



DEFENSE LOGISTICS AGENCY  
 TROOP SUPPORT  
 700 ROBBINS AVENUE  
 PHILADELPHIA, PENNSYLVANIA 19111-5092

DSCP-FTW  
 ALFOODACT 2022-040

October 21, 2022

MEMORANDUM FOR RECORD

SUBJECT: Unilever Issues Voluntary U.S. Recall of Select Dry Shampoos Due to Potential Presence of Benzene

1. **REFERENCE:** DHA-MSR 6025.01/AR 40-660/ DLAR 6025.01/NAVSUPINST 10110.8D/AFI 48-161\_IP/MCO 10110.38D, DOD Hazardous Food & Nonprescription Drug Recall System, 6 September 2018.

2. **COMPANY ANNOUNCEMENT:** October 18, 2022 - Englewood Cliffs, New Jersey – Unilever United States today issued a voluntary product recall to the consumer level of select lot codes of dry shampoo aerosol products produced prior to October 2021 from Dove, Nexxus, Suave, TIGI (Rockaholic and Bed Head), and TRESemmé due to potentially elevated levels of benzene.

Benzene is classified as a human carcinogen. Exposure to benzene can occur by inhalation, orally, and through the skin and it can result in cancers including leukemia and blood cancer of the bone marrow and blood disorders which can be life threatening. Benzene is ubiquitous in the environment. Humans around the world have daily exposures to it indoors and outdoors from multiple sources.

Based on an independent health hazard evaluation, daily exposure to benzene in the recalled products at the levels detected in testing would not be expected to cause adverse health consequences. Unilever U.S. is recalling these products out of an abundance of caution. Unilever has received no reports of adverse events to date relating to this recall.

3. **PRODUCTS AFFECTED:** The recalled products were distributed nationwide in the United States. Retailers have been notified to remove recalled products from shelves.

Brand	Product Description	Size	UPC	Lot codes
	Dove Dry Shampoo Volume and Fullness	1.15 oz	079400665270	01020KK69; 01030KK69; 01040KK69; 02270KK78; 02280KK78; 03020KK78; 03021KK29; 03031KK29; 03041KK29; 07231KK53; 07241KK53; 07261KK53; 07271KK53; 07271KK54; 10060KK10; 10070KK10;

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Dove		5 oz	079400202444	10080KK10 01111KK23; 01121KK23; 01121KK24; 01131KK24; 01131KK25; 01191KK27; 01220KK71; 01230KK71; 02030KK73; 02040KK73; 02040KK74; 02050KK74; 02050KK75; 02050KK76; 02060KK76; 03130KK79; 03140KK79; 03140KK80; 03160KK80; 03171KK31; 03181KK31; 03181KK32; 04060KK82; 04070KK82; 04070KK83; 04121KK36; 04131KK36; 04131KK37; 04131KK38; 04141KK38; 04201KK40; 04211KK40; 04220KK85; 04230KK85; 04280KK87; 04290KK87; 05041KK42; 05051KK42; 05150KK90; 05180KK91; 05241KK44; 05251KK44; 05251KK45; 05260KK93; 05270KK93; 05270KK94; 05280KK94; 06281KK49; 06291KK49; 06291KK50; 07200KK98; 07220KK00; 07220KK99; 07230KK00; 07271KK54; 07281KK54; 08180KK02; 08190KK02; 08190KK03; 08250KK05; 09220KK07; 09230KK07; 09230KK08; 10200KK12; 10210KK12; 11020KK13; 11030KK13; 11030KK14; 11040KK14; 12040KK18; 12070KK18; 12070KK19; 12080KK19
		7.3 oz	079400459862	01081KK22; 01111KK22; 01181KK26; 01230KK72; 02070KK77; 03160KK81; 03161KK30; 03170KK81; 03171KK30; 03301KK33; 03311KK33; 03311KK34; 04011KK35; 04211KK41; 04290KK88; 05180KK92; 05181KK43; 05190KK92; 05191KK43; 05280KK95; 06011KK46; 06301KK51; 07010KK97; 07020KK97; 07290KK01; 08021KK55; 08031KK55; 08181KK56; 08240KK04; 09160KK06; 09291KK59; 09301KK59; 10150KK11; 10160KK11; 11110KK16; 11120KK16
	Dove Dry Shampoo Fresh Coconut	1.15 oz	079400450920	03030KK51; 03040KK51
		5 oz	079400449351	01200KK47; 01200KK48; 01201KK68; 01210KK48; 01220KK48; 01281KK69; 02030KK49; 02110KK50; 03100KK52; 03110KK52; 03251KK71; 04140KK54; 04150KK54; 04150KK55; 04161KK72; 05191KK73; 05191KK74; 05201KK74; 06101KK75; 06111KK75; 07160KK58; 07170KK58; 08200KK60; 08210KK60; 09030KK61; 10080KK63; 10090KK63; 11100KK65; 11240KK66; 12210KK67; 12220KK67
		7.3 oz	079400479938	01071KK03; 01271KK04; 04101KK05; 05171KK06; 06031KK07; 06041KK07; 10130KK01; 10140KK02; 10150KK02
	Dove Dry Shampoo Fresh and Floral	5 oz	079400449344	02110KK35; 02260KK36
	Dove Dry Shampoo Ultra Clean	5 oz	079400459831	04151KK07; 09210KK06
	Dove Dry Shampoo Invisible	5 oz	079400459855	01240KK15; 02270KK16; 03051KK22; 04151KK23; 04161KK23; 04170KK18; 06081KK24; 07010KK19; 09031KK25; 09150KK20; 11110KK21
	Dove Dry Shampoo Detox and Purify	5 oz	079400561282	01060KK22; 03051KK30; 03061KK30; 03240KK24; 03250KK24; 04100KK25; 04130KK25; 04161KK31; 04171KK31; 06071KK32; 06081KK32; 07150KK26; 07160KK26; 08140KK27; 08170KK27; 09210KK28; 09220KK28; 11120KK29; 11130KK29
	Dove Dry Shampoo Clarifying Charcoal	5 oz	079400468208	02060KK05; 09020KK06; 09030KK06; 11230KK08
Dove Dry Shampoo Go Active	5 oz	079400470317	01070KK05; 01131KK17; 01141KK17; 03120KK08;	

			03120KK09; 03130KK09; 03191KK18; 03261KK19; 05031KK20; 05041KK20; 09150KK13; 11240KK16; 11250KK16
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*\*Immediately discontinue use/sale of products and place on medical hold. Contact your supplier for disposition instructions.*

**4. PRODUCT LABELS/PICTURES:**



**5. CONTACT INFORMATION.** Consumers should stop using the affected aerosol dry shampoo products and visit [UnileverRecall.com](http://UnileverRecall.com) for instructions on how to receive reimbursement for eligible products. If consumers have further questions, they may also contact Unilever U.S. by calling (877) 270-7412, Monday through Friday, 8:30 a.m. to 9 p.m. EST.

**6. POSITIVE AND NEGATIVE FINDINGS.**

**a. Army Veterinary Services and Air Force Public Health Personnel:** Report negative and positive findings in the Veterinary Service Information Management System (VSIMS) Subsistence Recalls application. If you are not in one of these two groups, please use the instructions below (paragraphs b-d).

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**b. Navy:**

1) SHIPS AT SEA: Must report positive and negative findings to supporting Veterinary Service unit. Are authorized to destroy or dispose of recalled products utilizing the procedures and reporting requirements outlined in NAVSUP P-486 Paragraph 5302 and 6000(4), to include

completion of a DD Form 200 and Standard Form 364. Procedures for completing the DD Form 200 are found in NAVSUP P-486 Paragraph 6001. Procedures for completing Standard Form 364 are found in NAVSUP P-486 Paragraph 5300(2)(c).

2) SHIPS IN PORT/HOMEPORTED/ASHORE GALLEYS: Supporting Veterinary Service unit will conduct inspection and report positive and negative findings in VSIMS Subsistence Recalls application. Contact the appropriate DLA Account Manager via Regional NAVSUP Fleet Logistics Center (NAVSUP FLC) to arrange pickup of recall items. Contact your supporting (NAVSUP FLC) for any issues regarding PV Pickup. Proceed with the same guidance in the paragraph above.

**c. Defense Logistics Agency (DLA) Contractors:** Report positive and negative findings to your Contracting Officer, Contracting Specialist, TVLS, and [dscpconssafofc@dla.mil](mailto:dscpconssafofc@dla.mil) within 72-hours.

Positive Response Information required: (Vendor must provide all the following information):

- 1) ALFOODACT 2021-XXX
- 2) DLA Contract Number:
- 3) Unit of Measure:
- 4) Quantity Currently in Stock:
- 5) List of customers that received product AND (a-h) for each customer:
  - a) Customer name and location:
  - b) DLA Purchase Order Number:
  - c) Vendor Invoice Number:
  - d) Item Stock number (LSN, NSN):
  - e) Quantity Shipped:
  - f) Date Shipped:
  - g) Value of Affected Product:
  - h) Amount of credit due:

**d. AAFES, MWR, NEX, MCCS, DeCA, DLA, dining facilities, and all other agencies,** report your findings in accordance with the procedures outlined by your agency.

7. If you know of others who need to receive Subsistence Recall messages, click [Subscribe](#). If you no longer need to receive Subsistence Recall messages, click [Unsubscribe](#).

8. Previous recalls are available on the DLA-TS Food Safety Office website: <https://www.dla.mil/TroopSupport/Subsistence/FoodSafety/fso/ALFOODACT/>.

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9. Point of contact for ALFOODACT messages is the undersigned at commercial telephone 215-737-0329/DSN: 312-444-0329, or [dscpconssafofc@dla.mil](mailto:dscpconssafofc@dla.mil).

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