



# DEFENSE LOGISTICS AGENCY

## Federal Logistics (FED LOG) Data

The Federal Logistics Information System (FLIS) forms the foundation for all logistics information systems. It is the catalog of more than fifteen million Supply Items used by the United States Government and North Atlantic Treaty Organization (NATO) partners. Federal Logistics (FED LOG) data provides the ability to access FLIS data where the user may not have internet connectivity. FED LOG provides essential information about supply items to include the National Stock Number (NSN), the Approved Item Name, Manufacturers and Distributors information (to include Part Numbers), Freight Data, Hazardous Materiel Indicators, Interchangeable and Substitutable data, Acquisition Advice Code (AAC) and Unit Price, Physical and Performance Characteristics along with service specific management data.

FED LOG is now available as a free downloadable product using FedMall and is available in 'Complete' or 'Lite' versions. The lite version is about half the size of the complete version, so it downloads quicker. FED LOG is published monthly and also currently distributed via DVD/CD. FED LOG is a product which is restricted For Official Use Only (FOUO) and available to NATO and NATO Sponsored Countries, Federal and Civilian Agencies, Government contractors and Department of Defense.

FED LOG is used by logisticians, engineering support activities, provisioning, procurement/contracting, supply, maintenance, distribution, storage, transportation, quality assurance and disposal personnel to retrieve key elements and management data from routine daily research to weapons system support analysis.

### FED LOG Queries:

FED LOG offers two powerful search options to maximize logistics data research capabilities.

- Interactive Search will search FLIS and service unique data using the National Stock Number (NSN), part numbers, supplier, item name, characteristics data, Federal Supply Class (FSC), Item Name Code (INC) or CAGE Code
- Batch Search allows the user to process multiple queries and search options and run them simultaneously

### Internal Research Links:

Links within FED LOG allow the users with internet access the ability to access WebFLIS for real time data, FedMall for procurement options, ASSIST which provides DOD prepared documents (MIL-SPEC/MIL STD) information, MEDALS (access to engineering data asset locator) along with Manufacturer and Suppliers data.

### How can FED LOG help in your logistics research?

- Search for an item based on key characteristic attributes (what it looks like, what it is made of, and other descriptive information)
- Obtain management data for procurement, requisition, storage, logistical, and management decision usage
- Determine freight standards
- Cross-reference part numbers and stock numbers
- Create batch searches and run large amounts of data
- Customize data to meet specific requirements
- Identify manufactures and distributors
- Obtain service-unique logistic information, for example
  - Army Master Data File (AMDF) • Navy Item Control Number (NICN) • Marine Corps Master Header Information File (MHIF)

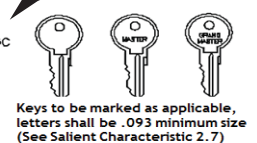
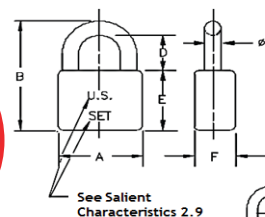
### Typical Scenario: Customer seeks a NSN for a specific pad lock

#### Search FED LOG with known data

- Determine the Approved Item Name (AIN): PAD LOCK or PADLOCK
- Search specific criteria: Key\* Alike\* 5 LAM\*
- Screen search results for requirements

NSN 5340-10-682-1505  
Document ID: A-A-59486B  
<http://quicksearch.dla.mil/>

#### Wild Card: Asterisk (\*)





# DEFENSE LOGISTICS AGENCY

## *360° approach to Life Cycle Logistics*

### CUSTOMER SUPPORT:

#### **DLA Customer Interaction Center**

The DLA Customer Interaction Center (CIC) began servicing customers in 2009, with 315K contacts in 2017 leveraging technology to provide world class customer service geared towards logistics and supply needs. The CIC provides solutions to the Armed Services, Federal Agencies, State and local governments, government contractors, allied foreign military and the general public.

Email: [dlacontactcenter@dla.mil](mailto:dlacontactcenter@dla.mil) Web: <http://www.dla.mil/CustomerSupport.aspx>

#### **Training**

Logistics Information Services offers comprehensive training and education on several DLA products and services. Many of our courses offer classroom instruction as well as delivery by Computer Based Training (CBT), Web Based Training (WBT), Satellite/VTC Training, and Webinar. Tailored courses are developed to meet individual service or agency needs.

Email: [dla.tng@dla.mil](mailto:dla.tng@dla.mil) Web: <https://www.dla.mil/HQ/LogisticsOperations/TrainingandReference/>

#### **DLA Customer Analysis Report & Engagement Summary**

The Customer Relationship Management (CRM) Analytics team stands ready to provide detailed reports regarding the nature of contacts made to the DLA Customer Interaction Center (CIC). Report data is tailored to assist senior leaders, trainers and Customer Support Representatives. If you would like to request a report, feel free to reach out to us at

Email: [crmanalytics@dla.mil](mailto:crmanalytics@dla.mil) Web: <https://www.dla.mil/HQ/LogisticsOperations/Services/CustomerOutreach/>

#### **Customer Outreach**

Informing and delivering information regarding DLA Products and Services to the internal and external customer group. Utilizing Web, E-mail, and Face-to-Face engagement to represent DLA to high/mid-level, product user and private industry customers worldwide.

Email: [customeroutreach@dla.mil](mailto:customeroutreach@dla.mil) Web: <https://www.dla.mil/HQ/LogisticsOperations/Services/CustomerOutreach/>

#### **National Stock Number Cataloging**

Logistics Information Services is responsible for creating and maintaining the National Stock Numbers (NSNs) utilized by the Department of Defense, other Federal Agencies, Civilian Agencies and International Allies. Cataloging serves as the foundation of the DOD supply chain, ensuring information is provided in a way that allows supported activities to easily understand and utilize information.

Email: [dlacontactcenter@dla.mil](mailto:dlacontactcenter@dla.mil) Web: <https://www.dla.mil/HQ/LogisticsOperations/Services/FIC/>

#### **Demilitarization**

In coordination with the Military Services, Defense Agencies, and other Federal Government entities the DOD Demilitarization Coding Management Office ensures validation of the DEMIL code for every item of supply.

Email: [dlacontactcenter@dla.mil](mailto:dlacontactcenter@dla.mil) Web: <https://www.dla.mil/HQ/LogisticsOperations/Services/FIC/DEMILCoding/>

#### **Federal Logistics Information System (FLIS) Process Management**

The FLIS Process Management is responsible for facilitation of the creation, maintenance, dissemination, and viewing of National Stock Number data within the FLIS Portfolio Suite of Systems. The sharing of this data amongst DLA systems (FED LOG, WebFLIS, FedMall), DOD, Federal Agencies, and International Allies ensures data is available and actionable for military supply chains worldwide.

Email: [dlacontactcenter@dla.mil](mailto:dlacontactcenter@dla.mil) Web: <https://www.dla.mil/HQ/InformationOperations/Offers/Products/LogisticsApplications.aspx>

#### **Logistics Information Services – Electronic Reading Room**

##### **PUB LOG FLIS Search**

The Electronic Reading Room is a location where the public is able to download documents and data to assist in their logistics research. Files that can be downloaded include Public Federal Logistics Information Services (FLIS) data or PUB LOG FLIS Search, CAGE code listings, decoded characteristics data, Master Cross Reference List (MCRL) and more.

Email: [dlacontactcenter@dla.mil](mailto:dlacontactcenter@dla.mil) Web: <http://www.dla.mil/HQ/InformationOperations/LogisticsInformationServices/FOIARReading.aspx>

### **LOGISTICS APPLICATIONS – ACQUISITIONS PRODUCTS AND SERVICES:**

FedMall

FED LOG

PUB LOG

PUB LOG FLIS Search

DLA Map Catalog

WebFLIS

Joint Certification Program (JCP)

MEDALS

#### **DLA Customer Interaction Center (DLA CIC)**

We're here for you 24 hours a day, 7 days a week, including Government holidays.

'One Call Resolution'

Toll Free: 1-877-DLA-CALL (1-877-352-2255)

Local Commercial: 269-704-7921 / 269-704-7930 (fax)

Defense Switched Network (DSN): xx-877-352-2255

Email: [dlacontactcenter@dla.mil](mailto:dlacontactcenter@dla.mil)

Visit us at:

<https://www.dla.mil/HQ/LogisticsOperations/About/Organizations/LogisticsInformationServices/>