

DEFENSE LOGISTICS AGENCY TROOP SUPPORT 700 ROBBINS AVENUE PHILADELPHIA, PENNSYLVANIA 19111-5092

DLATS-FTW ALFOODACT 2024-034 October 12, 2024

MEMORANDUM FOR RECORD

SUBJECT: Reser's Fine Foods Announces Voluntary Recall of Limited Number of Meal Kits Due to Recalled Chicken from Ingredient Supplier (BrucePac)

- 1. **REFERENCE:** DHA-MSR 6025.01/AR 40-660/ DLAR 6025.01/NAVSUPINST 10110.8D/AFI 48-161_IP/MCO 10110.38D, DOD Hazardous Food & Nonprescription Drug Recall System, 6 September 2018.
- 2. **COMPANY ANNOUNCEMENT:** Out of an abundance of caution, Reser's Fine Foods is voluntarily recalling a limited number of meal kits due to the inclusion of recalled chicken from an outside ingredient supplier (BrucePac). The ingredient supplier (BrucePac) recall is due to possible Listeria monocytogenes contamination.

Listeria monocytogenes is an organism which can cause serious and sometimes fatal infections in young children, frail or elderly people, and others with weakened immune systems. Although healthy individuals may suffer only short-term symptoms such as high fever, severe headache, stiffness, nausea, abdominal pain and diarrhea, Listeria infection can cause miscarriages and stillbirths among pregnant women.

The kits were distributed in the following states: AL, AZ, CA, CO, FL, GA, IL, IN, KS, KY, LA, ME, MD, MA, MI, MO, NE, NY, NC, OH, OK, OR, PA, SC, TN, TX, UT, VA, WA, WY.

Reser's Fine Foods is no longer using any ingredients from the ingredient supplier's (BrucePac) impacted facility.

3. PRODUCTS AFFECTED:

Item UPC	Product Name	Size	Use Best by Date Range
71117 12500	Don Pancho Chicken Street Taco	22 oz	9/20/2024 - 11/21/2024
	Express Meal Kit		
71117 12507	Don Pancho Chicken Quesadilla	22.5 oz	9/22/2024 - 11/18/2024
	Express Meal Kit		
71117 12506	Don Pancho Green Chile Chicken	27 oz	9/20/2024 - 11/7/2024
	Enchilada Express Meal Kit		

13454 38493	Bistro 28 Green Chile Chicken	27 oz	9/19/2024 - 11/17/2024
	Enchilada Express Meal Kit		
13454 38494	Bistro 28 Chicken Burrito Bowl	25 oz	9/13/2024 - 11/16/2024
	Express Meal Kit		
13454 38495	Bistro 28 Chicken Street Taco	22 oz	9/20/2024 - 11/10/2024
	Express Meal Kit		
13454 38496	Bistro 28 Chicken Quesadilla Express	22.5 oz	9/23/2024 - 11/10/2024
	Meal Kit		

4. PRODUCT LABELS/PICTURES:



























3 UNCLASSIFIED













5. **CONTACT INFORMATION:** Consumers who have questions regarding this recall may call Reser's Fine Foods at 888-223-2127, Monday-Friday 8:00am – 5:00pm Pacific Time.

6. POSITIVE AND NEGATIVE FINDINGS:

a. **Army Veterinary Services and Air Force Public Health Personnel:** Report negative and positive findings in the Veterinary Service Information Management System (VSIMS) Subsistence Recalls application. If you are not in one of these two groups, please use the instructions below (paragraphs b-d).

b. Navy:

- 1) SHIPS AT SEA: Must report positive and negative findings to supporting Veterinary Service unit. Are authorized to destroy or dispose of recalled products utilizing the procedures and reporting requirements outlined in NAVSUP P-486 Paragraph 5302 and 6000(4), to include completion of a DD Form 200 and Standard Form 364. Procedures for completing the DD Form 200 are found in NAVSUP P-486 Paragraph 6001. Procedures for completing Standard Form 364 are found in NAVSUP P-486 Paragraph 5300(2)(c).
- 2) SHIPS IN PORT/HOMEPORTED/ASHORE GALLEYS: Supporting Veterinary Service unit will conduct inspection and report positive and negative findings in VSIMS Subsistence Recalls application. Contact the appropriate DLA Account Manager via Regional NAVSUP Fleet Logistics Center (NAVSUP FLC) to arrange pickup of recall items. Contact your supporting (NAVSUP FLC) for any issues regarding PV Pickup. Proceed with the same guidance in the paragraph above.

- c. **Defense Logistics Agency (DLA) Contractors**: Report positive and negative findings to your Contracting Officer, Contracting Specialist, TVLS, and <u>dscpconssafofc@dla.mil</u> within 72-hours. Positive Response Information required: (Vendor must provide all the following information):
 - 1) ALFOODACT 202X-XXX
 - 2) DLA Contract Number:
 - 3) Unit of Measure:
 - 4) Quantity Currently in Stock:
 - 5) List of customers that received product AND (a-h) for each customer:
 - a) Customer name and location:
 - b) DLA Purchase Order Number:
 - c) Vendor Invoice Number:
 - d) Item Stock number (LSN, NSN):
 - e) Quantity Shipped:
 - f) Date Shipped:
 - g) Value of Affected Product:
 - h) Amount of credit due:
- d. AAFES, MWR, NEX, MCCS, DeCA, DLA, dining facilities, and all other agencies, report your findings and follow recall disposition in accordance with the procedures outlined by your agency.
- 7. If you know of others who need to receive Subsistence Recall messages, click <u>Subscribe</u> (Add the following to an email if the link does not work; Subject: Subscribe to Subsistence Recall Notifications, Email address: <u>usarmy.jbsa.medcom.mbx.medcom-vsims@health.mil</u>). If you no longer need to receive Subsistence Recall messages, click <u>Unsubscribe</u> (Add the following to an email if the link does not work; Subject: Unsubscribe from Subsistence Recall Notifications, Email address: usarmy.jbsa.medcom.mbx.medcom-vsims@health.mil).
- 8. Previous recalls are available on the DLA-TS Food Safety Office website: https://www.dla.mil/TroopSupport/Subsistence/FoodSafety/fso/ALFOODACT/.
- 9. Point of contact for ALFOODACT messages is the undersigned at commercial telephone 808-786-2262, or dscpconssafofc@dla.mil.

ERIC M. DEGUZMAN Chief Warrant Officer Three, U.S. Army Quality Assurance Officer