

DEFENSE LOGISTICS AGENCY TROOP SUPPORT 700 ROBBINS AVENUE PHILADELPHIA, PENNSYLVANIA 19111-5092

DSCP-FTW ALFOODACT 2022-046 December 6, 2022

MEMORANDUM FOR RECORD

SUBJECT: Kraft Heinz Foods Company Recalls Ready-To-Eat Ham and Cheese Loaf Products Due to Possible Cross-Contamination From Under-Processed Products

- 1. **REFERENCE:** DHA-MSR 6025.01/AR 40-660/ DLAR 6025.01/NAVSUPINST 10110.8D/AFI 48-161_IP/MCO 10110.38D, DOD Hazardous Food & Nonprescription Drug Recall System, 6 September 2018.
- 2. **COMPANY ANNOUNCEMENT:** Kraft Heinz Foods Company, a Kirksville, Mo. establishment, is recalling approximately 2,400 pounds of ready-to-eat ham and cheese loaf products due to possible cross-contamination with under-processed products, the U.S. Department of Agriculture's Food Safety and Inspection Service (FSIS) announced.

The problem was discovered when the establishment notified FSIS that the product was sliced on the same equipment as product that had been under processed, and the equipment was not cleaned between runs of the under-processed and fully cooked product. This has led to concerns of possible cross-contamination of the fully cooked ham and cheese loaf product.

There have been no confirmed reports of adverse reactions due to consumption of these products. Anyone concerned about an injury or illness should contact a healthcare provider.

FSIS is concerned that some product may be in consumers' refrigerators or freezers. Consumers who have purchased these products are urged not to consume them. These products should be thrown away or returned to the place of purchase.

FSIS routinely conducts recall effectiveness checks to verify recalling firms notify their customers of the recall and that steps are taken to make certain that the product is no longer available to consumers. When available, the retail distribution lists will be posted on the FSIS website at www.fsis.usda.gov/recalls.

3. **PRODUCTS AFFECTED:** The ready-to-eat ham and cheese loaf products were produced on Oct. 10, 2022. The following products are subject to recall:

16-oz. rigid vacuum-packed packages containing "Oscar Mayer Ham & Cheese LOAF" with codes from "07 Feb 2023 20:40 7B" through "07 Feb 2023 22:16 7B" on the label.

The products subject to recall bear establishment number "Est. 537V" inside the USDA mark of inspection. These items were shipped to distribution centers in Ohio and Virginia, and further distributed for retail sales.

4. PRODUCT LABELS/PICTURES:

Kraft Heinz Kirksville Label Example



PLEASE NOTE: The products subject to this recall include codes from "07 Feb 2023 20:40 78" through "07 Feb 2023 22:16 78" on the label.

*Immediately discontinue use/sale of products and place on medical hold. Contact your supplier for disposition instructions.

5. **CONTACT INFORMATION.** Consumers and members of the media with questions about the recall can contact Lynsey Elve, Associate Director, Global Corporate Communications, The Kraft Heinz Food Company, at lynsey.elve@kraftheinz.com or call the Kraft Heinz Food Company Consumer Hotline at 1-866-572-3806.

Consumers with food safety questions can call the toll-free USDA Meat and Poultry Hotline at 888-MPHotline (888-674-6854) or live chat via Ask USDA from 10 a.m. to 6 p.m. (Eastern Time) Monday through Friday. Consumers can also browse food safety messages at Ask USDA or send a question via email to MPHotline@usda.gov. For consumers that need to report a

problem with a meat, poultry, or egg product, the online Electronic Consumer Complaint Monitoring System can be accessed 24 hours a day at https://foodcomplaint.fsis.usda.gov/eCCF/.

6. POSITIVE AND NEGATIVE FINDINGS.

a. **Army Veterinary Services and Air Force Public Health Personnel:** Report negative and positive findings in the Veterinary Service Information Management System (VSIMS) Subsistence Recalls application. If you are not in one of these two groups, please use the instructions below (paragraphs b-d).

b. Navy:

1) SHIPS AT SEA: Must report positive and negative findings to supporting Veterinary Service unit. Are authorized to destroy or dispose of recalled products utilizing the procedures and reporting requirements outlined in NAVSUP P-486 Paragraph 5302 and 6000(4), to include completion of a DD Form 200 and Standard Form 364. Procedures for completing the DD Form

200 are found in NAVSUP P-486 Paragraph 6001. Procedures for completing Standard Form 364 are found in NAVSUP P-486 Paragraph 5300(2)(c).

- 2) SHIPS IN PORT/HOMEPORTED/ASHORE GALLEYS: Supporting Veterinary Service unit will conduct inspection and report positive and negative findings in VSIMS Subsistence Recalls application. Contact the appropriate DLA Account Manager via Regional NAVSUP Fleet Logistics Center (NAVSUP FLC) to arrange pickup of recall items. Contact your supporting (NAVSUP FLC) for any issues regarding PV Pickup. Proceed with the same guidance in the paragraph above.
- c. **Defense Logistics Agency (DLA) Contractors**: Report positive and negative findings to your Contracting Officer, Contracting Specialist, TVLS, and <u>dscpconssafofc@dla.mil</u> within 72-hours.

Positive Response Information required: (Vendor must provide all the following information):

- 1) ALFOODACT 2021-XXX
- 2) DLA Contract Number:
- 3) Unit of Measure:
- 4) Quantity Currently in Stock:
- 5) List of customers that received product AND (a-h) for each customer:
 - a) Customer name and location:
 - b) DLA Purchase Order Number:
 - c) Vendor Invoice Number:
 - d) Item Stock number (LSN, NSN):
 - e) Quantity Shipped:
 - f) Date Shipped:
 - g) Value of Affected Product:
 - h) Amount of credit due:

- d. AAFES, MWR, NEX, MCCS, DeCA, DLA, dining facilities, and all other agencies, report your findings in accordance with the procedures outlined by your agency.
- 7. If you know of others who need to receive Subsistence Recall messages, click <u>Subscribe</u>. If you no longer need to receive Subsistence Recall messages, click <u>Unsubscribe</u>.
- 8. Previous recalls are available on the DLA-TS Food Safety Office website: https://www.dla.mil/TroopSupport/Subsistence/FoodSafety/fso/ALFOODACT/.
- 9. Point of contact for ALFOODACT messages is the undersigned at commercial telephone 215-737-7788/DSN: 312-444-7788, or dscpconssafofc@dla.mil.

ADELAIDE F. GREEN Major, U.S. Army Food Safety Officer