



DEFENSE LOGISTICS AGENCY
TROOP SUPPORT
700 ROBBINS AVENUE
PHILADELPHIA, PENNSYLVANIA 19111-5092

DLATS-FTW
ALFOODACT 2025-040

July 28, 2025

MEMORANDUM FOR RECORD

SUBJECT: Tropicale Foods Recalls Certain Helados Mexico and La Michoacana Products Due to Undeclared Milk

1. REFERENCE: DHA-MSR 6025.01/AR 40-660/ DLAR 6025.01/NAVSUPINST 10110.8D/AFI 48-161_IP/MCO 10110.38D, DOD Hazardous Food & Nonprescription Drug Recall System, 6 September 2018.

2. COMPANY ANNOUNCEMENT: Tropicale Foods of Ontario, CA is recalling certain Helados Mexico and La Michoacana products with specific best by dates, as detailed below because these products contain undeclared milk. Though these products include “cream” in the product ingredient lists, the common name “milk” is not declared. People who have an allergy or severe sensitivity to milk run the risk of serious or life-threatening allergic reaction if they consume these products.

Product was distributed at retail locations nationwide. Pictures of the recalled products are below. The company conducted an audit of all product labels, which led to this recall. One consumer illness has been reported to date.

3. PRODUCTS AFFECTED:

Description	BBD
LaMichoacana COCONUT (Single)	10/3/2026-5/3/2027
LaMichoacana STRAWBERRY (Single)	10/1/2026-5/16/2027
LaMichoacana BUBBLE GUM (Single)	4/7/2027-4/19/2027
LaMichoacana COOKIES AND CREAM (Single)	4/9/2027-4/11/2027
LaMichoacana MANGO (Single)	2/3/2027-4/8/2027
LaMichoacana 6 -PACK COCONUT	11/25/2026-4/12/2027
LaMichoacana 6-PACK STRAWBERRY	6/3/2026-6/17/2027
LaMichoacana 16-PACK VARIETY CREAM	3/14/2027 and 3/16/2027
LaMichoacana 12-PACK MINI VARIETY CREAM	9/9/2026 -4/12/2027
LaMichoacana 6-PACK ROMPOPE	4/24/2027-7/14/2027
Helados Mexico 12-PACK MINI VARIETY CREAM	5/29/2026-06/24/2027
Helados Mexico 12-PACK MINI CHOCOLATE DIP VARIETY CREAM	12/17/2026-6/15/2027
Helados Mexico 12-PACK DLR MINI VARIETY CREAM	12/31/2026-5/2/2027

Helados Mexico 12-PACK DLR MINI CHOCOLATE DIP
VARIETY CREAM

1/14/2027-6/18/2027

4. PRODUCT LABELS/PICTURES:

Affected Products

Product Name and Consumer UPC Code	Product Front of Pack Image	Product Back of Pack Image
La Michoacana Coconut Con Crema Single Serve Paleta 3.75oz UPC: 7-67778-00001-3		
La Michoacana Strawberry Con Crema Single Serve Paleta 3.75oz UPC: 7-67778-00002-0		
La Michoacana Mango Con Crema Single Serve Paleta 3.75oz UPC: 7-67778-00006-2		
La Michoacana Bubble Gum Single Serve Paleta 3.75oz UPC: 7-67778-00003-7		
La Michoacana Cookies 'N Cream Single Serve Paleta 3.75oz UPC: 7-67778-00007-5		
La Michoacana Coconut Con Crema 6-Pack Paleta 16.5oz UPC: 7-67778-00101-0		
La Michoacana Strawberry Con Crema 6-Pack Paleta 16.5oz UPC: 7-67778-00102-7		
La Michoacana Minis Variety Paletas 12-Count 16.5oz UPC: 7-67778-03042-3		
La Michoacana Variety Paletas 16-Count 44oz UPC: 7-67778-03100-0		
La Michoacana Rompope Bolis 6-Count 24oz UPC: 7-67778-05004-9		
Helados Mexico Minis Variety Paletas 12-Count 18oz UPC: 6-82082-11215-6		
Helados Mexico Minis Variety Paletas 12-Count 18oz UPC: 6-82082-61215-1 (available at Dollar Tree)		
Helados Mexico Choco Dipped Minis Variety Paletas 12-Count 18oz UPC: 6-82082-41215-7		
Helados Mexico Choco-Dipped Minis Variety Paletas 12-Count 18oz UPC: 6-82082-61215-1 (available at Dollar Tree)		

5. CONTACT INFORMATION: Consumers who have the affected product should dispose of and not consume this product if allergic or sensitive to milk. Consumers with questions may contact the

company at 909-563-3090 between 8 am and 5 pm pacific, Monday to Friday.

6. POSITIVE AND NEGATIVE FINDINGS:

a. Army Veterinary Services and Air Force Public Health Personnel: Report negative and positive findings in the Veterinary Service Information Management System (VSIMS) Subsistence Recalls application. If you are not in one of these two groups, please use the instructions below (paragraphs b-d).

b. Navy:

1) SHIPS AT SEA: Must report positive and negative findings to supporting Veterinary Service unit. Are authorized to destroy or dispose of recalled products utilizing the procedures and reporting requirements outlined in NAVSUP P-486 Paragraph 5302 and 6000(4), to include completion of a DD Form 200 and Standard Form 364. Procedures for completing the DD Form 200 are found in NAVSUP P-486 Paragraph 6001. Procedures for completing Standard Form 364 are found in NAVSUP P-486 Paragraph 5300(2)(c).

2) SHIPS IN PORT/HOMEPORTED/ASHORE GALLEYS: Supporting Veterinary Service unit will conduct inspection and report positive and negative findings in VSIMS Subsistence Recalls application. Contact the appropriate DLA Account Manager via Regional NAVSUP Fleet Logistics Center (NAVSUP FLC) to arrange pickup of recall items. Contact your supporting (NAVSUP FLC) for any issues regarding PV Pickup. Proceed with the same guidance in the paragraph above.

c. Defense Logistics Agency (DLA) Contractors: Report positive and negative findings to your Contracting Officer, Contracting Specialist, TVLS, and dscpconssafofc@dla.mil within 72-hours. Positive Response Information required: (Vendor must provide all the following information):

- 1) ALFOODACT 202X-XXX
- 2) DLA Contract Number:
- 3) Unit of Measure:
- 4) Quantity Currently in Stock:
- 5) List of customers that received product AND (a-h) for each customer:
 - a) Customer name and location:
 - b) DLA Purchase Order Number:
 - c) Vendor Invoice Number:
 - d) Item Stock number (LSN, NSN):
 - e) Quantity Shipped:
 - f) Date Shipped:
 - g) Value of Affected Product:
 - h) Amount of credit due:

d. AAFES, MWR, NEX, MCCS, DeCA, DLA, dining facilities, and all other agencies,

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report your findings and follow recall disposition in accordance with the procedures outlined by your agency.

7. If you know of others who need to receive Subsistence Recall messages, click Subscribe (Add the following to an email if the link does not work; Subject: Subscribe to Subsistence Recall Notifications, Email address: usarmy.jbsa.medcom.mbx.medcom-vsims@health.mil). If you no longer need to receive Subsistence Recall messages, click Unsubscribe (Add the following to an email if the link does not work; Subject: Unsubscribe from Subsistence Recall Notifications, Email address: usarmy.jbsa.medcom.mbx.medcom-vsims@health.mil).

8. Previous recalls are available on the DLA-TS Food Safety Office website:
<https://www.dla.mil/TroopSupport/Subsistence/FoodSafety/fso/ALFOODACT/>.

9. Point of contact for ALFOODACT messages is the undersigned at commercial telephone 267-892-4725, or dsepconssafofc@dlamilitary.com.

KAYLA D. HAMMONDS
Chief Warrant Officer Three, U.S. Army
Consumer Safety Officer