UNCLASSIFIED



DEFENSE LOGISTICS AGENCY TROOP SUPPORT 700 ROBBINS AVENUE PHILADELPHIA, PENNSYLVANIA 19111-5092

DSCP-FTW ALFOODACT 2022-044 November 3, 2022

MEMORANDUM FOR RECORD

SUBJECT: Nestlé USA Announces Voluntary Recall of Limited Quantity of Edible Chocolate Chip Cookie Dough Tubs from NESTLÉ® TOLL HOUSE® Due to Potential Presence of Foreign Material

1. **REFERENCE:** DHA-MSR 6025.01/AR 40-660/ DLAR 6025.01/NAVSUPINST 10110.8D/AFI 48-161_IP/MCO 10110.38D, DOD Hazardous Food & Nonprescription Drug Recall System, 6 September 2018.

2. **COMPANY ANNOUNCEMENT:** Nestlé USA is initiating a voluntary recall of a limited quantity of Edible Chocolate Chip Cookie Dough tubs from NESTLÉ® TOLL HOUSE® due to the potential presence of soft plastic film.

While no illnesses or injuries have been reported, we took action out of an abundance of caution after a small number of consumers contacted Nestlé USA about this issue.

Nestlé recently initiated a separate and unrelated recall for NESTLÉ® TOLL HOUSE® Stuffed Chocolate Chip Cookie Dough with Fudge Filling. Following each instance, we took immediate action to address the specific issue. We work closely with our suppliers and factory teams to ensure that our products are safe and meet the expectations of our consumers. We are working with the U.S. Food & Drug Administration (FDA) on this voluntary recall and will cooperate with them fully. The quality, safety and integrity of our products remain our number one priority. We sincerely apologize for any inconvenience this action represents to both our consumers and retail customers.

Consumers who may have purchased these three batch codes (22135554RR, 22145554RR, 22155554RR) of Edible Chocolate Chip Cookie Dough tubs from NESTLÉ® TOLL HOUSE® should not consume the product and should return the product to the retailer where it was purchased for a replacement or refund.

3. **PRODUCTS AFFECTED:** This voluntary recall is isolated to three batches of Edible Chocolate Chip Cookie Dough tubs from NESTLÉ® TOLL HOUSE® that were produced August 1-3, 2022. These products were distributed to retailers nationwide. **This recall does not involve any other NESTLÉ® TOLL HOUSE® products, including other varieties of Edible**

1 UNCLASSIFIED

UNCLASSIFIED

cookie dough or Ready-to-Bake cookie dough. See table below.

4. PRODUCT LABELS/PICTURES:







*Immediately discontinue use/sale of products and place on medical hold. Contact your supplier for disposition instructions.

5. **CONTACT INFORMATION.** For any support needed, please contact Nestlé USA at (800) 681-1678 Monday-Friday from 9 a.m.-6 p.m. EST.

6. POSITIVE AND NEGATIVE FINDINGS.

a. **Army Veterinary Services and Air Force Public Health Personnel:** Report negative and positive findings in the Veterinary Service Information Management System (VSIMS) Subsistence Recalls application. If you are not in one of these two groups, please use the instructions below (paragraphs b-d).

b. Navy:

1) SHIPS AT SEA: Must report positive and negative findings to supporting Veterinary Service unit. Are authorized to destroy or dispose of recalled products utilizing the procedures and reporting requirements outlined in NAVSUP P-486 Paragraph 5302 and 6000(4), to include completion of a DD Form 200 and Standard Form 364. Procedures for completing the DD Form

200 are found in NAVSUP P-486 Paragraph 6001. Procedures for completing Standard Form 364 are found in NAVSUP P-486 Paragraph 5300(2)(c).

2) SHIPS IN PORT/HOMEPORTED/ASHORE GALLEYS: Supporting Veterinary Service unit will conduct inspection and report positive and negative findings in VSIMS Subsistence Recalls application. Contact the appropriate DLA Account Manager via Regional NAVSUP Fleet Logistics Center (NAVSUP FLC) to arrange pickup of recall items. Contact your supporting (NAVSUP FLC) for any issues regarding PV Pickup. Proceed with the same guidance in the paragraph above.

c. **Defense Logistics Agency (DLA) Contractors**: Report positive and negative findings to your Contracting Officer, Contracting Specialist, TVLS, and <u>dscpconssafofc@dla.mil</u> within 72-hours.

Positive Response Information required: (Vendor must provide all the following information):

UNCLASSIFIED

- 1) ALFOODACT 2021-XXX
- 2) DLA Contract Number:
- 3) Unit of Measure:
- 4) Quantity Currently in Stock:
- 5) List of customers that received product AND (a-h) for each customer:
 - a) Customer name and location:
 - b) DLA Purchase Order Number:
 - c) Vendor Invoice Number:
 - d) Item Stock number (LSN, NSN):
 - e) Quantity Shipped:
 - f) Date Shipped:
 - g) Value of Affected Product:
 - h) Amount of credit due:

d. AAFES, MWR, NEX, MCCS, DeCA, DLA, dining facilities, and all other agencies, report your findings in accordance with the procedures outlined by your agency.

7. If you know of others who need to receive Subsistence Recall messages, click <u>Subscribe</u>. If you no longer need to receive Subsistence Recall messages, click <u>Unsubscribe</u>.

8. Previous recalls are available on the DLA-TS Food Safety Office website: <u>https://www.dla.mil/TroopSupport/Subsistence/FoodSafety/fso/ALFOODACT/</u>.

9. Point of contact for ALFOODACT messages is the undersigned at commercial telephone 215-737-7788/DSN: 312-444-7788, or <u>dscpconssafofc@dla.mil</u>.

ADELAIDE F. GREEN Major, U.S. Army Food Safety Officer