



DEFENSE LOGISTICS AGENCY
TROOP SUPPORT
700 ROBBINS AVENUE
PHILADELPHIA, PENNSYLVANIA 19111-5092

DLATS-FTW
ALFOODACT 2024-031

September 20, 2024

MEMORANDUM FOR RECORD

SUBJECT: KTM Services Inc. Issues Allergy Alert on Undeclared Milk in Cookies

1. **REFERENCE:** DHA-MSR 6025.01/AR 40-660/ DLAR 6025.01/NAVSUPINST 10110.8D/AFI 48-161_IP/MCO 10110.38D, DOD Hazardous Food & Nonprescription Drug Recall System, 6 September 2018.

2. **COMPANY ANNOUNCEMENT:** KTM Services, Inc. of Honolulu, HI is recalling its 5.3 ounce and 17.7-ounce packages of Enjoy Premium Taro Cookie and Enjoy Premium Coconut Cookie because they contain undeclared Milk. People who have allergies to Milk run the risk of serious or life-threatening allergic reaction if they consume these products.

The recalled Cookies were distributed in Hawaii, Guam, Las Vegas Nevada retail stores and through web sales. No illnesses have been reported to date in connection with this problem.

The recall was initiated after information was confirmed that the Milk-containing product sub-ingredient (Sodium Caseinate-Milk derivative) was distributed in packaging without Milk on the label. Investigation indicates the problem was caused by a manufacturer's sub-ingredient error.

3. **PRODUCTS AFFECTED:**

- **5.3 ounce and 17.7-ounce packages of Enjoy Premium Taro Cookie**
- **5.3 ounce and 17.7-ounce packages of Enjoy Premium Coconut Cookie**
- The cookies have a **Best By date between 9/12/24 through 8/7/25** stamped on the top of the bag.
- Cookies with an expired Best By date prior to 9/12/24 have a Milk allergen missing from the label.

4. PRODUCT LABELS/PICTURES:



5. **CONTACT INFORMATION:** Consumers with questions may contact the company at cookierecall@ktmenjoy.com or at 1(808) 845-8089 (M-F, 8am-3pm Hawaii Standard Time).

6. **POSITIVE AND NEGATIVE FINDINGS:**

a. **Army Veterinary Services and Air Force Public Health Personnel:** Report negative and positive findings in the Veterinary Service Information Management System (VSIMS) Subsistence Recalls application. If you are not in one of these two groups, please use the instructions below (paragraphs b-d).

b. **Navy:**

1) **SHIPS AT SEA:** Must report positive and negative findings to supporting Veterinary Service unit. Are authorized to destroy or dispose of recalled products utilizing the procedures and reporting requirements outlined in NAVSUP P-486 Paragraph 5302 and 6000(4), to include completion of a DD Form 200 and Standard Form 364. Procedures for completing the DD Form 200 are found in NAVSUP P-486 Paragraph 6001. Procedures for completing Standard Form 364 are found in NAVSUP P-486 Paragraph 5300(2)(c).

2) **SHIPS IN PORT/HOMEPORTED/ASHORE GALLEYS:** Supporting Veterinary Service unit will conduct inspection and report positive and negative findings in VSIMS Subsistence Recalls application. Contact the appropriate DLA Account Manager via Regional NAVSUP Fleet Logistics Center (NAVSUP FLC) to arrange pickup of recall items. Contact your supporting (NAVSUP FLC) for any issues regarding PV Pickup. Proceed with the same guidance in the paragraph above.

c. **Defense Logistics Agency (DLA) Contractors:** Report positive and negative findings to your Contracting Officer, Contracting Specialist, TVLS, and dscpconssafofc@dla.mil within 72-hours. Positive Response Information required: (Vendor must provide all the following information):

- 1) ALFOODACT 202X-XXX
- 2) DLA Contract Number:
- 3) Unit of Measure:
- 4) Quantity Currently in Stock:
- 5) List of customers that received product AND (a-h) for each customer:
 - a) Customer name and location:
 - b) DLA Purchase Order Number:
 - c) Vendor Invoice Number:
 - d) Item Stock number (LSN, NSN):
 - e) Quantity Shipped:
 - f) Date Shipped:
 - g) Value of Affected Product:
 - h) Amount of credit due:

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d. **AAFES, MWR, NEX, MCCS, DeCA, DLA, dining facilities, and all other agencies,** report your findings and follow recall disposition in accordance with the procedures outlined by your agency.

7. If you know of others who need to receive Subsistence Recall messages, click Subscribe (Add the following to an email if the link does not work; Subject: Subscribe to Subsistence Recall Notifications, Email address: usarmy.jbsa.medcom.mbx.medcom-vsims@health.mil). If you no longer need to receive Subsistence Recall messages, click Unsubscribe (Add the following to an email if the link does not work; Subject: Unsubscribe from Subsistence Recall Notifications, Email address: usarmy.jbsa.medcom.mbx.medcom-vsims@health.mil).

8. Previous recalls are available on the DLA-TS Food Safety Office website: <https://www.dla.mil/TroopSupport/Subsistence/FoodSafety/fso/ALFOODACT/>.

9. Point of contact for ALFOODACT messages is the undersigned at commercial telephone 808-786-2262, or dscpconssafofc@dlamail.

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