



DEFENSE LOGISTICS AGENCY
HEADQUARTERS
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IN REPLY
REFER TO

DSS

GENERAL ORDER
NO. 10-02

OCT 25 2002

I. AUTHORITY: Approval of Director, Defense Logistics Agency.

II. REFERENCE: HQ General Order No. 10-00, dated September 11, 2000.

III. Pursuant to cited authority and effective October 1, 2002, the changes in DLA Support Services, Management Support Directorate (DSS-M), are as follows:

A. The Staff Director, DSS-M, is responsible for reviewing, analyzing, and assessing DLA support and services policies, plans, concepts, procedures, and operations to provide efficient, cost-effective, and responsive assurance support to the Department of Defense (DoD), the Military Services, DoD Components, Federal departments and agencies.

B. DSS-M has the following divisions:

1. Management Support Division (DSS-MA). The Chief is responsible for addressing evolving concepts and technology commensurate with "today's best market practices" in the development of DLA support policies, plans, concepts, procedures, and operations. The Management Support Division will investigate the availability, integrity, and performance of applicable systems to meet DoD mission assurance objectives. Mission goals will be achieved by pursuing an appropriate mix of reliability, availability, maintainability, security, operability, sustainability, and safety factors.

2. Training and Technical Support Division (DSS-MB). The Chief is responsible for reviewing, analyzing, and assessing programmatic/mission training and technical support, Services policies, plans, concepts, procedures, and operations to provide efficient, cost-effective, and responsive assurance in the areas of training and technical support to the DoD, the Military Services, and DoD Components, and other Federal government agencies as required.

IV. Administrative services and support will be provided by HQ DLA organizations as appropriate.

FOR THE DIRECTOR:

RICHARD J. CONNELLY
Director
DLA Support Services

