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DEFENSE LOGISTICS AGENCY
TROOP SUPPORT
700 ROBBINS AVENUE
PHILADELPHIA, PENNSYLVANIA 19111-5092

DSCP-FTW
ALFOODACT 2024-021

May 17, 2024

MEMORANDUM FOR RECORD

SUBJECT: Sun Noodle Recalls S&S Frozen Cup Saimin – Noodles with Soup & Garnishes

1. **REFERENCE:** DHA-MSR 6025.01/AR 40-660/ DLAR 6025.01/NAVSUPINST 10110.8D/AFI 48-161_IP/MCO 10110.38D, DOD Hazardous Food & Nonprescription Drug Recall System, 6 September 2018.

2. **COMPANY ANNOUNCEMENT:** Sun Noodle is recalling approximately 37,158 cases of S&S CUP SAIMIN manufactured from May 9, 2023 – May 8, 2024, because they may contain undeclared egg white powder. Any product produced prior to May 9th, 2023, should have already been discarded due to expiration dates. People who have an allergy or severe sensitivity to egg, run the risk of a serious or life-threatening allergic reaction if they consume these products.

S&S CUP SAIMIN was distributed across Hawaii, Fairfield, CA; Sacramento, CA; San Francisco, CA; El Cerrito, CA; Las Vegas, NV; Reno, NV; Provo, UT; and St. George, UT through distributors and retailers.

To date, no illnesses related to the consumption of this product have been reported.

This frozen product is sold in ready-to-heat cups as noodles with a separate fish cake that contains the allergen in question. Consumers microwave to cook and add hot water. During Sun Noodle's routine quality checks, our validation of supplier ingredients showed the use of egg white powder not disclosed on our labeling of the final assembled product. As a precautionary measure, we urge consumers who have purchased the S&S Cup Saimin to return it to the place of purchase for a full refund.

We sincerely apologize for any inconvenience or concern this may cause and assure our customers that we are taking all necessary steps to ensure the safety and quality of our products.

3. **PRODUCTS AFFECTED: Product Name:** S&S Cup Saimin – Noodles with Soup & Garnishes. **Product UPC Code:** 085315089056 and 085315089070. The following are the **lot codes** of the affected S&S Cup products: **Year 2023:** Lot codes 1623129 - 1623365 (May 9th, 2023 - December 31st, 2023); **Year 2024:** Lot codes 1624001 - 1624129 (January 1st, 2024 -

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May 8th, 2024); The only affected lot codes will be **increments between 1623129 – 1623365 or 1624001 - 1624129**. The lot code can be found on the lid on the top of each S&S Saimin cup.

4. PRODUCT LABELS/PICTURES:



5. CONTACT INFORMATION: For any inquiries or concerns regarding this recall, customers can contact Sun Noodle directly at 888-735-7777 Monday – Friday 8:30 – 5:30 CST (monitored after hours & weekends) or by email at customercare@vistashore.com.

6. POSITIVE AND NEGATIVE FINDINGS.

a. Army Veterinary Services and Air Force Public Health Personnel: Report negative and positive findings in the Veterinary Service Information Management System (VSIMS) Subsistence Recalls application. If you are not in one of these two groups, please use the instructions below (paragraphs b-d).

b. Navy:

1) SHIPS AT SEA: Must report positive and negative findings to supporting Veterinary Service unit. Are authorized to destroy or dispose of recalled products utilizing the procedures and reporting requirements outlined in NAVSUP P-486 Paragraph 5302 and 6000(4), to include completion of a DD Form 200 and Standard Form 364. Procedures for completing the DD Form 200 are found in NAVSUP P-486 Paragraph 6001. Procedures for completing Standard Form 364 are found in NAVSUP P-486 Paragraph 5300(2)(c).

2) SHIPS IN PORT/HOMEPORTED/ASHORE GALLEYS: Supporting Veterinary Service unit will conduct inspection and report positive and negative findings in VSIMS Subsistence Recalls application. Contact the appropriate DLA Account Manager via Regional NAVSUP Fleet Logistics Center (NAVSUP FLC) to arrange pickup of recall items. Contact your supporting (NAVSUP FLC) for any issues regarding PV Pickup. Proceed with the same guidance in the paragraph above.

c. Defense Logistics Agency (DLA) Contractors: Report positive and negative findings to

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your Contracting Officer, Contracting Specialist, TVLS, and dscpconssafofc@dla.mil within 72-hours. Positive Response Information required: (Vendor must provide all the following information):

- 1) ALFOODACT 202X-XXX
- 2) DLA Contract Number:
- 3) Unit of Measure:
- 4) Quantity Currently in Stock:
- 5) List of customers that received product AND (a-h) for each customer:
 - a) Customer name and location:
 - b) DLA Purchase Order Number:
 - c) Vendor Invoice Number:
 - d) Item Stock number (LSN, NSN):
 - e) Quantity Shipped:
 - f) Date Shipped:
 - g) Value of Affected Product:
 - h) Amount of credit due:

d. AAFES, MWR, NEX, MCCS, DeCA, DLA, dining facilities, and all other agencies, report your findings in accordance with the procedures outlined by your agency.

7. If you know of others who need to receive Subsistence Recall messages, click [Subscribe](#) (Add the following to an email if the link does not work; Subject: Subscribe to Subsistence Recall Notifications, Email address: usarmy.jbsa.medcom.mbx.medcom-vsims@health.mil). If you no longer need to receive Subsistence Recall messages, click [Unsubscribe](#) (Add the following to an email if the link does not work; Subject: Unsubscribe from Subsistence Recall Notifications, Email address: usarmy.jbsa.medcom.mbx.medcom-vsims@health.mil).

8. Previous recalls are available on the DLA-TS Food Safety Office website: <https://www.dla.mil/TroopSupport/Subsistence/FoodSafety/fso/ALFOODACT/>.

9. Point of contact for ALFOODACT messages is the undersigned at commercial telephone 215-737-0329/DSN: 312-444-0329, or dscpconssafofc@dla.mil.

LORENZO D. LEWIS JR.
Chief Warrant Officer Two, U.S. Army
Consumer Safety Officer