



DEFENSE LOGISTICS AGENCY

DLA-LPK

HEADQUARTERS  
CAMERON STATION  
ALEXANDRIA, VIRGINIA 22304-6100

27 August 1990

GENERAL ORDER  
NO. 23-90

I. Authority: DLA-D approval of Staff Summary Sheet 23 July 1990,  
subject: The establishment of the DLA Total Quality Office.

II. Pursuant to cited authority and effective immediately, the organizational realignments are as follows:

A. The DLA Total Quality Management (TQM) Office (DLA-QT), a division of the Directorate of Quality Assurance (DLA-Q) is disestablished.

B. The DLA Management Engineering Division (DLA-CO) of the Office of Comptroller (DLA-C) is disestablished.

C. The DLA Total Quality Office (DLA-DQ) is established in the Office of the Director, DLA (DLA-D).

III. The mission of the DLA Total Quality Office (DLA-DQ) is to act as the principal staff advisor and assistant to the Director, DLA, and other HQ DLA Staff elements on all DLA matters with respect to: institutionalizing a culture which emphasizes continuous improvement, using the philosophy of Total Quality Management; and encouraging the development of quality and productivity enhancing efforts throughout the Agency.

IV. DLA-DQ will undergo an organizational and resourcing review 3 years from the date of this document to determine whether this special office reporting to the Director is still needed at that level in the organization. The expectation is that there will be a reduction in staffing needed to perform a modified mission in the future.

V. Administrative support will be provided by the DLA Administrative Support Center.

BY ORDER OF THE DIRECTOR

*Christine L. Hall*  
for ROGER C. ROY  
Assistant Director  
Policy and Plans

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