



DEFENSE LOGISTICS AGENCY  
TROOP SUPPORT  
700 ROBBINS AVENUE  
PHILADELPHIA, PENNSYLVANIA 19111-5092

DSCP-FTW  
ALFOODACT 2023-033

August 10, 2023

MEMORANDUM FOR RECORD

SUBJECT: Unilever U.S. Voluntarily Recalls Select Knorr Sopa Soup Mix Products Due to Potential Undeclared Egg Allergen

1. **REFERENCE:** DHA-MSR 6025.01/AR 40-660/ DLAR 6025.01/NAVSUPINST 10110.8D/AFI 48-161\_IP/MCO 10110.38D, DOD Hazardous Food & Nonprescription Drug Recall System, 6 September 2018.

2. **COMPANY ANNOUNCEMENT:** Englewood Cliffs, New Jersey – August 10, 2023 - Unilever United States Inc. is voluntarily recalling select Knorr Sopa Soup Mix products because the products may contain egg, which is not listed as an ingredient on the label. Persons who have an allergy or severe sensitivity to egg run the risk of a serious or life-threatening allergic reaction if they consume these products.

The recalled products were distributed nationwide. No other Unilever or Knorr products are affected by this recall. To date, the company has not received any reports of consumer complaints or allergic reactions associated with this product. Anyone concerned about an allergic reaction should contact a healthcare provider.

This limited voluntary recall is being conducted with the knowledge of the U.S. Food and Drug Administration.

3. **PRODUCTS AFFECTED:** Best if used by dates can be found on the back of the package above the list of ingredients. The following products are subject to recall:

Product	Best if Used by Date*	Size	GTIN/UPC
Knorr Estrellitas con Tomate Tomato Based Star Pasta Soup Mix	Dates prior to and including July 6, 2024	3.5 oz	048001716193
Knorr Fideos con Tomate Tomato Based Pasta Soup Mix	Dates prior to and including July 6, 2024	3.5 oz	048001716162
Knorr Letras con Tomate Tomato Based Alphabet Pasta Soup Mix	Dates prior to and including July 6, 2024	3.5 oz	048001716186

4. PRODUCT LABELS/PICTURES:



5. CONTACT INFORMATION: Consumers who have purchased the recalled product should not consume it and should visit [www.KnorrSopaRecall.com](http://www.KnorrSopaRecall.com). To receive a refund, consumers should take a picture of the back of the product that clearly shows the UPC and best if used by date.

6. POSITIVE AND NEGATIVE FINDINGS.

a. **Army Veterinary Services and Air Force Public Health Personnel:** Report negative and positive findings in the Veterinary Service Information Management System (VSIMS) Subsistence Recalls application. If you are not in one of these two groups, please use the instructions below (paragraphs b-d).

b. Navy:

1) SHIPS AT SEA: Must report positive and negative findings to supporting Veterinary Service unit. Are authorized to destroy or dispose of recalled products utilizing the procedures and reporting requirements outlined in NAVSUP P-486 Paragraph 5302 and 6000(4), to include completion of a DD Form 200 and Standard Form 364. Procedures for completing the DD Form 200 are found in NAVSUP P-486 Paragraph 6001. Procedures for completing Standard Form 364 are found in NAVSUP P-486 Paragraph 5300(2)(c).

2) SHIPS IN PORT/HOMEPORTED/ASHORE GALLEYS: Supporting Veterinary Service unit will conduct inspection and report positive and negative findings in VSIMS Subsistence Recalls application. Contact the appropriate DLA Account Manager via Regional NAVSUP Fleet Logistics Center (NAVSUP FLC) to arrange pickup of recall items. Contact your supporting (NAVSUP FLC) for any issues regarding PV Pickup. Proceed with the same guidance in the paragraph above.

c. **Defense Logistics Agency (DLA) Contractors:** Report positive and negative findings to your Contracting Officer, Contracting Specialist, TVLS, and [dscpconssafofc@dla.mil](mailto:dscpconssafofc@dla.mil) within 72-hours. Positive Response Information required: (Vendor must provide all the following information):

- 1) ALFOODACT 202X-XXX
- 2) DLA Contract Number:
- 3) Unit of Measure:
- 4) Quantity Currently in Stock:
- 5) List of customers that received product AND (a-h) for each customer:
  - a) Customer name and location:
  - b) DLA Purchase Order Number:
  - c) Vendor Invoice Number:
  - d) Item Stock number (LSN, NSN):
  - e) Quantity Shipped:
  - f) Date Shipped:
  - g) Value of Affected Product:
  - h) Amount of credit due:

d. **AAFES, MWR, NEX, MCCS, DeCA, DLA, dining facilities, and all other agencies,** report your findings in accordance with the procedures outlined by your agency.

7. If you know of others who need to receive Subsistence Recall messages, click [Subscribe](#) (Subject: Subscribe to Subsistence Recall Notifications, Email address: [usarmy.jbsa.medcom.mbx.medcom-vsims@health.mil](mailto:usarmy.jbsa.medcom.mbx.medcom-vsims@health.mil)). If you no longer need to receive Subsistence Recall messages, click [Unsubscribe](#) (Subject: Unsubscribe from Subsistence Recall Notifications, Email address: [usarmy.jbsa.medcom.mbx.medcom-vsims@health.mil](mailto:usarmy.jbsa.medcom.mbx.medcom-vsims@health.mil)).

8. Previous recalls are available on the DLA-TS Food Safety Office website: <https://www.dla.mil/TroopSupport/Subsistence/FoodSafety/fso/ALFOODACT/>.

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9. Point of contact for ALFOODACT messages is the undersigned at commercial telephone 215-737-0329/DSN: 312-444-0329, or [dscpconssafofc@dla.mil](mailto:dscpconssafofc@dla.mil).

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