



DEFENSE LOGISTICS AGENCY
TROOP SUPPORT
700 ROBBINS AVENUE
PHILADELPHIA, PENNSYLVANIA 19111-5092

DSCP-FTW
ALFOODACT 2024-010

February 9, 2024

MEMORANDUM FOR RECORD

SUBJECT: Fresh & Ready Foods Voluntarily Recalls Four Torta Sandwiches Containing Cotija Cheese Distributed in Arizona, California, Nevada, and Utah Due to Possible Listeria Monocytogenes Contamination

1. **REFERENCE:** DHA-MSR 6025.01/AR 40-660/ DLAR 6025.01/NAVSUPINST 10110.8D/AFI 48-161_IP/MCO 10110.38D, DOD Hazardous Food & Nonprescription Drug Recall System, 6 September 2018.

2. **COMPANY ANNOUNCEMENT:** Fresh & Ready Foods is voluntarily recalling four torta sandwiches that contain cotija cheese which were sold in Arizona, California, Nevada, and Utah. This voluntary recall is being initiated as a result of the [Rizo-López Foods, Inc. recall](#) of cotija cheese due to possible contamination with *Listeria monocytogenes* and associated with an outbreak the FDA is currently investigating.

Listeria monocytogenes is an organism that can cause serious and sometimes fatal infections in young children, frail or elderly people, and others with weakened immune systems. Although healthy individuals may suffer only short-term symptoms such as high fever, severe headache, stiffness, nausea, abdominal pain and diarrhea, a *Listeria monocytogenes* infection can cause miscarriages and stillbirths among pregnant women.

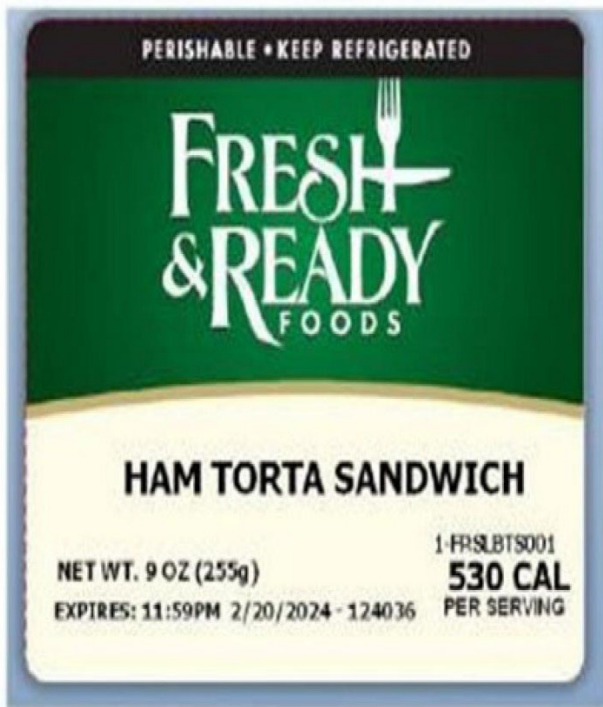
To date, no illnesses have been reported related to these specific products.

3. **PRODUCTS AFFECTED:** The recalled products were distributed between 01/21/2024 and 02/06/2024 and sold exclusively in locations in Arizona, California, Nevada, and Utah. Fresh & Ready Foods used this cheese to make the sandwiches listed below.

PRODUCT	SIZE	UPC NUMBER	CONTAINER	USE BY DATES	WHERE USE BY DATE CAN BE FOUND
Fresh & Ready Ham Torta Sandwich	9 oz	8290690707	Plastic Container	02/03/2024 to 02/22/2024	Bottom left of front label

PRODUCT	SIZE	UPC NUMBER	CONTAINER	USE BY DATES	WHERE USE BY DATE CAN BE FOUND
Fresh & Ready Chicken Torta Sandwich	9 oz	8290690706	Plastic Container	02/03/2024 to 02/22/2024	Bottom left of front label
Sprig & Sprout Ham Torta Sandwich on Telera Roll	9 oz	8290690720	Plastic Container	01/27/2024 to 02/15/2024	Above UPC code on back label
Jack & Olive Ham Torta Sandwich on Telera Roll	9 oz	8290690725	Plastic Container	01/27/2024 to 02/15/2024	Above UPC code on back label

4. PRODUCT LABELS/PICTURES:





5. **CONTACT INFORMATION:** Fresh & Ready Foods takes product safety very seriously. Consumers who have purchased these products are urged to discard any remaining product immediately. Consumers may contact Fresh & Ready Foods at RecallConcern@HotLineGlobal.com or by calling 1-855-424-8390 Monday through Friday 8:00am – 6:00 pm EST for any questions related to this recall or to request a full refund.

6. **POSITIVE AND NEGATIVE FINDINGS.**

a. **Army Veterinary Services and Air Force Public Health Personnel:** Report negative and positive findings in the Veterinary Service Information Management System (VSIMS) Subsistence Recalls application. If you are not in one of these two groups, please use the instructions below (paragraphs b-d).

b. **Navy:**

1) **SHIPS AT SEA:** Must report positive and negative findings to supporting Veterinary Service unit. Are authorized to destroy or dispose of recalled products utilizing the procedures and reporting requirements outlined in NAVSUP P-486 Paragraph 5302 and 6000(4), to include completion of a DD Form 200 and Standard Form 364. Procedures for completing the DD Form 200 are found in NAVSUP P-486 Paragraph 6001. Procedures for completing Standard Form 364 are found in NAVSUP P-486 Paragraph 5300(2)(c).

2) **SHIPS IN PORT/HOMEPORTED/ASHORE GALLEYS:** Supporting Veterinary Service unit will conduct inspection and report positive and negative findings in VSIMS Subsistence Recalls application. Contact the appropriate DLA Account Manager via Regional NAVSUP Fleet Logistics Center (NAVSUP FLC) to arrange pickup of recall items. Contact your

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supporting (NAVSUP FLC) for any issues regarding PV Pickup. Proceed with the same guidance in the paragraph above.

c. Defense Logistics Agency (DLA) Contractors: Report positive and negative findings to your Contracting Officer, Contracting Specialist, TVLS, and dscpconssafofc@dla.mil within 72-hours. Positive Response Information required: (Vendor must provide all the following information):

- 1) ALFOODACT 202X-XXX
- 2) DLA Contract Number:
- 3) Unit of Measure:
- 4) Quantity Currently in Stock:
- 5) List of customers that received product AND (a-h) for each customer:
 - a) Customer name and location:
 - b) DLA Purchase Order Number:
 - c) Vendor Invoice Number:
 - d) Item Stock number (LSN, NSN):
 - e) Quantity Shipped:
 - f) Date Shipped:
 - g) Value of Affected Product:
 - h) Amount of credit due:

d. AAFES, MWR, NEX, MCCS, DeCA, DLA, dining facilities, and all other agencies, report your findings in accordance with the procedures outlined by your agency.

7. If you know of others who need to receive Subsistence Recall messages, click [Subscribe](#) (Add the following to an email if the link does not work; Subject: Subscribe to Subsistence Recall Notifications, Email address: usarmy.jbsa.medcom.mbx.medcom-vsims@health.mil). If you no longer need to receive Subsistence Recall messages, click [Unsubscribe](#) (Add the following to an email if the link does not work; Subject: Unsubscribe from Subsistence Recall Notifications, Email address: usarmy.jbsa.medcom.mbx.medcom-vsims@health.mil).

8. Previous recalls are available on the DLA-TS Food Safety Office website: <https://www.dla.mil/TroopSupport/Subsistence/FoodSafety/fso/ALFOODACT/>.

9. Point of contact for ALFOODACT messages is the undersigned at commercial telephone 215-737-0329/DSN: 312-444-0329, or dscpconssafofc@dla.mil.

LORENZO D. LEWIS JR.
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Consumer Safety Officer