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DEFENSE LOGISTICS AGENCY
TROOP SUPPORT
700 ROBBINS AVENUE
PHILADELPHIA, PENNSYLVANIA 19111-5092

DLATS-FTW
ALFOODACT 2025-066

December 16, 2025

MEMORANDUM FOR RECORD

SUBJECT: White Castle Frozen Food Division Recalls Frozen 4-Count Cartons of Original Sliders Due to Undeclared Milk and Soy

1. REFERENCE: DHA-MSR 6025.01/AR 40-660/ DLAR 6025.01/NAVSUPINST 10110.8D/AFI 48-161_IP/MCO 10110.38D, DOD Hazardous Food & Nonprescription Drug Recall System, 6 September 2018.

2. COMPANY ANNOUNCEMENT: White Castle Frozen Food Division has initiated a recall of 1,021 cases of its retail frozen 4-count cartons of Original Sliders due to undeclared milk and soy. The carton may contain Jalapeño Cheese Sliders. Jalapeño Cheese Sliders contain milk and soy, allergens that are not on the Original Slider carton label. Consumers with an allergy or sensitivity to milk or soy run the risk of a serious or life-threatening allergic reaction if they consume the product.

The recalled product was shipped to retailers between August and October 2025. The 4-count Original Slider cartons impacted by the recall were sold primarily in convenience stores in potentially all 50 states.

During the packaging process, Jalapeño Cheese Sliders were put in the wrong package, and milk and soy are not listed as ingredients or allergens on the packaging. The issue was discovered when a customer notified White Castle that they suffered a non-life-threatening allergic reaction after consuming one of the Jalapeño Cheese Sliders that was incorrectly packaged in the 4-count Original Sliders carton. No other reports of injury or illness have been received to date.

3. PRODUCTS AFFECTED:

Brand	UPC	Lot Codes	Best By Date
White Castle brand Original Sliders, 4-count	0-82988-02969-3	9H203521	April 18, 2026
		9H203522	

Please note that only the full lot codes listed above are included in the recall. Any product that does not include all eight characters of the lot codes listed above is not included in the recall.

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4. PRODUCT LABELS/PICTURES:





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5. CONTACT INFORMATION: Consumers who purchased the product being recalled are asked to return it to the place of purchase for a full refund. Anyone with questions can contact White Castle at 1-800-843-2728 (24 hours, Sunday-Saturday).

6. POSITIVE AND NEGATIVE FINDINGS:

a. Army Veterinary Services and Air Force Public Health Personnel: Report negative and positive findings in the Veterinary Service Information Management System (VSIMS) Subsistence Recalls application. If you are not in one of these two groups, please use the instructions below (paragraphs b-d).

b. Navy:

1) SHIPS AT SEA: Must report positive and negative findings to supporting Veterinary Service unit. Are authorized to destroy or dispose of recalled products utilizing the procedures and reporting requirements outlined in NAVSUP P-486 Paragraph 5302 and 6000(4), to include completion of a DD Form 200 and Standard Form 364. Procedures for completing the DD Form 200 are found in NAVSUP P-486 Paragraph 6001. Procedures for completing Standard Form 364 are found in NAVSUP P-486 Paragraph 5300(2)(c).

2) SHIPS IN PORT/HOMEPORTED/ASHORE GALLEYS: Supporting Veterinary Service unit will conduct inspections and report positive and negative findings in VSIMS Subsistence Recalls application. Contact the appropriate DLA Account Manager via Regional NAVSUP Fleet Logistics Center (NAVSUP FLC) to arrange pickup of recall items. Contact your supporting (NAVSUP FLC) for any issues regarding PV Pickup. Proceed with the same guidance in the paragraph above.

c. Defense Logistics Agency (DLA) Contractors: Report positive and negative findings to your Contracting Officer, Contracting Specialist, TVLS, and DLA-TSfoodsafety@dla.mil within 72-hours. Positive Response Information required: (Vendor must provide all the following information):

- 1) ALFOODACT 202X-XXX
- 2) DLA Contract Number:
- 3) Unit of Measure:
- 4) Quantity Currently in Stock:
- 5) List of customers that received product AND (a-h) for each customer:
 - a) Customer name and location:
 - b) DLA Purchase Order Number:
 - c) Vendor Invoice Number:
 - d) Item Stock number (LSN, NSN):
 - e) Quantity Shipped:
 - f) Date Shipped:
 - g) Value of Affected Product:
 - h) Amount of credit due:

d. AAFES, MWR, NEX, MCCS, DeCA, DLA, dining facilities, and all other agencies, report your findings and follow recall disposition in accordance with the procedures outlined by your agency.

7. If you know of others who need to receive Subsistence Recall messages, click Subscribe (Add the following to an email if the link does not work; Subject: Subscribe to Subsistence Recall Notifications, Email address: usarmy.jbsa.medcom.mbx.medcom-vsims@health.mil). If you no longer need to receive Subsistence Recall messages, click Unsubscribe (Add the following to an email if the link does not work; Subject: Unsubscribe from Subsistence Recall Notifications, Email address: usarmy.jbsa.medcom.mbx.medcom-vsims@health.mil).

8. Previous recalls are available on the DLA-TS Food Safety Office website:
<https://www.dla.mil/TroopSupport/Subsistence/FoodSafety/fso/ALFOODACT/>.

9. Point of contact for ALFOODACT messages is the undersigned at commercial telephone 267-892-4725, or DLA-TSfoodsafety@dlamilitary.mil.

KAYLA D. HAMMONDS
Chief Warrant Officer Three, U.S. Army
Consumer Safety Officer