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DEFENSE LOGISTICS AGENCY
TROOP SUPPORT
700 ROBBINS AVENUE
PHILADELPHIA, PENNSYLVANIA 19111-5092

DLATS-FTW
ALFOODACT 2024-044

December 11, 2024

MEMORANDUM FOR RECORD

SUBJECT: Riverside Natural Foods Inc. Issues Voluntary Recall of Select MadeGood Granola Bar Products Over Potential Presence of a Piece of Metal

1. **REFERENCE:** DHA-MSR 6025.01/AR 40-660/ DLAR 6025.01/NAVSUPINST 10110.8D/AFI 48-161_IP/MCO 10110.38D, DOD Hazardous Food & Nonprescription Drug Recall System, 6 September 2018.
2. **COMPANY ANNOUNCEMENT:** Riverside Natural Foods Inc. is voluntarily recalling certain batches of MadeGood granola bars due to the potential presence of a piece of metal in the product, which, if consumed, may result in a safety hazard. The health and safety of our consumers is our highest priority. This recall is being initiated as a precautionary measure; no injuries have been reported.

Specific products impacted by this recall include the following MadeGood products: *Chocolate Chip Granola Bars, Mixed Berry Granola Bars, Strawberry Granola Bars, Cookies & Crème Granola Bars, Chocolate Banana Granola Bars, Chocolate Drizzled Birthday Cake Granola Bars, Chocolate Drizzled Cookie Crumble Granola Bars, and Chocolate Drizzled Vanilla Granola Bars*. Recalled products were produced between January and November 2024 and distributed throughout Canada, the United States and other international markets. Product UPCs and best by dates included in the recall can be found on the website [madegoodfoods.com](https://www.madegoodfoods.com).

Riverside has conducted an extensive investigation where the recalled products were manufactured and has identified the source of the issue in the manufacturing process. The company has remediated the issue and tested the new processes to ensure that any future risk is fully mitigated. The products were distributed with the incorrect labeling up to December 2, 2024. The Sell By Date is located on the back of the package below the ingredient statement for the 2lb 8oz bags and embossed on the end of the bag for the 1lb bag. These products were packaged in clear plastic and sold primarily in retail and wholesale stores located in the States of: GA, MD, NC, NJ, SC, TN, VA & WV.

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3. PRODUCTS AFFECTED:

*Items with a Z after the Best By Date are excluded from this recall [e.g., 10/14/2025 Z].

Voluntary Recalled Products as of December 9, 2024:

Product Description	Size	UPC	Best By Date*
Chocolate Chip Granola Bars	34oz (40 bars)	X002FK5HCF	05/03/2025 up to and including 12/06/2025
		10687456216451	05/03/2025; 10/12/2025
	53.55 oz (63 bars)	10687456216055	08/05/2025; 10/25/2025
	5.1oz (6 bars)	687456213057	05/03/2025 up to and including 01/16/2026 and 02/01/2026
	10.2oz (12 bars)	687456214115	05/10/2025; 05/11/2025; 06/13/2025; 06/28/2025; 06/29/2025; 07/01/2025; 07/05/2025; 07/06/2025; 07/07/2025; 08/04/2025; 08/05/2025; 09/09/2025; 09/10/2025; 09/22/2025; 09/23/2025; 10/12/2025; 10/13/2025; 12/19/2025; 12/20/2025; 12/21/2025; 12/22/2025; 01/11/2026; 01/12/2026; 01/13/2026; 02/07/2026; 02/08/2026; 02/21/2026
	20.4oz (24 bars)	687456215587	05/10/2025 up to and including 02/21/2026 and 02/25/2026;
	5.1oz (6 bars)	00687456215792	02/01/2026
Chocolate Banana Granola Bars	5.1oz (6 bars)	687456213088	05/11/2025 up to and including 01/17/2026

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Product Description	Size	UPC	Best By Date*
Mixed Berry Granola Bars	34oz (40 bars)	X002FK87OZ	10/04/2025; 11/23/2025; 11/24/2025
		10687456216475	10/04/2025; 11/24/2025
	5.1oz (6 bars)	687456213064	05/22/2025 up to and including 12/30/2025 and 02/11/2026
	5.1oz (6 bars)	00687456215808	07/19/2025; 09/08/2025; 09/16/2025; 01/19/2026
Strawberry Granola Bars	30.6oz (36 bars)	X00485O4XN	09/06/2025; 10/03/2025; 11/22/2025
	5.1oz (6 bars)	30.6oz (36 bars)	09/06/2025; 10/03/2025; 11/22/2025; 01/18/2026;
Cookies & Creme Granola Bars	30.6oz (36 bars)	X002H3FXVZ	05/29/2025 up to and including 10/27/2025
	5.1oz (6 bars)	687456213743	05/29/2025 up to and including 12/26/2025 and 02/10/2026
Halloween Chocolate Chip Granola Mini Bars	12.6oz (30 bars)	687456216508	11/02/2025; 11/03/2025
Chocolate Drizzled Birthday Cake Granola Bars	25.5oz (30 bars)	X002SSIRIF	01/09/2025 up to and including 06/16/2025
	4.2oz (5 bars)	687456214160	01/09/2025 up to and including 09/21/2025
	17oz (20 bars)	687456215594	03/05/2025 up to and including 07/25/2025
	8.5oz (10 bars)	687456215709	01/09/2025 up to and including 09/04/2025
	4.2oz (5 bars)	00687456215815	04/25/2025; 08/29/2025; 05/17/2025
Chocolate Drizzled Cookie Crumble Granola Bars	4.2oz (5 bars)	687456214177	01/04/2025 up to and including 09/15/2025
	25.5oz (30 bars)	X002SSOR5H	01/05/2025 up to and including 06/02/2025
Chocolate Drizzled Granola Bars Variety Pack	25.5oz (30 bars)	X002SSNEF1	01/05/2025 up to and including 07/12/2025

Product Description	Size	UPC	Best By Date*
Holiday Sprinkles Chocolate Drizzled Granola Mini Bars	10.5oz (25 bars)	687456214696	08/15/2025; 08/22/2025
Chocolate Drizzled Vanilla Granola Bars	25.5oz (30 bars)	X002SSLE1R	02/14/2025; 03/08/2025; 05/10/2025; 06/25/2025
	4.2oz (5 bars)	687456214153	02/14/2025 up to and including 08/06/2025 and 09/17/2025
MadeGood Variety Pack	37 count	X0043RL9KR	12/12/2024 up to and including 07/16/2025
	7 count	B079LY41VY	02/17/2025; 02/22/2025; 03/24/2025; 03/25/2025

4. PRODUCT LABELS/PICTURES:



5. **CONTACT INFORMATION:** Please contact the MadeGood Consumer Hotline at 855-215-5695 between 8am and 5pm EST. For more information, visit the MadeGood website.

6. POSITIVE AND NEGATIVE FINDINGS:

a. **Army Veterinary Services and Air Force Public Health Personnel:** Report negative and positive findings in the Veterinary Service Information Management System (VSIMS) Subsistence Recalls application. If you are not in one of these two groups, please use the instructions below (paragraphs b-d).

b. **Navy:**

1) **SHIPS AT SEA:** Must report positive and negative findings to supporting Veterinary Service unit. Are authorized to destroy or dispose of recalled products utilizing the procedures and reporting requirements outlined in NAVSUP P-486 Paragraph 5302 and 6000(4), to include completion of a DD Form 200 and Standard Form 364. Procedures for completing the DD Form 200 are found in NAVSUP P-486 Paragraph 6001. Procedures for completing Standard Form 364 are found in NAVSUP P-486 Paragraph 5300(2)(c).

2) **SHIPS IN PORT/HOMEPORTED/ASHORE GALLEYS:** Supporting Veterinary Service unit will conduct inspection and report positive and negative findings in VSIMS Subsistence Recalls application. Contact the appropriate DLA Account Manager via Regional NAVSUP Fleet Logistics Center (NAVSUP FLC) to arrange pickup of recall items. Contact your supporting (NAVSUP FLC) for any issues regarding PV Pickup. Proceed with the same guidance in the paragraph above.

c. **Defense Logistics Agency (DLA) Contractors:** Report positive and negative findings to your Contracting Officer, Contracting Specialist, TVLS, and dscpcnssafofc@dla.mil within 72-hours. Positive Response Information required: (Vendor must provide all the following information):

- 1) ALFOODACT 202X-XXX
- 2) DLA Contract Number:
- 3) Unit of Measure:
- 4) Quantity Currently in Stock:
- 5) List of customers that received product AND (a-h) for each customer:
 - a) Customer name and location:
 - b) DLA Purchase Order Number:
 - c) Vendor Invoice Number:
 - d) Item Stock number (LSN, NSN):
 - e) Quantity Shipped:
 - f) Date Shipped:
 - g) Value of Affected Product:
 - h) Amount of credit due:

d. **AAFES, MWR, NEX, MCCS, DeCA, DLA, dining facilities, and all other agencies,** report your findings and follow recall disposition in accordance with the procedures outlined by your agency.

7. If you know of others who need to receive Subsistence Recall messages, click [Subscribe](#) (Add

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the following to an email if the link does not work; Subject: Subscribe to Subsistence Recall Notifications, Email address: usarmy.jbsa.medcom.mbx.medcom-vsims@health.mil). If you no longer need to receive Subsistence Recall messages, click [Unsubscribe](#) (Add the following to an email if the link does not work; Subject: Unsubscribe from Subsistence Recall Notifications, Email address: usarmy.jbsa.medcom.mbx.medcom-vsims@health.mil).

8. Previous recalls are available on the DLA-TS Food Safety Office website:
<https://www.dla.mil/TroopSupport/Subsistence/FoodSafety/fso/ALFOODACT/>.

9. Point of contact for ALFOODACT messages is the undersigned at commercial telephone 808-786-2262, or dsepconssafofc@dlamail.

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Quality Assurance Officer