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DEFENSE LOGISTICS AGENCY
TROOP SUPPORT
700 ROBBINS AVENUE
PHILADELPHIA, PENNSYLVANIA 19111-5092

DSCP-FTW
ALFOODACT 2021-017

May 5, 2021

MEMORANDUM FOR RECORD

SUBJECT: Hershey Voluntarily Recalls Hershey's Chocolate Shell Topping Due to Undeclared Almonds

1. **REFERENCE.** DHA-MSR 6025.01/AR 40-660/ DLAR 6025.01/NAVSUPINST 10110.8D/AFI 48-161_IP/MCO 10110.38D, DOD Hazardous Food & Nonprescription Drug Recall System, 6 September 2018.

2. **BACKGROUND.** The Hershey Company (Hershey) today announced a voluntary recall of a single lot of Hershey's Chocolate Shell Topping in a 7.25-oz. (205g) bottle with UPC (346000) after learning that 1,700 bottles were incorrectly filled with Heath Shell Topping which is made with almonds. Hershey is initiating the voluntary recall to protect public health. People who have an allergy or severe sensitivity to almonds run the risk of serious or life-threatening allergic reaction if they consume these products.

The products were shipped nationwide between April 15 and May 3, 2021 and bear the product code 25JSAS1.

Hershey's Chocolate Shell Topping **products purchased before April 15, 2021 are not included in this recall.** No other Shell Topping flavors or products distributed by Hershey are involved in this situation.

Hershey has instructed all retailers that received the affected product to immediately remove it from store shelves. Consumers who purchased Hershey's Chocolate Shell Topping products after April 15 with lot code 25JSAS1 should not consume the product.

There have been no reports of illness or injury to date. The situation arose due to an isolated error at a contract manufacturing facility. Immediate steps were taken to prevent recurrence. Hershey is conducting this recall with the full knowledge and cooperation of the US Food and Drug Administration.

No allergic reactions related to this matter have been reported to date. Frito-Lay has informed the FDA of the action.

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3. PRODUCTS AFFECTED.

PRODUCT DESCRIPTION	PRODUCT IMAGE	UPC	Lot Code
<p>Hershey's Chocolate Shell Topping in a 7.25-oz. (205g) bottle</p>		<p>346000</p>	<p>25JSAS1</p>

***Immediately discontinue use/sale of products and place on medical hold. Contact your supplier for disposition instructions.*

4. **CONTACT INFORMATION.** Consumers should contact Hershey Consumer Relations for a full refund by calling 1-866-528-6848 Monday through Friday from (9 a.m. to 6 p.m. EST) or visit www.askhershey.com.

5. **POSITIVE AND NEGATIVE FINDINGS.**

a. **Army Veterinary Services and Air Force Public Health Personnel:** Report negative and positive findings in the Veterinary Service Information Management System (VSIMS) Subsistence Recalls application. If you are not in one of these two groups, please use the instructions below (paragraphs b-d).

b. **Navy:**

1) **SHIPS AT SEA:** Must report positive and negative findings to supporting Veterinary Service unit. Are authorized to destroy or dispose of recalled products utilizing the procedures and reporting requirements outlined in NAVSUP P-486 Paragraph 5302 and 6000(4), to include completion of a DD Form 200 and Standard Form 364. Procedures for completing the DD Form 200 are found in NAVSUP P-486 Paragraph 6001. Procedures for completing Standard Form 364 are found in NAVSUP P-486 Paragraph 5300(2)(c).

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2) SHIPS IN PORT/HOMEPORTED/ASHORE GALLEYS: Supporting Veterinary Service unit will conduct inspection and report positive and negative findings in VSIMS Subsistence Recalls application. Contact the appropriate DLA Account Manager via Regional NAVSUP Fleet Logistics Center (NAVSUP FLC) to arrange pickup of recall items. Contact your supporting (NAVSUP FLC) for any issues regarding PV Pickup. Proceed with the same guidance as above.

c. **Defense Logistics Agency (DLA) Contractors:** Report positive and negative findings to your Contracting Officer, Contracting Specialist, TVLS and dscpconssafofc@dla.mil within 72 hours.

Positive Response Information required: (Vendor must provide all the following information):

- 1) ALFOODACT 2021-XXX
- 2) DLA Contract Number:
- 3) Unit of Measure:
- 4) Quantity Currently in Stock:
- 5) List of customers that received product AND (a-h) for each customer:
 - a) Customer name and location:
 - b) DLA Purchase Order Number:
 - c) Vendor Invoice Number:
 - d) Item Stock number (LSN, NSN):
 - e) Quantity Shipped:
 - f) Date Shipped:
 - g) Value of Affected Product:
 - h) Amount of credit due:

d. **AAFES, MWR, NEX, MCCS, DeCA, DLA, dining facilities, and all other agencies,** report your findings in accordance with the procedures outlined by your agency.

6. If you know of others who need to receive Subsistence Recall messages, click [here](#) to [Subscribe](#). If you no longer need to receive Subsistence Recall messages, click [here](#) to [Unsubscribe](#).

7. Previous recalls are available on the DLA-TS Food Safety Office website, click [here](#).

8. Point of contact for ALFOODACT messages is the undersigned at commercial telephone 215-737-2678/DSN: 312-444-2678, or marivic.brown@dla.mil.

//ORIGINAL SIGNED//

MARIVIC J. BROWN

Chief Warrant Officer 4, U.S. Army

Consumer Safety Officer