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DEFENSE LOGISTICS AGENCY
TROOP SUPPORT
700 ROBBINS AVENUE
PHILADELPHIA, PENNSYLVANIA 19111-5092

DSCP-FTW
ALFOODACT 2024-018

April 22, 2024

MEMORANDUM FOR RECORD

SUBJECT: Primal Kitchen Issues Voluntary Recall of Primal Kitchen Avocado Oil (750mL Glass) Due to Packaging Issue

1. **REFERENCE:** DHA-MSR 6025.01/AR 40-660/ DLAR 6025.01/NAVSUPINST 10110.8D/AFI 48-161_IP/MCO 10110.38D, DOD Hazardous Food & Nonprescription Drug Recall System, 6 September 2018.

2. **COMPANY ANNOUNCEMENT:** Primal Kitchen is announcing a voluntary recall of approximately 2,060 cases of three code dates of Primal Kitchen Avocado Oil (750mL) because the glass may be prone to breakage, causing the product to spill.

This is a voluntary recall that comes after we discovered the issue through monitoring of the Primal Kitchen warehouse. It was noticed that avocado oil had leaked in shipping containers. No consumer injuries or illnesses have been reported to date.

The affected products were sold in the eastern United States, California and online nationally.

Primal Kitchen is committed to upholding the highest safety and quality standards. This recall is isolated to a packaging issue for this specific size (750mL Glass).

No other sizes, formats or batches are affected by the packaging issue. We apologize for this inconvenience.

3. **PRODUCTS AFFECTED:** Products included in the recall include 750mL Primal Kitchen Avocado Oil with an individual package UPC of 8-5523200719-4, Case UPC of 108552320071910000 and a "Best When Used By" date of 19 Aug 2025 through 21 Aug 2025.

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4. PRODUCT LABELS/PICTURES:



5. **CONTACT INFORMATION:** Consumers who purchased these affected items should dispose of the product and contact Primal Kitchen from 10 a.m. to 6:30 p.m. Eastern Standard Time, Monday through Friday, at +1 (888) 774-6259.

6. **POSITIVE AND NEGATIVE FINDINGS.**

a. **Army Veterinary Services and Air Force Public Health Personnel:** Report negative and positive findings in the Veterinary Service Information Management System (VSIMS) Subsistence Recalls application. If you are not in one of these two groups, please use the instructions below (paragraphs b-d).

b. Navy:

1) SHIPS AT SEA: Must report positive and negative findings to supporting Veterinary Service unit. Are authorized to destroy or dispose of recalled products utilizing the procedures and reporting requirements outlined in NAVSUP P-486 Paragraph 5302 and 6000(4), to include completion of a DD Form 200 and Standard Form 364. Procedures for completing the DD Form 200 are found in NAVSUP P-486 Paragraph 6001. Procedures for completing Standard Form 364 are found in NAVSUP P-486 Paragraph 5300(2)(c).

2) SHIPS IN PORT/HOMEPORTED/ASHORE GALLEYS: Supporting Veterinary Service unit will conduct inspection and report positive and negative findings in VSIMS Subsistence Recalls application. Contact the appropriate DLA Account Manager via Regional NAVSUP Fleet Logistics Center (NAVSUP FLC) to arrange pickup of recall items. Contact your supporting (NAVSUP FLC) for any issues regarding PV Pickup. Proceed with the same guidance in the paragraph above.

c. **Defense Logistics Agency (DLA) Contractors:** Report positive and negative findings to your Contracting Officer, Contracting Specialist, TVLS, and dscpconssafofc@dla.mil within 72-hours. Positive Response Information required: (Vendor must provide all the following information):

- 1) ALFOODACT 202X-XXX
- 2) DLA Contract Number:
- 3) Unit of Measure:
- 4) Quantity Currently in Stock:
- 5) List of customers that received product AND (a-h) for each customer:
 - a) Customer name and location:
 - b) DLA Purchase Order Number:
 - c) Vendor Invoice Number:
 - d) Item Stock number (LSN, NSN):
 - e) Quantity Shipped:
 - f) Date Shipped:
 - g) Value of Affected Product:
 - h) Amount of credit due:

d. **AAFES, MWR, NEX, MCCS, DeCA, DLA, dining facilities, and all other agencies,** report your findings in accordance with the procedures outlined by your agency.

7. If you know of others who need to receive Subsistence Recall messages, click [Subscribe](#) (Add the following to an email if the link does not work; Subject: Subscribe to Subsistence Recall Notifications, Email address: usarmy.jbsa.medcom.mbx.medcom-vsims@health.mil). If you no longer need to receive Subsistence Recall messages, click [Unsubscribe](#) (Add the following to an email if the link does not work; Subject: Unsubscribe from Subsistence Recall Notifications, Email address: usarmy.jbsa.medcom.mbx.medcom-vsims@health.mil).

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8. Previous recalls are available on the DLA-TS Food Safety Office website:
<https://www.dla.mil/TroopSupport/Subsistence/FoodSafety/fso/ALFOODACT/>.

9. Point of contact for ALFOODACT messages is the undersigned at commercial telephone 215-737-0329/DSN: 312-444-0329, or dscpconssafofc@dlamilitary.com.

LORENZO D. LEWIS JR.
Chief Warrant Officer Two, U.S. Army
Consumer Safety Officer