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DEFENSE LOGISTICS AGENCY
TROOP SUPPORT
700 ROBBINS AVENUE
PHILADELPHIA, PENNSYLVANIA 19111-5092

DSCP-FTW
ALFOODACT 2021-057

December 17, 2021

MEMORANDUM FOR RECORD

SUBJECT: P&G Issues Voluntary Recall of Aerosol Dry Conditioner Spray Products and Aerosol Dry Shampoo Spray Products Due to the Presence of Benzene Detected in Some Products

1. **REFERENCE.** DHA-MSR 6025.01/AR 40-660/ DLAR 6025.01/NAVSUPINST 10110.8D/AFI 48-161_IP/MCO 10110.38D, DOD Hazardous Food & Nonprescription Drug Recall System, 6 September 2018.

2. **COMPANY ANNOUNCEMENT.** The Procter & Gamble Company (NYSE: PG) today issued a voluntary product recall to the consumer level of aerosol dry conditioner spray products and aerosol dry shampoo spray products from Pantene, Aussie, Herbal Essences, and Waterless produced in the United States, in addition to previously discontinued aerosol dry shampoo products from Old Spice and Hair Food, due to the presence of benzene detected in some products.

Risk Statement: Benzene is classified as a human carcinogen. Exposure to benzene can occur by inhalation, orally, and through the skin and it can result in cancers including leukemia and blood cancer of the bone marrow and blood disorders which can be life-threatening. Based on exposure modeling and the cancer risk assessments published by the Environmental Protection Agency (EPA) (IRIS database), daily exposure to benzene in the recalled products at the levels detected in our testing would not be expected to cause adverse health consequences. Benzene is ubiquitous in the environment. Humans around the world have daily exposures to it indoors and outdoors from multiple sources. To date, The Procter & Gamble Company has not received any reports of adverse events related to this recall and is conducting this recall out of an abundance of caution.

Following recent reports that indicated traces of benzene in some aerosol spray products, we began a review of our total portfolio of aerosol products. While benzene is not an ingredient in any of our products, our review showed that unexpected levels of benzene came from the propellant that sprays the product out of the can. We detected benzene in aerosol dry shampoo spray products and aerosol dry conditioner spray products.

No other products from Pantene, Aussie, Herbal Essences, Hair Food, and Waterless are in the scope of this recall and such other products may continue to be used as intended, including those aerosol dry shampoo spray products with production code ranges different from those specifically communicated.

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The vast majority of our products are not part of this recall, including mousses, hairsprays, liquid shampoos, liquid conditioners, styling products, treatments, and unaffected aerosol dry shampoo sprays. Detailed instructions for how to request a reimbursement for eligible products can be found below.

The recalled products were distributed nationwide in the United States through retail outlets and online. Retailers have been alerted to remove recalled products from shelves. Our brands will also offer reimbursement for consumers who have purchased products impacted by this recall. Consumers should stop using and appropriately discard the affected aerosol dry conditioner spray products and aerosol dry shampoo spray products.

3. PRODUCTS AFFECTED: The affected products are packaged in aerosol cans. See table below for images, product names, UPC and production code ranges.

The aerosol dry conditioner and aerosol dry shampoo spray products impacted are:

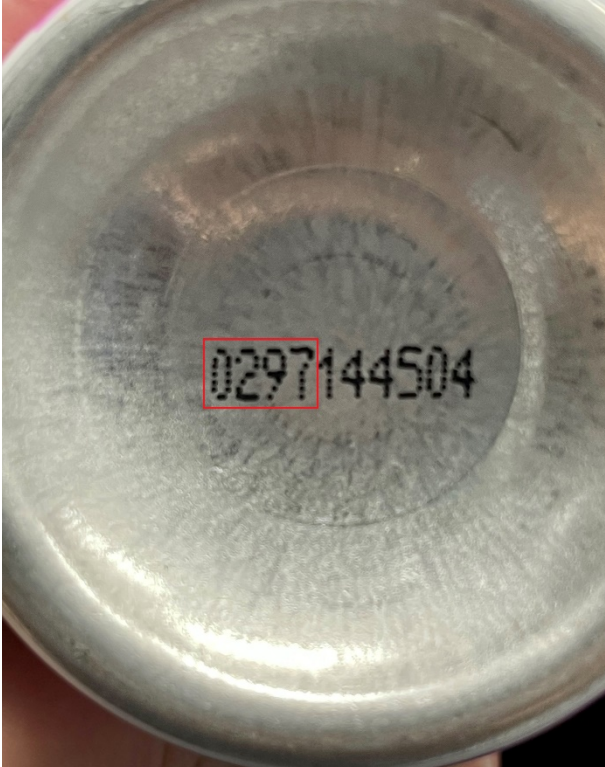
Production Code Ranges (to determine if product is in scope of recall)	Description	UPC
in the range of 0002-0248 or 9298-9350	Waterless Dry Conditioner Weightless Smooth, 3.6oz.	37000543954
in the range of 0009-0069 or 9297-9350	Waterless Dry Conditioner Instant Moisture, 3.6oz.	37000543831
in the range of 0084-0085 or 9284-9361	Waterless Dry Conditioner Weightless Smooth, .98oz.	37000544111
in the range of 0017-0100 or 9283-9284	Waterless Dry Conditioner Instant Moisture, .98oz.	37000544227
0038	Pantene Sultry Bronde All in One Luxury Mist, 4.9oz.	80878188710
in the range of 0183-0365 or 1042-1046	Pantene Smooth Talker Dry Conditioning Oil, 3.9oz.	80878192397
in the range of 0048-0336 or 1008-1218 or 9247-9349	Pantene Mist Behaving Dry Conditioning Mist, 3.9oz.	80878190898
in the range of 9108-9303	Pantene Mist Behaving Dry Conditioning Mist, 3.9oz.	80878188758
in the range of 0107-0262 or 9112-9288	Pantene Mist Behaving Dry Conditioning Mist, 1.0oz.	80878188765
in the range of 0307 or 9263-9266	Pantene Gold Series Instant Nourishing Spray, 4.9oz.	80878188987
0021 or 1038 or in the range of 9294-9325	Aussie Smooth Vibes Dry Conditioner, 4.9oz.	381519187957
in the range of 9196-9246	Aussie Petal Soft Dry Conditioner, 4.9oz.	381519187544
in the range of 0014-0062 or 9198-9349	Aussie Sleekend Warrior Dry Conditioner, 4.9oz.	381519187537

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in the range of 9047-9072	Herbal Essences Blue Ginger Refresh Dry Shampoo, 4.9oz.	190679001498
in the range of 0015-0314 or 1004-1019 or 9028-9348	Herbal Essences White Grapefruit & Mint Dry Shampoo, 4.9oz.	190679000262
in the range of 0167-0308 or 1105-1106 or 9049-9348	Herbal Essences White Strawberry & Sweet Mint Dry Shampoo, 4.9oz.	190679000255
0093 or 1075 or in the range of 9029-9294	Herbal Essences Cucumber & Green Tea Dry Shampoo, 4.9oz.	190679000248
in the range of 0036-0329 or 1019-1098 or 9023-9312	Herbal Essences Cucumber & Green Tea Dry Shampoo, 1.7oz.	190679000330
in the range of 9009-9058	Pantene Dry Shampoo No Water Refresh, 4.9oz.	80878177042
in the range of 9025-9260	Pantene Dry Shampoo Sheer Volume, 4.9oz.	80878185276
in the range of 0006-0364 or 1074-1133 or 9157-9329	Pantene Never Tell Dry Shampoo, 4.2oz.	80878188727
in the range of 0139-0140	Aussie After Hours Dry Shampoo Texture Spray, 4.9oz.	381519187834
in the range of 0013-0300 or 1038 or 9189	Aussie Tousle Hustle Dry Shampoo, 4.9oz.	381519187285
in the range of 0013-00357 or 1018-1123 or 9189-9345	Aussie Bounce Back Dry Shampoo, 4.9oz.	381519187278
in the range of 9047-9123	Aussie Clean Color Protect Shampoo, 4.9oz.	381519187360
in the range of 9072-9176	Aussie Clean Texture Dry Shampoo, 4.9oz.	381519187285
9085	Aussie Clean Volume Dry Shampoo, 4.9oz.	381519187278
in the range of 0004-0357 or 9291-9344	Waterless Dry Shampoo No Residue, 3.7oz.	37000543787
in the range of 0175-0176 or 9295-9297	Waterless Dry Shampoo No Residue, 1oz.	37000543978
in the range of 0027-0192 or 9007	Hair Food Coconut Dry Shampoo, 4.9oz.	37000876717
in the range of 9046-9228	Old Spice Fiji Dry Shampoo, 4.9oz.	37000779421
in the range of 9040-9239	Old Spice Pure Sport Dry Shampoo, 4.9oz.	37000785170

***Immediately discontinue use/sale of products and place on medical hold. Contact your supplier for disposition instructions.*

4. **PRODUCT LABELS/PICTURES:** Refer to the image attached for guidance on where to find the production code details on the bottom of the can. The first four numbers of the production code are the only ones necessary to determine if your product is impacted and falls within the ranges outlined.





5. **CONTACT INFORMATION.** Consumers can visit www.pantene.com, www.aussie.com, www.herbalessences.com, www.hairfood.com, www.oldspice.com, or www.waterlesshaircare.com, for more information about the impacted products and to learn how to receive reimbursement for eligible products. If consumers have further questions, they can also seek more information via the Consumer Care team at 1-888-674-3631 from Monday – Friday from 9:00am – 6:00pm EST.

Adverse reactions or quality problems experienced with the use of this product may be reported to the FDA's MedWatch Adverse Event Reporting program either online, by regular mail or by fax.

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- Complete and submit the report [Online](#)
- Regular Mail or Fax: [Download form](#) or call 1- 800-332-1088 to request a reporting form, then complete and return to the address on the pre-addressed form, or submit by fax to 1-800-FDA-0178

6. POSITIVE AND NEGATIVE FINDINGS.

a. **Army Veterinary Services and Air Force Public Health Personnel:** Report negative and positive findings in the Veterinary Service Information Management System (VSIMS) Subsistence Recalls application. If you are not in one of these two groups, please use the instructions below (paragraphs b-d).

b. **Navy:**

1) **SHIPS AT SEA:** Must report positive and negative findings to supporting Veterinary Service unit. Are authorized to destroy or dispose of recalled products utilizing the procedures and reporting requirements outlined in NAVSUP P-486 Paragraph 5302 and 6000(4), to include completion of a DD Form 200 and Standard Form 364. Procedures for completing the DD Form 200 are found in NAVSUP P-486 Paragraph 6001. Procedures for completing Standard Form 364 are found in NAVSUP P-486 Paragraph 5300(2)(c).

2) **SHIPS IN PORT/HOMEPORTED/ASHORE GALLEYS:** Supporting Veterinary Service unit will conduct inspection and report positive and negative findings in VSIMS Subsistence Recalls application. Contact the appropriate DLA Account Manager via Regional NAVSUP Fleet Logistics Center (NAVSUP FLC) to arrange pickup of recall items. Contact your supporting (NAVSUP FLC) for any issues regarding PV Pickup. Proceed with the same guidance as above.

c. **Defense Logistics Agency (DLA) Contractors:** Report positive and negative findings to your Contracting Officer, Contracting Specialist, TVLS, and dscpconssafofc@dla.mil within 72-hours.

Positive Response Information required: (Vendor must provide all the following information):

- 1) ALFOODACT 2021-XXX
- 2) DLA Contract Number:
- 3) Unit of Measure:
- 4) Quantity Currently in Stock:
- 5) List of customers that received product AND (a-h) for each customer:
 - a) Customer name and location:
 - b) DLA Purchase Order Number:
 - c) Vendor Invoice Number:
 - d) Item Stock number (LSN, NSN):
 - e) Quantity Shipped:
 - f) Date Shipped:
 - g) Value of Affected Product:
 - h) Amount of credit due:

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d. **AAFES, MWR, NEX, MCCS, DeCA, DLA, dining facilities, and all other agencies,** report your findings in accordance with the procedures outlined by your agency.

7. If you know of others who need to receive Subsistence Recall messages, click [here](#) to [Subscribe](#). If you no longer need to receive Subsistence Recall messages, click [here](#) to [Unsubscribe](#).

8. Previous recalls are available on the DLA-TS Food Safety Office website, click [here](#).

9. Point of contact for ALFOODACT messages is the undersigned at commercial telephone 215-737-2678/DSN: 312-444-2678, or dscpconssafofc@dla.mil.

MARIVIC J. BROWN
Chief Warrant Officer Four, U.S. Army
Consumer Safety Officer