

DLA FO PROCESS IMPROVEMENT MEETING

DEFENSE LOGISTICS AGENCY



EMPLOYEE/MEMBER SELF SERVICE (E/MSS)

**Presented By: Angie Elam
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Overview

- Background
- Update
- Publicity
- System Security
- Action Required



Background

- E/MSS will be a fast, easy and secure way for customers to update payroll-related transactions at their convenience, by phone or via the World Web.

Example:

Employees can change federal income tax withholding; start, stop or change allotments; change correspondence address; and electronic fund transfers.



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Update

- E/MSS Deployment - March 1, 2000 to DoD Civilians, U.S. Marines, military retirees and annuitants
- All Union/labor issues resolved
- Beta Test & Survey overall - successful
- PIN Notifications (which controls employees access) will be mailed out to civilians March 10, 2000
- Brochures are ready for print

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Publicity

- October/November 1999 agencies were briefed on E/MSS
- E/MSS information is still available on DFAS web site at www.dfas.mil
- Demo also available at <http://emssdemo.dfas.mil>

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System Security

- DFAS Security Certified
- DoD level security approved

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Payroll

- SDA Submissions



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SDA Submissions

- Timeliness of SDA Submissions
- What can we do to prevent?
- One Option
May need to consider coming down earlier

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