15AUG2020	C3231295	15AUG2020
C3231391	15AUG2020	C3231293	15AUG2020	C3231395	15AUG2020
C3231491	15AUG2020	C3231393	15AUG2020	C3231495	15AUG2020
C3231591	15AUG2020	C3231493	15AUG2020	C3231595	15AUG2020
C3231691	15AUG2020	C3231593	15AUG2020	C3231695	15AUG2020
C3231791	15AUG2020	C3231693	15AUG2020	C3231795	15AUG2020
C3231891	15AUG2020	C3231793	15AUG2020	C3231895	15AUG2020
C3231991	15AUG2020	C3231893	15AUG2020	C3231995	15AUG2020
C3232091	15AUG2020	C3231993	15AUG2020	C3232095	15AUG2020
C3232191	15AUG2020	C3232093	15AUG2020	C3232195	15AUG2020
C3232291	15AUG2020	C3232193	15AUG2020	C3232295	15AUG2020
C3232391	15AUG2020	C3232293	15AUG2020	C3232395	15AUG2020
		C3232393	15AUG2020		

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C3240791	16AUG2020	C3240693	16AUG2020	C3240795	16AUG2020
C3240891	16AUG2020	C3240793	16AUG2020	C3240895	16AUG2020
C3240991	16AUG2020	C3240893	16AUG2020	C3240995	16AUG2020
C3241091	16AUG2020	C3240993	16AUG2020	C3241095	16AUG2020
C3241191	16AUG2020	C3241093	16AUG2020	C3241195	16AUG2020
C3241291	16AUG2020	C3241193	16AUG2020	C3241295	16AUG2020
C3241391	16AUG2020	C3241293	16AUG2020	C3241395	16AUG2020
C3241491	16AUG2020	C3241393	16AUG2020	C3241495	16AUG2020
C3241591	16AUG2020	C3241493	16AUG2020	C3241595	16AUG2020
C3241691	16AUG2020	C3241593	16AUG2020	C3241695	16AUG2020
C3241791	16AUG2020	C3241693	16AUG2020	C3241795	16AUG2020
C3231891	16AUG2020	C3241793	16AUG2020	C3241895	16AUG2020
C3241991	16AUG2020	C3241893	16AUG2020	C3241995	16AUG2020
C3242091	16AUG2020	C3241993	16AUG2020	C3242095	16AUG2020
C3242191	16AUG2020	C3242093	16AUG2020	C3242195	16AUG2020
C3242291	16AUG2020	C3242193	16AUG2020	C3242295	16AUG2020
C3242391	16AUG2020	C3242293	16AUG2020	C3242395	16AUG2020
		C3242393	16AUG2020		

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C3250791	17AUG2020	C3250693	17AUG2020	C3250795	17AUG2020
C3250891	17AUG2020	C3250793	17AUG2020	C3250895	17AUG2020
C3250991	17AUG2020	C3250893	17AUG2020	C3250995	17AUG2020
C3251091	17AUG2020	C3250993	17AUG2020	C3251095	17AUG2020
C3251191	17AUG2020	C3251093	17AUG2020	C3251195	17AUG2020
C3251291	17AUG2020	C3251193	17AUG2020	C3251295	17AUG2020
C3251391	17AUG2020	C3251293	17AUG2020	C3251395	17AUG2020
C3251491	17AUG2020	C3251393	17AUG2020	C3251495	17AUG2020
C3251591	17AUG2020	C3251493	17AUG2020	C3251595	17AUG2020
C3251691	17AUG2020	C3251593	17AUG2020	C3251695	17AUG2020
C3251791	17AUG2020	C3251693	17AUG2020	C3251795	17AUG2020
C3251891	17AUG2020	C3251793	17AUG2020	C3251895	17AUG2020
C3251991	17AUG2020	C3251893	17AUG2020	C3251995	17AUG2020
C3252091	17AUG2020	C3251993	17AUG2020	C3252095	17AUG2020
C3252191	17AUG2020	C3252093	17AUG2020	C3252195	17AUG2020
C3252291	17AUG2020	C3252193	17AUG2020	C3252295	17AUG2020
C3252391	17AUG2020	C3252293	17AUG2020	C3252395	17AUG2020
		C3252393	17AUG2020		

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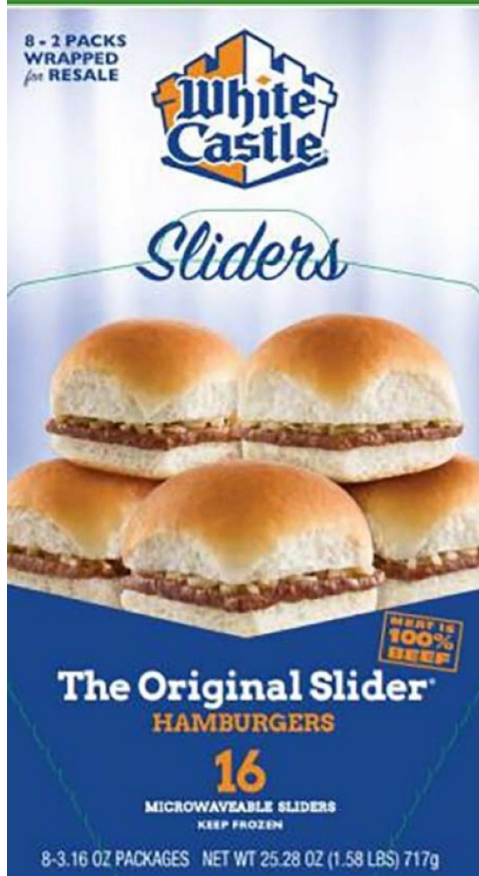
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4. PRODUCT LABELS/PICTURES:



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5. CONTACT INFORMATION: Customers may also contact White Castle at 1-800-843-2728.

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6. POSITIVE AND NEGATIVE FINDINGS:

a. Army and Air Force Public Health personnel, report your negative and positive findings in the Veterinary Service Information Management System (VSIMS) Subsistence Recalls application. If you are not in one of these two groups, please use the instructions below (paragraphs b-d).

b. Navy:

**SHIPS AT SEA:** Must report positive and negative findings to supporting Veterinary Service unit. Are authorized to destroy or dispose of recalled products utilizing the procedures and reporting requirements outlined in NAVSUP P-486 Paragraph 5302 and 6000(4), to include completion of a DD Form 200 and Standard Form 364. Procedures for completing the DD Form 200 are found in NAVSUP P-486 Paragraph 6001. Procedures for completing Standard Form 364 are found in NAVSUP P-486 Paragraph 5300(2)(c).

**SHIPS IN PORT/HOMEPORTED/ASHORE GALLEYS:** Supporting Veterinary Service unit will conduct inspection and report positive and negative findings in VSIMS Subsistence Recalls application. Contact the appropriate DLA Account Manager via Regional NAVSUP Fleet Logistics Center (NAVSUP FLC) to arrange pickup of recall items. Contact your supporting (NAVSUP FLC) for any issues regarding PV Pickup.

c. Defense Logistics Agency (DLA) Contractors, report positive and negative findings to your Contracting Officer, Contracting Specialist, TVLS and [dscpconssafofc@dla.mill](mailto:dscpconssafofc@dla.mill) within 72 hours:

Positive Response Information required: (Vendor must provide all of the following information):

1) ALFOODACT 201X-XXX

2) DLA Contract Number:

3) Unit of Measure:

4) Quantity Currently in Stock:

5) List of customers that received product AND (a-h) for each customer

a. Customer name and location:

b. DLA Purchase Order Number:

c. Vendor Invoice Number:

d. Item Stock number (LSN, NSN):

e. Quantity Shipped:

f. Date Shipped:

g. Value of Affected Product:

h. Amount of credit due:

d. **AAFES, MWR, NEX, MCCS, DeCA, DLA, dining facilities**, and **all other agencies**, report your findings in accordance with the procedures outlined by your agency.

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7. The Point of Contact for this ALFOODACT message is CW4 Marivic J. Brown, Consumer Safety Officer at DLA Troop Support, Food Safety Office at Commercial 215-737-2678, DSN: 312-444-2678, or email: [dscpconssafofc@dla.mil](mailto:dscpconssafofc@dla.mil).

8. Individuals or groups that would like to BEGIN receiving recall messages electronically can submit requests to [usarmy.jbsa.medcom.mbx.medcom-vsims@mail.mil](mailto:usarmy.jbsa.medcom.mbx.medcom-vsims@mail.mil). Copy and paste email address in to your email platform and ensure you title the subject accordingly.

9. To STOP receiving recall messages, submit requests to [usarmy.jbsa.medcom.mbx.medcom-vsims@mail.mil](mailto:usarmy.jbsa.medcom.mbx.medcom-vsims@mail.mil). Copy and paste email address in to your email platform and ensure you title the subject accordingly.

10. Previous recalls are available at the following web site:  
<https://www.dla.mil/TroopSupport/Subsistence/FoodSafety/fso/ALFOODACT/>.



CW4 Marivic J. Brown  
Consumer Safety Officer  
DLA Troop Support – Subsistence  
Food Safety Office  
700 Robbins Street  
Philadelphia, PA. 19111  
[marivic.brown@dla.mil](mailto:marivic.brown@dla.mil)  
Office: 215-737-2678  
DSN: 312-444-2678