



DEFENSE LOGISTICS AGENCY
TROOP SUPPORT
700 ROBBINS AVENUE
PHILADELPHIA, PENNSYLVANIA 19111-5092

DSCP-FTW
ALFOODACT 2024-008

February 6, 2024

MEMORANDUM FOR RECORD

SUBJECT: Expansion to ALFOODACT 2024-005 Rizo-López Foods, Inc. Voluntarily Recalls Dairy Products Because of Possible Health Risk

1. **REFERENCE:** DHA-MSR 6025.01/AR 40-660/ DLAR 6025.01/NAVSUPINST 10110.8D/AFI 48-161_IP/MCO 10110.38D, DOD Hazardous Food & Nonprescription Drug Recall System, 6 September 2018.

2. **COMPANY ANNOUNCEMENT:** Rizo-López Foods, Inc. (“RLF”) is voluntarily recalling its dairy products listed below because they have the potential to be contaminated with *Listeria monocytogenes*, an organism that can cause serious and sometimes fatal infections in young children, frail or elderly people, and others with weakened immune systems. Healthy individuals may suffer only short-term symptoms such as high fever, severe headache, stiffness, nausea, abdominal pain, and diarrhea. *Listeria* infection can cause miscarriages and stillbirths among pregnant women.

Based on information shared by the CDC and FDA, RLF may be a potential source of illness in an ongoing nationwide *Listeria monocytogenes* outbreak.

The recalled products include cheese, yogurt, and sour cream sold under the brand names Tio Francisco, Don Francisco, Rizo Bros, Rio Grande, Food City, El Huache, La Ordena, San Carlos, Campesino, Santa Maria, Dos Ranchitos, Casa Cardenas, and 365 Whole Foods Market. Representative images of the recalled products are provided below.

This recall is being carried out with the knowledge of the U.S. Food and Drug Administration.

3. **PRODUCTS AFFECTED:** The recalled products were distributed nationwide by RLF and through distributors. Products also were sold at retail deli counters including, but not limited to, El Super, Cardenas Market, Northgate Gonzalez, Superior Groceries, El Rancho, Vallarta, Food City, La Michoacana, and Numero Uno Markets.

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Product Description	Brand	Size	UPC	Sell By Dates
Blanco Suave	Tio Francisco	14 oz	7-27242-05355-6	All dates through 03/23/2024
Cotija (Grated)	Rizo Bros	7 oz	7-27242-14022-5	All dates through 07/31/2024
Cotija	Rizo Bros	8 oz	7-27242-00043-7	All dates through 07/31/2024
Cotija (Grated)	Tio Francisco, Casa Cardenas	9 oz	7-27242-00022-2 & 8-11371-27109-4	All dates through 06/01/2024
Cotija	Tio Francisco	12 oz	7-27242-12017-3	All dates through 07/31/2024
Cotija	Tio Francisco	14 oz	7-27242-00517-3	All dates through 07/31/2024
Cotija	Food City	~16 oz		All dates through 07/31/2024
Cotija (Grated)	Tio Francisco	20 oz	7-27242-00056-7	All dates through 05/02/2024
Cotija	Tio Francisco, San Carlos	Available to consumers at retail deli counters in various sizes		All dates through 07/31/2024
Cotija Enchilado	Tio Francisco	14 oz	7-27242-00535-7	All dates through 07/31/2024
Cotija Enchilado	Food City, Casa Cardenas	~16 oz		All dates through 07/31/2024
Cotija Enchilado		Available to consumers at retail deli		

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		counters in various sizes		07/31/2024
Cotija Rallado	Tio Francisco	12 oz	7-27242-00021-5	All dates through 07/31/2024
Cotija Rallado	Tio Francisco	Available to consumers at retail deli counters in various sizes		All dates through 07/31/2024
Crema Centroamericana	Tio Francisco	16 oz	7-27242-00440-4	All dates through 06/01/2024
Crema Centroamericana	Tio Francisco, Campesino	Available to consumers at retail deli counters in various sizes		All dates through 06/01/2024
Crema Latina	Tio Francisco	16 oz	7-27242-35445-5	All dates through 06/01/2024
Crema Latina	Tio Francisco	Available to consumers at retail deli counters in various sizes		All dates through 06/01/2024
Crema La Deliciosa	Tio Francisco	Available to consumers at retail deli counters in various sizes		All dates through 04/22/2024
Crema La Suprema	Tio Francisco	Available to consumers at retail deli counters in various sizes		All dates through 04/22/2024
Crema Menonita	Campesino	Available to consumers at retail deli counters in various sizes		All dates through 06/01/2024

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Crema Mexicana	Tio Francisco, Food City, Santa Maria	16 oz	7-27242-00408-4, 7-27242-22410-9, 7-27242-35403-5	All dates through 06/01/2024
Crema Mexicana	Francisco, Campesino	Available to consumers at retail deli counters in various sizes		06/01/2024
Crema Mexicana	San Carlos	Available to consumers at retail deli counters in various sizes		All dates through 06/01/2024
Crema Mexicana	Tio Francisco	32 oz	7-27242-32403-8	All dates through 06/01/2024
Crema Nortena	Tio Francisco	Available to consumers at retail deli counters in various sizes		All dates through 06/01/2024
Crema Santa Isabel Mexicana		Available to consumers at retail deli counters in various sizes		All dates through 04/22/2024
Crema Santa Isabel Latina		Available to consumers at retail deli counters in various sizes		All dates through 04/22/2024
Crema Santa Isabel Centroamericana		Available to consumers at		All dates through 04/22/2024
		retail deli counters in various sizes		
Fresco (Michoacano)	Tio Francisco, El Huache, La Ordena	Available to consumers at		All dates through 04/02/2024

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		retail deli counters in various sizes		
Fresco	Tio Francisco, San Carlos	Available to consumers at retail deli counters in various sizes		All dates through 04/02/2024
Oaxaca	Rizo Bros	8 oz	7-27242-00334-6	All dates through 05/02/2024
Oaxaca	Tio Francisco	12 oz	7-27242-12332-7	All dates through 05/02/2024
Oaxaca		14 oz	7-27242-00532-6	05/02/2024
Oaxaca	Food City	~16 oz		All dates through 05/02/2024
Oaxaca	Tio Francisco, San Carlos	Available to consumers at retail deli counters in various sizes		All dates through 05/02/2024
Oaxaca (shred)	Tio Francisco	Available to consumers at retail deli counters in various sizes		All dates through 05/02/2024
Panela	Tio Francisco	14 oz	7-27242-00550-0	All dates through 03/23/2024
Panela	Food City	~16 oz		All dates through 03/23/2024
Panela	Tio Francisco, San Carlos, Dos Ranchitos, La	Available to consumers at retail deli counters in various sizes		All dates through 03/23/2024

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	Ordena, Campesino			
Panela Barra	Tio Francisco	Available to consumers at retail deli counters in various sizes		All dates through 04/02/2024
Queso Crema	Food City	~16 oz		All dates through 03/23/2024
Queso Crema	San Carlos	Available to consumers at retail deli counters in various sizes		All dates through 03/23/2024
Queso Fresco	Rizo Bros	8 oz	7-27242-00159-5	All dates through 04/02/2024
Queso Fresco	Don Francisco	10 oz	7-27242-00178-6	All dates through 04/02/2024
Queso Fresco		12 oz	7-27242-12552-9	03/23/2024
Queso Fresco	Tio Francisco, Rio Grande	14 oz	7-27242-00552-4, 8-12324-03090-4, 8-12324-03091-1 & 8-12324-03089-8	All dates through 03/23/2024
Queso Fresco	Food City	~16 oz		All dates through 03/23/2024
Queso Fresco	Tio Francisco, Campesino, San Carlos, Santa Maria, Dos Ranchitos	Available to consumers at retail deli counters in various sizes		All dates through 04/02/2024
Queso Para Freir	Tio Francisco	~16 oz		All dates through 04/17/2024

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Queso Para Freir	Tio Francisco	Available to consumers at retail deli counters in various sizes		All dates through 04/17/2024
Queso Seco	Tio Francisco	14 oz	7-27242-00548-8	All dates through 07/31/2024
Requeson	Tio Francisco	14 oz	7-27242-00390-6	All dates through 04/02/2024
Requeson	Tio Francisco	15 oz	7-27242-00392-6	All dates through 04/02/2024
Requeson	Tio Francisco	Available to consumers at retail deli counters in various sizes		All dates through 04/02/2024
Ricotta Part Skim	365 Whole Foods Market	15 oz	9-94824-63052	All dates through 04/02/2024
Ricotta Whole Milk	365 Whole Foods Market	15 oz	9-94824-96245	All dates through 04/02/2024
Yogurt (Plain, Strawberry, Peach & Mango)		Available to consumers at retail deli counters in various sizes		04/17/2024

4. **PRODUCT LABELS/PICTURES:**



5. **CONTACT INFORMATION:** Consumers should check their refrigerators and freezers for any of the products listed below and dispose of them. Consumers with questions may contact the company at 1-833-296-2233, which will be monitored 24 hours a day.

6. **POSITIVE AND NEGATIVE FINDINGS.**

a. **Army Veterinary Services and Air Force Public Health Personnel:** Report negative and positive findings in the Veterinary Service Information Management System (VSIMS) Subsistence Recalls application. If you are not in one of these two groups, please use the instructions below (paragraphs b-d).

b. **Navy:**

1) SHIPS AT SEA: Must report positive and negative findings to supporting Veterinary Service unit. Are authorized to destroy or dispose of recalled products utilizing the procedures and reporting requirements outlined in NAVSUP P-486 Paragraph 5302 and 6000(4), to include completion of a DD Form 200 and Standard Form 364. Procedures for completing the DD Form 200 are found in NAVSUP P-486 Paragraph 6001. Procedures for completing Standard Form 364 are found in NAVSUP P-486 Paragraph 5300(2)(c).

2) SHIPS IN PORT/HOMEPORTED/ASHORE GALLEYS: Supporting Veterinary Service unit will conduct inspection and report positive and negative findings in VSIMS Subsistence Recalls application. Contact the appropriate DLA Account Manager via Regional NAVSUP Fleet Logistics Center (NAVSUP FLC) to arrange pickup of recall items. Contact your supporting (NAVSUP FLC) for any issues regarding PV Pickup. Proceed with the same guidance in the paragraph above.

c. **Defense Logistics Agency (DLA) Contractors:** Report positive and negative findings to your Contracting Officer, Contracting Specialist, TVLS, and dscpconssafofc@dla.mil within 72-hours. Positive Response Information required: (Vendor must provide all the following information):

- 1) ALFOODACT 202X-XXX
- 2) DLA Contract Number:
- 3) Unit of Measure:
- 4) Quantity Currently in Stock:
- 5) List of customers that received product AND (a-h) for each customer:
 - a) Customer name and location:
 - b) DLA Purchase Order Number:
 - c) Vendor Invoice Number:
 - d) Item Stock number (LSN, NSN):
 - e) Quantity Shipped:
 - f) Date Shipped:
 - g) Value of Affected Product:
 - h) Amount of credit due:

d. **AAFES, MWR, NEX, MCCS, DeCA, DLA, dining facilities, and all other agencies,** report your findings in accordance with the procedures outlined by your agency.

7. If you know of others who need to receive Subsistence Recall messages, click [Subscribe](#) (Add the following to an email if the link does not work; Subject: Subscribe to Subsistence Recall Notifications, Email address: usarmy.jbsa.medcom.mbx.medcom-vsims@health.mil). If you no longer need to receive Subsistence Recall messages, click [Unsubscribe](#) (Add the following to an email if the link does not work; Subject: Unsubscribe from Subsistence Recall Notifications, Email address: usarmy.jbsa.medcom.mbx.medcom-vsims@health.mil).

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8. Previous recalls are available on the DLA-TS Food Safety Office website:
<https://www.dla.mil/TroopSupport/Subsistence/FoodSafety/fso/ALFOODACT/>.

9. Point of contact for ALFOODACT messages is the undersigned at commercial telephone 215-737-0329/DSN: 312-444-0329, or dscpconssafofc@dlamilitary.com.

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