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DEFENSE LOGISTICS AGENCY
TROOP SUPPORT
700 ROBBINS AVENUE
PHILADELPHIA, PENNSYLVANIA 19111-5092

DLATS-FTW
ALFOODACT 2025-053

October 15, 2025

MEMORANDUM FOR RECORD

SUBJECT: Ben's Original™ Issues Voluntary Recall of Select Ben's Original Long Grain White, Whole Grain Brown, and Long Grain & Wild Ready Rice Products Due to Possible Presence of Small Stones from Farm

1. REFERENCE: DHA-MSR 6025.01/AR 40-660/ DLAR 6025.01/NAVSUPINST 10110.8D/AFI 48-161_IP/MCO 10110.38D, DOD Hazardous Food & Nonprescription Drug Recall System, 6 September 2018.

2. COMPANY ANNOUNCEMENT: Ben's Original is initiating a voluntary recall in the United States on a limited number of Ben's Original Long Grain White, Whole Grain Brown, and Long Grain & Wild Ready Rice products due to the possible presence of small, naturally occurring stones originating from the rice farm. These small stones pose possible risk of oral or digestive tract injury if consumed.

There have been no reports of injury or illness to date regarding the potentially impacted product.

3. PRODUCTS AFFECTED: This recall is limited only to the batch codes and best by dates listed in the table below, both of which can be found on the bottom seal of the back of the package. Impacted retailers are not limited to those listed below as additional retailers may have purchased products distributed by Associated Grocers, C&S, and Dot Foods from August through September.

Item Description	Batch Code	Best By Date
Ben's Original Ready Rice Long Grain White Rice	533ELGRV22	8/2026
	534ALGRV22	8/2026
Ben's Original Ready Rice Whole Grain Brown Rice	534AMGRV22	8/2026
	534BMGRV22	8/2026
	534DMGRV22	8/2026
Ben's Original Ready Rice Long Grain & Wild Rice	533BMGRV22	8/2026
	533CLGRV22	8/2026
	533CMGRV22	8/2026

This is an isolated issue limited to these batches— no other Ben's Original™ products are affected. In line with our commitment to transparency and trust, we are taking action to remove the impacted products from the stores where they were sent and to notify consumers.

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4. PRODUCT LABELS/PICTURES:

5. CONTACT INFORMATION: If you believe you have purchased this product, please do not consume it. Contact Ben's Original Consumer Care to initiate a return and to address any questions at 1-800-548-6253 from 8 a.m. to 8 p.m. Central Standard Time (CST) Monday through Friday and 8 a.m. to 4 p.m. (CST) Saturday and Sunday.

6. POSITIVE AND NEGATIVE FINDINGS:

a. Army Veterinary Services and Air Force Public Health Personnel: Report negative and positive findings in the Veterinary Service Information Management System (VSIMS) Subsistence Recalls application. If you are not in one of these two groups, please use the instructions below (paragraphs b-d).

b. Navy:

1) SHIPS AT SEA: Must report positive and negative findings to supporting Veterinary Service unit. Are authorized to destroy or dispose of recalled products utilizing the procedures and reporting requirements outlined in NAVSUP P-486 Paragraph 5302 and 6000(4), to include completion of a DD Form 200 and Standard Form 364. Procedures for completing the DD Form 200 are found in NAVSUP P-486 Paragraph 6001. Procedures for completing Standard Form 364 are found in NAVSUP P-486 Paragraph 5300(2)(c).

2) SHIPS IN PORT/HOMEPORTED/ASHORE GALLEYS: Supporting Veterinary Service unit will conduct inspection and report positive and negative findings in VSIMS Subsistence Recalls application. Contact the appropriate DLA Account Manager via Regional NAVSUP Fleet Logistics Center (NAVSUP FLC) to arrange pickup of recall items. Contact your supporting (NAVSUP FLC) for any issues regarding PV Pickup. Proceed with the same guidance in the paragraph above.

c. Defense Logistics Agency (DLA) Contractors: Report positive and negative findings to your Contracting Officer, Contracting Specialist, TVLS, and dscpconssafofc@dla.mil within 72-hours. Positive Response Information required: (Vendor must provide all the following information):

- 1) ALFOODACT 202X-XXX
- 2) DLA Contract Number:
- 3) Unit of Measure:
- 4) Quantity Currently in Stock:
- 5) List of customers that received product AND (a-h) for each customer:
 - a) Customer name and location:
 - b) DLA Purchase Order Number:
 - c) Vendor Invoice Number:
 - d) Item Stock number (LSN, NSN):
 - e) Quantity Shipped:
 - f) Date Shipped:
 - g) Value of Affected Product:
 - h) Amount of credit due:

d. AAFES, MWR, NEX, MCCS, DeCA, DLA, dining facilities, and all other agencies, report your findings and follow recall disposition in accordance with the procedures outlined by your agency.

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7. If you know of others who need to receive Subsistence Recall messages, click Subscribe (Add the following to an email if the link does not work; Subject: Subscribe to Subsistence Recall Notifications, Email address: usarmy.jbsa.medcom.mbx.medcom-vsims@health.mil). If you no longer need to receive Subsistence Recall messages, click Unsubscribe (Add the following to an email if the link does not work; Subject: Unsubscribe from Subsistence Recall Notifications, Email address: usarmy.jbsa.medcom.mbx.medcom-vsims@health.mil).

8. Previous recalls are available on the DLA-TS Food Safety Office website:
<https://www.dla.mil/TroopSupport/Subsistence/FoodSafety/fso/ALFOODACT/>.

9. Point of contact for ALFOODACT messages is the undersigned at commercial telephone 267-892-4725, or dscpconssafofc@dlamail.

KAYLA D. HAMMONDS
Chief Warrant Officer Three, U.S. Army
Consumer Safety Officer