



**UNCLASSIFIED**  
**DEFENSE LOGISTICS AGENCY**  
**TROOP SUPPORT**  
**700 ROBBINS AVENUE**  
**PHILADELPHIA, PENNSYLVANIA 19111-5092**

DSCP-FTW  
ALFOODACT 2021-004

January 15, 2021

**MEMORANDUM FOR RECORD**

**SUBJECT:** Nestlé USA Initiates Voluntary Recall of Select Batches of Hot Pockets Garlic Buttery Crust Pepperoni Pizza Brand Sandwiches Due to the Potential Presence of Foreign Material

1. **REFERENCE.** DHA-MSR 6025.01/AR 40-660/ DLAR 6025.01/NAVSUPINST 10110.8D/AFI 48-161\_IP/MCO 10110.38D, DOD Hazardous Food & Nonprescription Drug Recall System, 6 September 2018.

2. **BACKGROUND.** Nestlé USA is initiating a recall of select batches of Hot Pockets Garlic Buttery Crust Pepperoni Pizza brand sandwiches due to the potential presence of foreign material, (clear plastic/glass).

Impacted products could pose a choking or laceration risk and should not be consumed. The company received a report of a potential injury associated with the consumption of this product.

The recall is limited to 12-count packs with batch codes of 0318544624, 0319544614, 0320544614 and 0321544614 and a best-before date of FEB 2022 on the side of the label.

The recall **does not** apply to other Hot Pockets Brand Sandwiches. **Specifically, the recall does not include:**

- Hot Pockets Brand Sandwiches Garlic Buttery Crust Pepperoni Pizza products (including 2, 5 and 17-count packages)
- Hot Pockets Brand Sandwiches Crispy Crust Pepperoni Pizza (all varieties including 12-count packages)

Nestlé USA is working closely with Food Safety and Inspection Service (FSIS) on this recall and expect it to be classified as a Class 1 recall.

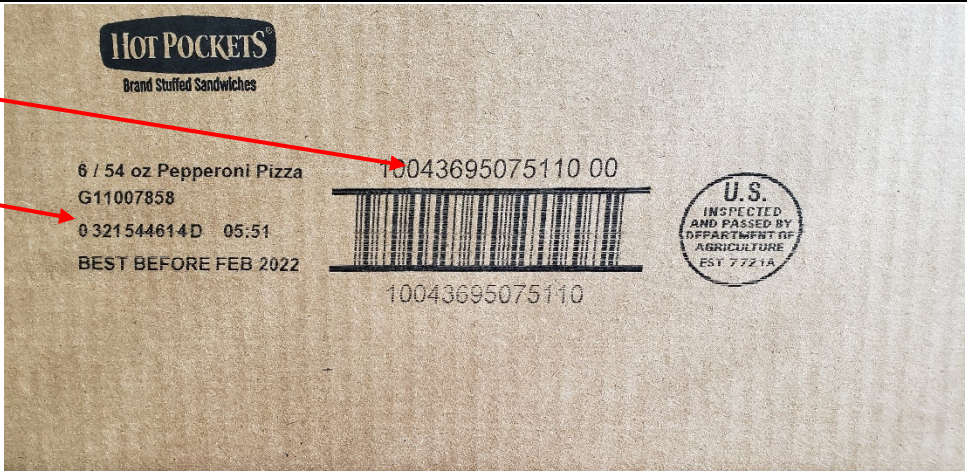
## 3. PRODUCT AFFECTED.

BRAND/PRODUCT DESCRIPTION	PHOTO OF PRODUCT PACKAGING
Nestlé Hot Pockets Garlic Buttery Crust Pepperoni Pizza, 12-count packs	

CUSTOMER UPC	PHOTO OF PRODUCT PACKAGING (CUSTOMER) UPC
43695075113	

BEST-BEFORE DATE & BATCH CODE	PHOTO OF BEST-BEFORE DATE & BATCH CODE LOCATION
<p><u>Best-Before Date:</u> FEB 2022 (on the side of the label)</p> <p><u>Impacted Batch Codes:</u> 0318544624 0319544614 0320544614 0321544614</p>	

**\*\*Immediately discontinue use/sale of products and place on medical hold. Contact your supplier for disposition instructions.**

CASE UPC & BATCH CODE	PHOTO OF OUTER CASE
<p>Case UPC: 43695075110</p> <p>Impacted Batch code: 0318544624 0319544614 0320544614 0321544614</p>	

*\*\*Immediately discontinue use/sale of products and place on medical hold. Contact your supplier for disposition instructions.*

4. **CONTACT INFORMATION.** For consumer support and product questions, please contact Nestlé via email at [Nestleproductinquiry@casupport.com](mailto:Nestleproductinquiry@casupport.com). If you have any questions, please contact your Nestlé Sales Representatives, or call 1-866-866-3984 between the hours of 9:00am-5:00pm ET.

#### 5. POSITIVE AND NEGATIVE FINDINGS.

a. **Army Veterinary Services and Air Force Public Health Personnel:** Report negative and positive findings in the Veterinary Service Information Management System (VSIMS) application, Subsistence Recalls module. If you are not in one of these two groups, please use the instructions below (paras b-d).

b. **Navy:**

1) **SHIPS AT SEA:** Report positive and negative findings to supporting Veterinary Service unit. Ships at sea are authorized to destroy or dispose of recalled products utilizing the procedures and reporting requirements outlined in NAVSUP P-486 paras 5302 and 6000(4), to include completion of a DD Form 200 and Standard Form 364. Procedures for completing the DD Form 200 are found in NAVSUP P-486 para 6001. Procedures for completing Standard Form 364 are found in NAVSUP P-486 para 5300(2)(c).

2) **SHIPS IN PORT/HOMEPORTED/ASHORE GALLEYS:** The supporting Veterinary Service unit will conduct inspections and report positive and negative findings in the Subsistence Recalls module of the VSIMS application. Contact the appropriate DLA Account Manager via Regional NAVSUP Fleet Logistics Center (NAVSUP FLC) to arrange pickup of recall items. Contact your supporting (NAVSUP FLC) for any issues regarding PV Pickup. Reference NAVSUP P-486 in para 5.b.1. for reporting and credit procedures.



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c. **Defense Logistics Agency (DLA) Contractors:** Report positive and negative findings to your Contracting Officer, Contracting Specialist, TVLS and [dscpeconssafofc@dla.mil](mailto:dscpeconssafofc@dla.mil) within 72 hours.

Positive Response Information required: (Vendors must provide all the following information):

- 1) ALFOODACT 2021-XXX
- 2) DLA Contract Number:
- 3) Unit of Measure:
- 4) Quantity Currently in Stock:
- 5) List of customers that received product AND (a-h) for each customer:
  - a) Customer name and location:
  - b) DLA Purchase Order Number:
  - c) Vendor Invoice Number:
  - d) Item Stock number (LSN, NSN):
  - e) Quantity Shipped:
  - f) Date Shipped:
  - g) Value of Affected Product:
  - h) Amount of credit due:

d. **AAFES, MWR, NEX, MCCS, DeCA, DLA, dining facilities, and all other agencies,** report your findings in accordance with the procedures outlined by your agency.

6. If you know of others who need to receive Subsistence Recall messages, click [here](#) to [Subscribe](#). If you no longer need to receive Subsistence Recall messages, click [here](#) to [Unsubscribe](#).

7. Previous recalls are available on the DLA-TS Food Safety Office website, click [here](#).

8. Point of contact for ALFOODACT messages is the undersigned at commercial telephone 215-737-2678/DSN: 312-444-2678, or [marivic.brown@dla.mil](mailto:marivic.brown@dla.mil).

//ORIGINAL SIGNED//

MARIVIC J. BROWN

Chief Warrant Officer 4, U.S. Army

Consumer Safety Officer