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DEFENSE LOGISTICS AGENCY  
TROOP SUPPORT  
700 ROBBINS AVENUE  
PHILADELPHIA, PENNSYLVANIA 19111-5092

DSCP-FTW  
ALFOODACT 2024-017

April 1, 2024

MEMORANDUM FOR RECORD

SUBJECT: Tropicale Foods Recalls Helados Mexico Mini Cream Variety Pack Because of Possible Health Risk

1. **REFERENCE:** DHA-MSR 6025.01/AR 40-660/ DLAR 6025.01/NAVSUPINST 10110.8D/AFI 48-161\_IP/MCO 10110.38D, DOD Hazardous Food & Nonprescription Drug Recall System, 6 September 2018.

2. **COMPANY ANNOUNCEMENT:** Tropicale Foods of Modesto, CA is voluntarily recalling 5,224 units of **Helados Mexico Mini Cream Variety Pack with best by date of “MO Best By 10/11/2025”**, because the mango bars in the variety pack have the potential to be contaminated with Salmonella, an organism which can cause serious and sometimes fatal infections in young children, frail or elderly people, and others with weakened immune systems. Healthy persons infected with Salmonella often experience fever, diarrhea (which may be bloody), nausea, vomiting and abdominal pain. In rare circumstances, infection with Salmonella can result in the organism getting into the bloodstream and producing more severe illnesses such as arterial infections (i.e., infected aneurysms), endocarditis and arthritis.

No illnesses have been reported to date.

Finished product testing on the mango bars revealed that the finished product may contain Salmonella. The company has ceased distribution of the affected product. The company is conducting an investigation as to what caused the problem and will take effective action to prevent any future issue.

3. **PRODUCTS AFFECTED:** Product was distributed at retail locations in Iowa, Illinois, Indiana, Kentucky, Massachusetts, Maryland, Maine, Michigan, North Carolina, New Hampshire, Rhode Island, South Carolina, Tennessee, Virginia, Wisconsin, West Virginia, Washington, DC, and certain locations in Europe. The product best by date can be found on the bottom of the retail box. A photograph of the package can be found below.

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4. PRODUCT LABELS/PICTURES:



5. **CONTACT INFORMATION:** Consumers who have the affected product should dispose of and not consume this product. Consumers with questions may contact the company at 909-563-3090 between 8 am and 5 pm pacific, Monday to Friday.

6. **POSITIVE AND NEGATIVE FINDINGS.**

a. **Army Veterinary Services and Air Force Public Health Personnel:** Report negative and positive findings in the Veterinary Service Information Management System (VSIMS) Subsistence Recalls application. If you are not in one of these two groups, please use the instructions below (paragraphs b-d).

b. **Navy:**

1) **SHIPS AT SEA:** Must report positive and negative findings to supporting Veterinary Service unit. Are authorized to destroy or dispose of recalled products utilizing the procedures and reporting requirements outlined in NAVSUP P-486 Paragraph 5302 and 6000(4), to include completion of a DD Form 200 and Standard Form 364. Procedures for completing the DD Form 200 are found in NAVSUP P-486 Paragraph 6001. Procedures for completing Standard Form 364 are found in NAVSUP P-486 Paragraph 5300(2)(c).

2) **SHIPS IN PORT/HOMEPORTED/ASHORE GALLEYS:** Supporting Veterinary Service unit will conduct inspection and report positive and negative findings in VSIMS

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Subsistence Recalls application. Contact the appropriate DLA Account Manager via Regional NAVSUP Fleet Logistics Center (NAVSUP FLC) to arrange pickup of recall items. Contact your supporting (NAVSUP FLC) for any issues regarding PV Pickup. Proceed with the same guidance in the paragraph above.

c. **Defense Logistics Agency (DLA) Contractors:** Report positive and negative findings to your Contracting Officer, Contracting Specialist, TVLS, and [dscpconssafofc@dla.mil](mailto:dscpconssafofc@dla.mil) within 72-hours. Positive Response Information required: (Vendor must provide all the following information):

- 1) ALFOODACT 202X-XXX
- 2) DLA Contract Number:
- 3) Unit of Measure:
- 4) Quantity Currently in Stock:
- 5) List of customers that received product AND (a-h) for each customer:
  - a) Customer name and location:
  - b) DLA Purchase Order Number:
  - c) Vendor Invoice Number:
  - d) Item Stock number (LSN, NSN):
  - e) Quantity Shipped:
  - f) Date Shipped:
  - g) Value of Affected Product:
  - h) Amount of credit due:

d. **AAFES, MWR, NEX, MCCS, DeCA, DLA, dining facilities, and all other agencies,** report your findings in accordance with the procedures outlined by your agency.

7. If you know of others who need to receive Subsistence Recall messages, click [Subscribe](#) (Add the following to an email if the link does not work; Subject: Subscribe to Subsistence Recall Notifications, Email address: [usarmy.jbsa.medcom.mbx.medcom-vsims@health.mil](mailto:usarmy.jbsa.medcom.mbx.medcom-vsims@health.mil)). If you no longer need to receive Subsistence Recall messages, click [Unsubscribe](#) (Add the following to an email if the link does not work; Subject: Unsubscribe from Subsistence Recall Notifications, Email address: [usarmy.jbsa.medcom.mbx.medcom-vsims@health.mil](mailto:usarmy.jbsa.medcom.mbx.medcom-vsims@health.mil)).

8. Previous recalls are available on the DLA-TS Food Safety Office website: <https://www.dla.mil/TroopSupport/Subsistence/FoodSafety/fso/ALFOODACT/>.

9. Point of contact for ALFOODACT messages is the undersigned at commercial telephone 215-737-0329/DSN: 312-444-0329, or [dscpconssafofc@dla.mil](mailto:dscpconssafofc@dla.mil).

LORENZO D. LEWIS JR.  
Chief Warrant Officer Two, U.S. Army  
Consumer Safety Officer