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DEFENSE LOGISTICS AGENCY  
TROOP SUPPORT  
700 ROBBINS AVENUE  
PHILADELPHIA, PENNSYLVANIA 19111-5092

DSCP-FTW  
ALFOODACT 2023-034

August 11, 2023

MEMORANDUM FOR RECORD

SUBJECT: NESTLÉ® TOLL HOUSE® Chocolate Chip Cookie Dough “break and bake” Bar

1. **REFERENCE:** DHA-MSR 6025.01/AR 40-660/ DLAR 6025.01/NAVSUPINST 10110.8D/AFI 48-161\_IP/MCO 10110.38D, DOD Hazardous Food & Nonprescription Drug Recall System, 6 September 2018.

2. **COMPANY ANNOUNCEMENT:** Nestlé USA is initiating a voluntary recall of a limited quantity of NESTLÉ® TOLL HOUSE® Chocolate Chip Cookie Dough “break and bake” Bar (16.5 oz) product due to the potential presence of wood fragments.

This voluntary recall is isolated to two batches of NESTLÉ® TOLL HOUSE® Chocolate Chip Cookie Dough Bar (16.5 oz) that were produced on April 24 and 25, 2023. This product was distributed to retailers across the U.S. This recall does not involve any other NESTLÉ® TOLL HOUSE® products, including other varieties of refrigerated cookie dough in “break and bake” bars, rolls, or tubs, or Edible cookie dough.

While no illnesses or injuries have been reported, we are immediately taking action out of an abundance of caution after a small number of consumers contacted Nestlé USA about this issue. We are working with the U.S. Food & Drug Administration (FDA) on this voluntary recall and will cooperate with them fully.

Consumers who may have purchased this batch code of NESTLÉ® TOLL HOUSE® Chocolate Chip Cookie Dough Bar (16.5 oz) should not prepare or consume the product and should return the product to the retailer where it was purchased for a replacement or refund.

The quality, safety and integrity of our products remain our number one priority. We sincerely apologize for any inconvenience this action represents to both our customers and consumers. We thank you in advance for your cooperation. If you have any questions, please contact your Nestlé Sales Representatives.

3. **PRODUCTS AFFECTED:** NESTLÉ® TOLL HOUSE® Chocolate Chip Cookie Dough Bar (16.5 oz). Batch Numbers: 311457531K and 311557534K. Corresponding Best By Dates: 8/22/23 and 10/23/23.

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4. PRODUCT LABELS/PICTURES:



5. CONTACT INFORMATION: For any further support needed, consumers may contact Nestlé USA at (800) 681-1676 Monday-Friday from 9 a.m.-6 p.m. EST.

6. POSITIVE AND NEGATIVE FINDINGS.

a. **Army Veterinary Services and Air Force Public Health Personnel:** Report negative and positive findings in the Veterinary Service Information Management System (VSIMS) Subsistence Recalls application. If you are not in one of these two groups, please use the instructions below (paragraphs b-d).

b. **Navy:**

1) SHIPS AT SEA: Must report positive and negative findings to supporting Veterinary Service unit. Are authorized to destroy or dispose of recalled products utilizing the procedures and reporting requirements outlined in NAVSUP P-486 Paragraph 5302 and 6000(4), to include completion of a DD Form 200 and Standard Form 364. Procedures for completing the DD Form 200 are found in NAVSUP P-486 Paragraph 6001. Procedures for completing Standard Form 364 are found in NAVSUP P-486 Paragraph 5300(2)(c).

2) SHIPS IN PORT/HOMEPORTED/ASHORE GALLEYS: Supporting Veterinary Service unit will conduct inspection and report positive and negative findings in VSIMS Subsistence Recalls application. Contact the appropriate DLA Account Manager via Regional NAVSUP Fleet Logistics Center (NAVSUP FLC) to arrange pickup of recall items. Contact your supporting (NAVSUP FLC) for any issues regarding PV Pickup. Proceed with the same guidance in the paragraph above.

c. **Defense Logistics Agency (DLA) Contractors:** Report positive and negative findings to your Contracting Officer, Contracting Specialist, TVLS, and [dsepcconssafofc@dla.mil](mailto:dsepcconssafofc@dla.mil) within 72-hours. Positive Response Information required: (Vendor must provide all the following information):

- 1) ALFOODACT 202X-XXX
- 2) DLA Contract Number:
- 3) Unit of Measure:
- 4) Quantity Currently in Stock:
- 5) List of customers that received product AND (a-h) for each customer:
  - a) Customer name and location:
  - b) DLA Purchase Order Number:
  - c) Vendor Invoice Number:
  - d) Item Stock number (LSN, NSN):
  - e) Quantity Shipped:
  - f) Date Shipped:
  - g) Value of Affected Product:
  - h) Amount of credit due:

d. **AAFES, MWR, NEX, MCCS, DeCA, DLA, dining facilities, and all other agencies,** report your findings in accordance with the procedures outlined by your agency.

7. If you know of others who need to receive Subsistence Recall messages, click [Subscribe](#) (Subject: Subscribe to Subsistence Recall Notifications, Email address:

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[usarmy.jbsa.medcom.mbx.medcom-vsims@health.mil](mailto:usarmy.jbsa.medcom.mbx.medcom-vsims@health.mil)). If you no longer need to receive Subsistence Recall messages, click [Unsubscribe](#) (Subject: Unsubscribe from Subsistence Recall Notifications, Email address: [usarmy.jbsa.medcom.mbx.medcom-vsims@health.mil](mailto:usarmy.jbsa.medcom.mbx.medcom-vsims@health.mil)).

8. Previous recalls are available on the DLA-TS Food Safety Office website:  
<https://www.dla.mil/TroopSupport/Subsistence/FoodSafety/fso/ALFOODACT/>.

9. Point of contact for ALFOODACT messages is the undersigned at commercial telephone 215-737-0329/DSN: 312-444-0329, or [dscpconssafofc@dla.mil](mailto:dscpconssafofc@dla.mil).

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