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DEFENSE LOGISTICS AGENCY  
TROOP SUPPORT  
700 ROBBINS AVENUE  
PHILADELPHIA, PENNSYLVANIA 19111-5092

DSCP-FTW  
ALFOODACT 2021-020

May 18, 2021

MEMORANDUM FOR RECORD

SUBJECT: Kraft Heinz Foods Company Recalls Frozen Chef Francisco Soup (Foodservice) Product Due to Misbranding and Undeclared Allergens

1. **REFERENCE.** DHA-MSR 6025.01/AR 40-660/ DLAR 6025.01/NAVSUPINST 10110.8D/AFI 48-161\_IP/MCO 10110.38D, DOD Hazardous Food & Nonprescription Drug Recall System, 6 September 2018.

2. **BACKGROUND.** Kraft Heinz Foods Company, a Cedar Rapids, Iowa establishment, is recalling approximately 13,504 pounds of a frozen foodservice soup product due to misbranding and undeclared allergens. The product contains milk and eggs, known allergens, which are not declared on the product label.

4-lb. tubs containing “Chef Francisco Minestrone Condensed Soup” with a “Chef Francisco Vegetable Beef and Barley Condensed Soup” label with lot code LD28120FT1 represented on the label. The product was distributed in 16-lb cases labeled as “Chef Francisco Minestrone Condensed Soup” with lot code LD28120FT1.

The product subject to recall bears establishment number “EST. 15818A” inside the USDA mark of inspection. This foodservice item was shipped to hotels, restaurants, and institutions nationwide.

**Note from Consumer Safety Officer:** Subsistence Prime Vendor (SPV) contracts are affected by this recall. Although an internal recall was initiated by US Foods, there is concern that recalled product was shipped to Troop Feeding facilities, to include Navy vessels (ships/submarines). Foodservice managers at the facility/installation level are urged to verify their inventory for the recalled product.

The problem was discovered after the firm received foodservice customer complaints that the product labeled as vegetable beef and barley condensed soup contained minestrone condensed soup.

There have been no confirmed reports of adverse reactions due to consumption of this product. Anyone concerned about an injury or illness should contact a healthcare provider.

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3. PRODUCTS AFFECTED.

FROZEN PRODUCT DESCRIPTION	PRODUCTION DATE	LOT CODE	USDA EST.#
4-lb. tubs (containing "Chef Francisco Minestrone Condensed Soup") <i>with an incorrect label represented as</i> "Chef Francisco Vegetable Beef and Barley Condensed Soup"	October 7, 2020	LD28120FT1	15818A
	<b>INDIVIDUAL UPC:</b> 0 7008 516520 8		

*\*\*Immediately discontinue use/sale of products and place on medical hold. Contact your supplier for disposition instructions.*

**FOODSERVICE DETAILS:**

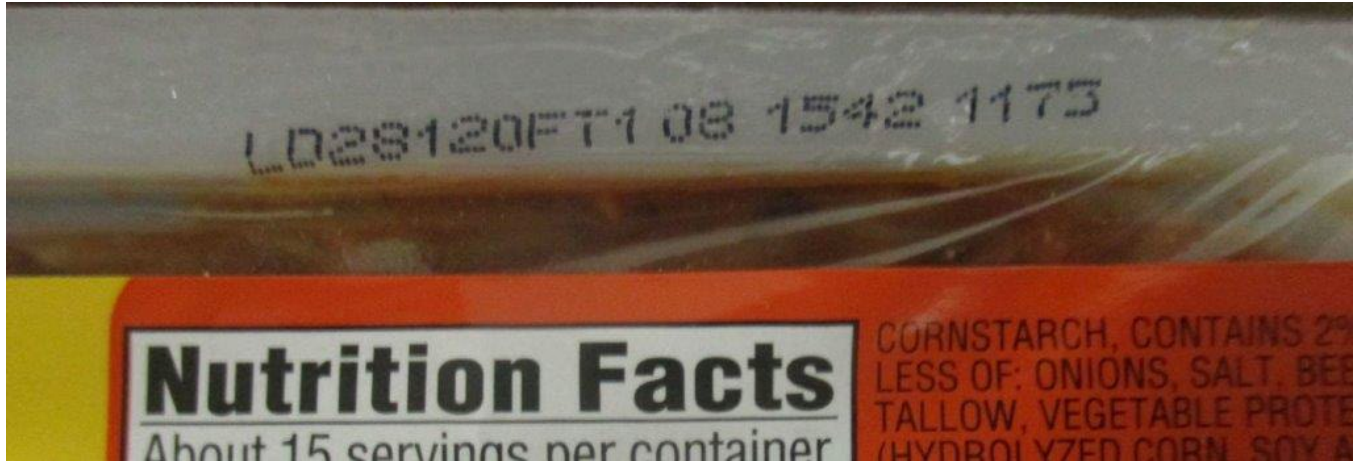
ITEM #	MPC	PACK/SZ	BRAND	DESCRIPTION	ADDITIONAL DETAILS
7083223	10070085165328	4/4 LB	CHEF FRANCISCO	SOUP, MINISTRONE CONDENSED ADD WATER TRAY PACK FROZEN	Case Code: LD28120FT1 TTTT; Individual Package Code: LD28120FT1 XX AAAA BBBB

*Note: TTTT designates the time stamp, XX designates a batch number, AAAA designates the tub fill time, BBBB designates the tub number*

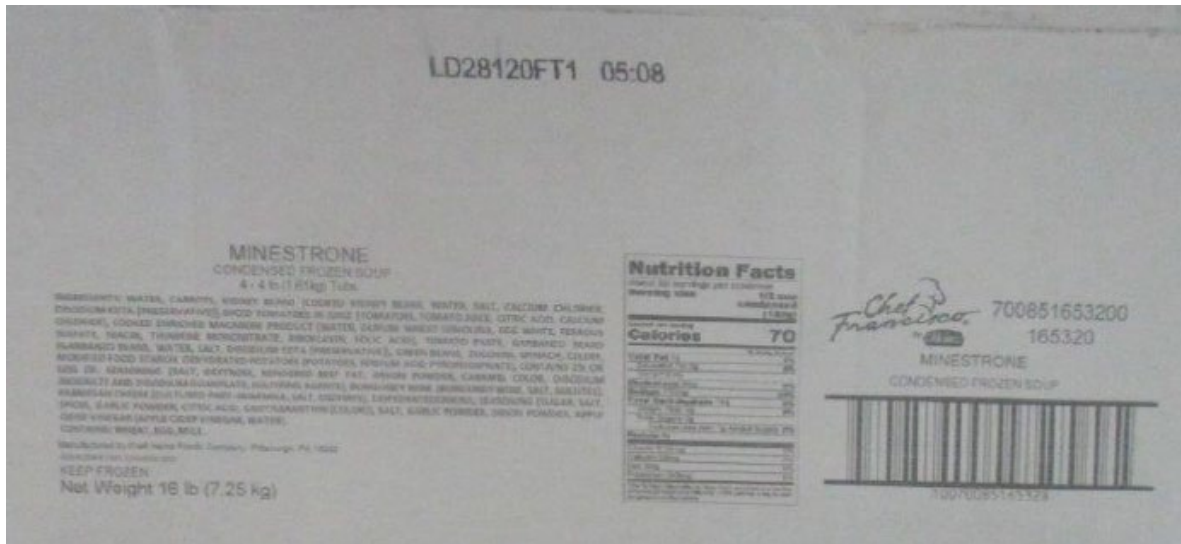
4. PRODUCT LABELS/PICTURES:



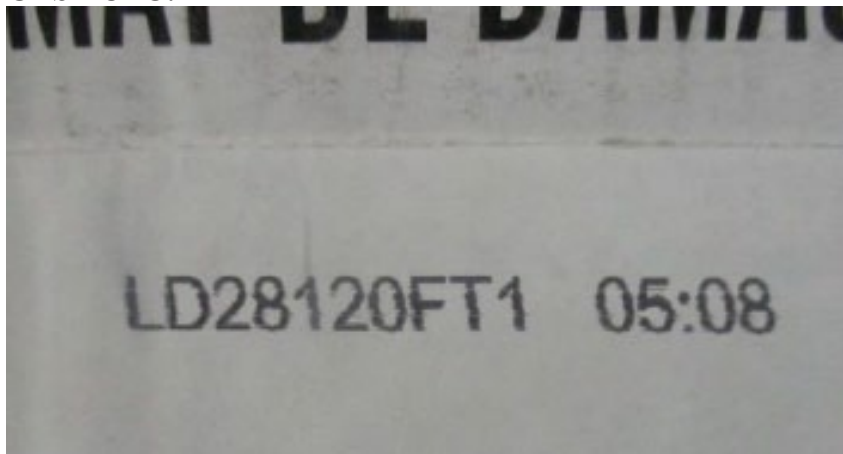
PACKAGE UPC:



CASE LABEL:



CASE UPC:



5. **CONTACT INFORMATION.** Members of the media with questions about the recall can contact Lynne Galia, Corporate Affairs Specialist, Kraft Heinz Foods Company, at [lynne.galia@kraftheinz.com](mailto:lynne.galia@kraftheinz.com). Consumers with questions about the recall can contact The Kraft Heinz Foods Company, Consumer Relations Hotline at 855-265-7238.

6. **POSITIVE AND NEGATIVE FINDINGS.**

a. **Army Veterinary Services and Air Force Public Health Personnel:** Report negative and positive findings in the Veterinary Service Information Management System (VSIMS) Subsistence Recalls application. If you are not in one of these two groups, please use the instructions below (paragraphs b-d).

b. **Navy:**

1) **SHIPS AT SEA:** Must report positive and negative findings to supporting Veterinary Service unit. Are authorized to destroy or dispose of recalled products utilizing the procedures and reporting requirements outlined in NAVSUP P-486 Paragraph 5302 and 6000(4), to include completion of a DD Form 200 and Standard Form 364. Procedures for completing the DD Form 200 are found in NAVSUP P-486 Paragraph 6001. Procedures for completing Standard Form 364 are found in NAVSUP P-486 Paragraph 5300(2)(c).

2) **SHIPS IN PORT/HOMEPORTED/ASHORE GALLEYS:** Supporting Veterinary Service unit will conduct inspection and report positive and negative findings in VSIMS Subsistence Recalls application. Contact the appropriate DLA Account Manager via Regional NAVSUP Fleet Logistics Center (NAVSUP FLC) to arrange pickup of recall items. Contact your supporting (NAVSUP FLC) for any issues regarding PV Pickup. Proceed with the same guidance as above.

c. **Defense Logistics Agency (DLA) Contractors:** Report positive and negative findings to your Contracting Officer, Contracting Specialist, TVLS and [dscpconssafofc@dla.mil](mailto:dscpconssafofc@dla.mil) within 72 hours.

Positive Response Information required: (Vendor must provide all the following information):

- 1) ALFOODACT 2021-XXX
- 2) DLA Contract Number:
- 3) Unit of Measure:
- 4) Quantity Currently in Stock:
- 5) List of customers that received product AND (a-h) for each customer:
  - a) Customer name and location:
  - b) DLA Purchase Order Number:
  - c) Vendor Invoice Number:
  - d) Item Stock number (LSN, NSN):
  - e) Quantity Shipped:
  - f) Date Shipped:
  - g) Value of Affected Product:
  - h) Amount of credit due:

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d. **AAFES, MWR, NEX, MCCS, DeCA, DLA, dining facilities, and all other agencies,** report your findings in accordance with the procedures outlined by your agency.

7. If you know of others who need to receive Subsistence Recall messages, click [here](#) to [Subscribe](#). If you no longer need to receive Subsistence Recall messages, click [here](#) to [Unsubscribe](#).

8. Previous recalls are available on the DLA-TS Food Safety Office website, click [here](#).

9. Point of contact for ALFOODACT messages is the undersigned at commercial telephone 215-737-2678/DSN: 312-444-2678, or [marivic.brown@dla.mil](mailto:marivic.brown@dla.mil).

//ORIGINAL SIGNED//  
MARIVIC J. BROWN  
Chief Warrant Officer 4, U.S. Army  
Consumer Safety Officer